



# City of Fullerton Homelessness Outreach and Response

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City Council Regular Meeting  
February 2, 2021



# Update on Homelessness

The City of Fullerton has been focused on addressing homelessness for many years. Over the last year the City has:

- Conducted a Safe Parking Program with Illumination Foundation and Pathways of Hope (project ceased on December 30)
- Opened two shelters as part of the North SPA (Service Planning Area) in Placentia and Buena Park
- In February 2020 received the Homeless Plan Committee Report
- Assisted Illumination Foundation with opening a Fullerton Navigation Center – 150 beds (90 shelter and 60 recuperative care)



# Homeless Outreach

With the Opening of the Shelters – the City worked with Judge Carter on proactive engagement:

- Provided Notices to homeless encampment areas that camping is prohibited
- Worked with all service providers, County Health and Mental Health Services for four weeks of proactive engagement and offering of services
- With this engagement over 150 homeless were provided services, placed in shelters, reunification with family members



## Continuing the Momentum

With the success of the proactive engagement the City would like to continue to provide service to the homeless and clean-up encampments:

- City to hire two part-time Homeless Case Managers one funded through Federal CDBG funds and to replace the former Homeless Coordinator that who has left the City
- The Homeless Police Liaison Officers will “hand-off” homeless clients to the Case Managers who will work with the clients to get them into shelters, housing, reunification.
- Includes assistance with California Identification Cards, obtaining Social Security Cards and what is required to become part of the County Continuum of Care efforts



# Homeless Case Managers

The Case Managers will:

- Work with the community, non-profits and faith based groups
- Work with the County and be able to place homeless clients into the Continuum of Care to be eligible for housing and other services
- Relieve our Homeless Police Liaison Officers of follow-up with the clients to be able to focus on additional calls
- Case Managers are more cost effective
- Case Managers working for the City of Fullerton will be focused on our clients and providing services



# Introduction of HOPE Center Idea



# Purpose

- Background on existing North OC Public Safety Task Force
- Introduction to HOPE
  - Proposed Plan
  - HOPE Building
  - Services Governance
- Next Steps



