

**Fullerton Homeless Plan Committee**

# **Strategic Plan for Addressing Homelessness**

**Report to the Fullerton City Council**



**January 24, 2020**

Fullerton Homeless Plan Committee  
**Strategic Plan for Addressing Homelessness**  
Report to the Fullerton City Council

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## Acknowledgements

### City Council

Jennifer Fitzgerald, Mayor  
Jesus Silva, Council Member  
Ahmad Zahra, Council Member

Bruce Whitaker, Council Member  
Jan M. Flory, Council Member  
Ken Domer, City Manager

### Homeless Plan Committee Members

**Rusty Kennedy, Chair**, Fullerton Resident, former Chair of Fullerton Mentally Ill Homeless Task Force, retired non-profit CEO.

**Allison Howell** –Fullerton Resident, Local Business Owner

**Barbara Johnson** –Fullerton Resident, Pathways of Hope Founder, Full. Interfaith Ministerial Assn.

**Barry Ross** -Providence St. Joseph Health Regional Director, Fullerton Collaborative Board

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**Harry Langenbacher** -Fullerton Resident, Housing Is a Human Right OC

**Rev. Jason Philips** -Fullerton Resident, Fullerton ACT, Full. Collaborative Homeless Task Force

**Rev. Jay Williams** -Fullerton Resident, Executive Director of OC United

**Karen Sharma** -Fullerton Resident, Substitute School Teacher, FJUHS, Business Owner

**Lisa McPheron** - Director of Campus Communications, Fullerton College

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**Mitch Fierro** -Fullerton Resident, Fullerton Free Church, OC United Board Member

**Rev. Dr. Mandye Yates** -Pastor of First Christian Church Fullerton, Chair, Fullerton Interfaith Ministerial Assn, Fullerton Collaborative Task Force on Homelessness

**Theresa Harvey/Natalie Nuesca** -North OC Chamber of Commerce

### City Support Staff

Briana Stickney, Homeless Resources Coordinator

# **Executive Summary**

## **Introduction**

Throughout Orange County and the State, local governments are struggling with how to best address rising homelessness. According to the 2019 Point in Time Count, the City of Fullerton has an estimated 473 homeless residents with 308 unsheltered on a given night. On July 2, 2019, the City Council declared a “shelter crisis” due to the lack of emergency shelters and has embarked upon a series of efforts to best address the issue.

## **Homeless Plan Committee Created**

City Council authorized the City Manager to appoint a committee focused on creating a comprehensive strategic plan on how to address homelessness in Fullerton in coordination with the region. The Fullerton Homeless Plan Committee (FHPC) was comprised of a spectrum of individuals ranging from residents, service providers, faith leaders, business community, hospitals, and colleges. The Committee met every other week between 8.20.19 and 11.26.19.

The FHPC identified the basic causes of homelessness, learned of the interdependent actions that would need to be taken to address those causes, called out emergency recommendations that should be taken, and identified a more comprehensive set of recommendations for Fullerton City Council. The Committee believes that to impact homelessness significantly it is critical to not only address emergency shelter but to ensure there is adequate affordable housing for those coming out of emergency shelter, otherwise many will be back on the street.

## **Causes of Homelessness in Fullerton**

1. Lack of housing affordable to very low-income residents.
2. Lack of Permanent Supportive Housing for individuals living with mental illness.
3. Growing numbers of opioid addicted individuals reduced to living on the streets.
4. Lack of jobs with sufficient pay to afford food and shelter in our community.

