



CITY OF FULLERTON  
WATER BILL DISPUTE PANEL  
SPECIAL MEETING MINUTES  
APRIL 14, 2021

VIRTUAL MEETING

*Water Bill Dispute Panel conducted this meeting in accordance with California Governor Newsom's Executive Orders N-20-20 and N-35-20 and COVID-19 pandemic protocols.*

**COMMITTEE MEMBERS PRESENT:** Munish Bharadwaja (via teleconference); Arnel Dino (via teleconference); Mark Shapiro (via teleconference); Patricia Tutor (via teleconference)

**COMMITTEE MEMBERS ABSENT:** Gregory Sebourn

**STAFF PRESENT:** David Grantham, Principal Civil Engineer (via teleconference); Julio Ortega, Utility Services Supervisor (via teleconference); Grace Yoon-Taylor, Administrative Analyst (via teleconference); Kristi Nordell, Administrative Assistant (via teleconference)

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**CALL TO ORDER**

The meeting was called to order at 9:15 a.m.

**PUBLIC COMMENTS**

There were no public comments.

**REGULAR BUSINESS**

**1. WATER BILL APPEAL – 1901 N. EUCLID STREET**

Member Bharadwaja joined the meeting (via teleconference) at 9:20 a.m.

Staff Member Ortega provided a summary of the utility billing for 1901 N. Euclid Street from March 31, 2020 to March 25, 2021, including a timeline of interactions with the customer, Sook Il Kim.

Ms. Kim spoke to the Panel, explaining her reasons for disputing the bills.

Panel Members discussed the dispute and asked questions of Staff and Ms. Kim.

Shapiro moved, seconded by Tutor, to waive the \$207.69 late charge from December 9, 2020; waive the \$411.59 late charge from April 7, 2021; and waive the water, sanitation and sewer charges for the bills dated July 9, 2020, September 10, 2020, and November 6, 2020.

Motion carried 4-0-1 (Absent: Sebourn).

## **ADJOURNMENT**

The meeting was adjourned at 11:17 a.m.