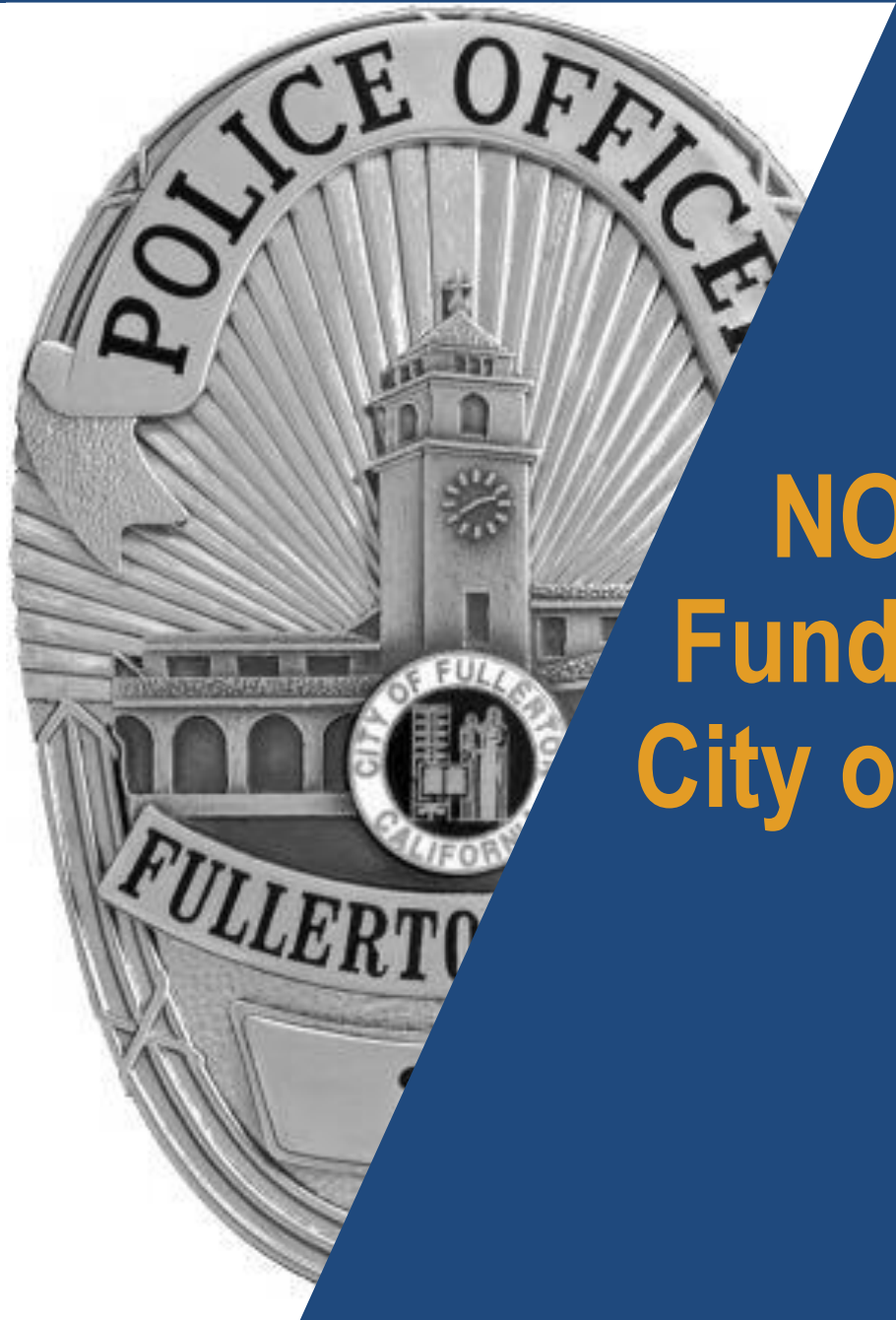


# North Orange County Public Safety Task Force (NOC PSTF)



- Formed through Budget Act of 2017 (Ting, 2017)
- To address:
  - Youth violence prevention/intervention
  - Reentry of offenders into communities
  - Homeless outreach/intervention
- Includes 10 cities – Anaheim, Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Placentia, Stanton, Yorba Linda
- Allocated \$20,000,000 over a four year period from June 2017 – June 2021





## **NOC PSTF Funding in the City of Fullerton**

- 2017-2018 = \$310,000
- 2018-2019 = \$310,000
- 2019-2020 = \$270,000
- 2020-2021 = \$310,000

**Total : \$1,200,000**



# HOPE – Homeless Outreach and Proactive Engagement

- A concept to augment the efforts of the NOCPSTF funding when the need for Homeless Outreach is more than ever.
- A centralized home for the stakeholders and would create synergy of collaboration amongst the partners; thus, creating a hub of innovation where ideas are shared and resources are pooled all to better serve our homeless.



# HOPE – Homeless Outreach and Proactive Engagement

- To include, but not limited to:
  - Orange County Health Care Agency (OCHCA)
  - Law Enforcement Homeless Liaison Officers from partner jurisdictions
  - Outreach Workers
  - Case Managers
  - Medical Personnel
- Collocate partners and service providers for centralized location and response
- Utilization of Outreach Grid – app-based registry and resource guide and database



## Integration of Medical Services

- Partner with local hospitals and ambulance services to develop healthcare mobile response units.
- To provide low-acuity medical intervention to homeless.
- Nurse & EMT to respond to triage low-level ailments and chemical dependency illnesses.



# HOPE – Building

- City owned building formerly occupied by the Orange County Child Development Center.
  - 2050 Youth Way, Fullerton (Adjacent to St. Jude Hospital)
- City of Fullerton would host HOPE site and coordinate funding for building improvements



# Hope Governance

- Potential Joint Powers Authority (JPA) Board or Memorandum of Understanding (MOU) of partner cities
- JPA or MOU could employ or contract for a director or manager that is an expert in the field of Homeless Outreach to lead HOPE.
- Governance would coordinate regional resources and policies for successful program.



## Next Steps

- Discussion and formation of partnerships between cities, law enforcement and service providers.
- Continued coordination between cities of Fullerton and Buena Park who have already begun efforts to onboard case workers for launch of HOPE.
- Planning and coordination for HOPE building
- With the expiration of current funding in June 2021, establishing a plan for HOPE to implement in Spring 2021.