## **Interdependent Actions Required to Address Homelessness in Fullerton**

- Emergency Shelter/Navigation Centers
- Permanent Supportive and Affordable Housing
- Prevention and Diversion Programs
- Public Safety and Outreach Programs

## **Emergency Recommendations**

1. Support emergency shelter/navigation beds for Fullerton homeless individuals at:
  - a. Buena Park 150 & Placentia 80 Shelter beds for North SPA.
  - b. Fullerton/Illumination Foundation 90 Shelter and 60 Recuperative Care beds.
  - c. Orange County Bridges at Kraemer 200 shelter beds and multi-service center.
2. Approve use of city land for the development of Permanent Supportive housing and/or Very-Low & Low-Cost housing, and fast track the planning and approval process.
3. Develop an affordable housing plan by March 2020 with zoning to permit “by-right” development of Very Low-Income, Low-Income, and Permanent Supportive Housing to meet our RHNA goals of 312 units by 2021.
4. Amend the Fullerton Municipal and General Plan Land Use Designation, to allow properties containing religious institutions to develop permanent supportive housing and/or affordable housing on those properties “by right”.

# **Comprehensive Recommendations**

## **Emergency Housing/Navigation Centers**

1. Provide sufficient emergency shelter/navigation beds to meet the minimum requirement to allow enforcement of the anti-camping ordinance. (The Court set 60% of our 308 Point In Time estimated unsheltered homeless individuals, which is about 185 beds, as the minimum required additional shelter beds for Fullerton). It is our understanding that Fullerton will have 75 beds in the Placentia and Buena Park Shelters scheduled to open in 2020. The Illumination Foundation's Navigation and Recuperative Care Center planned for Fullerton should add at least another 110 beds bringing Fullerton to the required number of beds until those beds all fill up.
2. Fast track the Illumination Foundation Navigation and Recuperative Care Center and include their site in the SB2 "by-right" zoning for shelters in March 2020.
3. Continually enforce the anti-camping ordinance as long as shelter beds are available and develop permanent housing to relieve the shelters when they fill up.
4. Support the Safe Parking Pilot Program that started 11.12.19 in Fullerton.
5. Ensure that all shelters follow non-discrimination policies to prevent discrimination against individuals based on Race, Religion, Sexual Orientation, Gender, Disability, or other basis.

## **Permanent Housing**

1. Develop and implement an affordable housing plan with milestones to:
  - a. Meet the 2021 Regional Housing Needs Assessment (RHNA) goal of 146 Very Low-Income units, and 166 Low Income Units by 2021.
  - b. Meet the 2029 RHNA (Projected) goal of 2, 973 Very Low and Low-Income housing units by 2029 with quarterly milestones.
  - c. Identify city and other public land to encourage development of Very-Low and Low-income housing by March 2020. As developments are proposed, ease permits and density requirements to meet the RHNA goals.
  - d. Fast Track development of permanent supportive, Very-Low and Low-income housing as developments are proposed, to meet the RHNA goals.
  - e. Approve an Affordable Housing Incentive Overlay Zone that increases the density and "By Right" development of mixed use with Very-Low and Low-income housing requirements in areas throughout the city to meet the RHNA goals by March 2020.
2. Amend the Fullerton General Plan Land Use Designation, to allow properties containing religious institutions to develop permanent supportive housing and/or affordable housing on those properties "by right".
3. Adopt a Mixed Income Housing Ordinance for all new developments to provide housing for all Fullerton residents' income levels. Require new developments to include 20% Very Low or Low-Income units or pay an "In Lieu of Fee" when the low-income housing is not feasible, creating a funding source to subsidize Very Low-Income housing units.
4. Promote Additional Dwelling Unit (ADU or "Granny Flats") development by waiving fees, fast tracking development, and providing prefab plans.
5. Encourage hotel/motel conversions into low income housing.
6. Pass a rent stabilization ordinance for mobile home parks to prevent the loss of this affordable housing, and the loss of homes by low income owners who cannot move their older units.

# **Comprehensive Recommendations *Continued***

## **Prevention/Diversion**

1. Collaborate with non-profits and faith-based organizations to develop funds with a “No Wrong Door” system of access for emergency assistance and prevention of homelessness.
2. Actively encourage non-profits and educational institutions that provide job training and placement programs for the homeless in Fullerton.
3. Welcome re-entry programs in Fullerton that assist individuals coming out of jail to get housing, treatment if needed, and employment.
4. Encourage and facilitate public and private programs in Fullerton that assist those living with mental illness, such as the Be Well Center in Orange.
5. Promote public and private programs that assist those suffering from substance abuse to provide services and locate in Fullerton.
6. Require all organizations adopt non-discrimination policies to prevent discrimination based on: Race, Religion, Sexual Orientation, Gender, Disability, or other basis.

## **Public Safety/Outreach**

1. Applaud Fullerton Homeless Liaison Officer Program’s collaboration with Orange County Health Care Agency professionals and City Net community workers and consider enhancing it.
2. Ensure that all Fullerton Police are trained in dealing with the mentally ill and homeless.
3. Create a Fullerton Homeless Oversight mechanism to take suggestions and complaints about the shelters and homeless issues.
4. Recognize the Fullerton Collaborative’s Homeless Task Force to monitor the implementation of the report recommendations, hold public forums in collaboration with the city, and evaluate the efficacy of homeless and affordable housing programs.

## **Regional Collaboration**

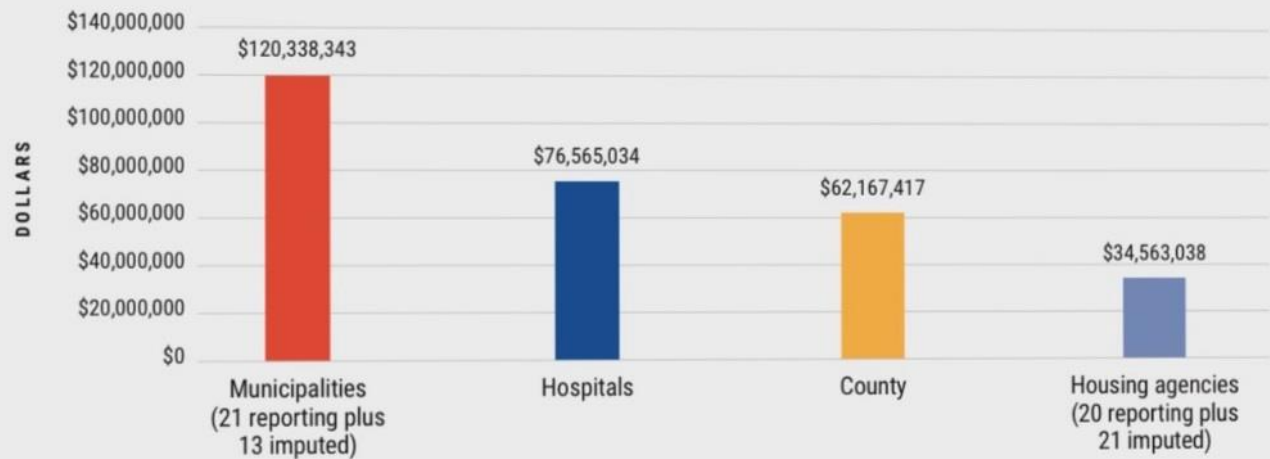
1. Support a North County SPA oversight initiative to:
  - a. Act as a resource to the SPA cities, sharing best practices and encouraging regional collaboration,
  - b. Take suggestions and complaints from residents in shelters and the public,
  - c. Evaluate the efficacy of the homeless and affordable housing programs, and
  - d. Monitor the implementation of these recommendations and others.
2. Contribute to a staff position to support the North County SPA oversight effort that is funded by the SPA cities.
3. Support a countywide system of data sharing to increase the coordination of services between the County, cities, non-profits and faith-based organizations.
4. Support the OC Continuum of Care in their initiative to set standards for the operation of shelters. Understanding the need for flexibility to accommodate different approaches.

# Key Findings

The three-month process of the Committee composed of important learning opportunities, exchange of information and ideas, and much discussion and deliberation. Here are some of our key findings.

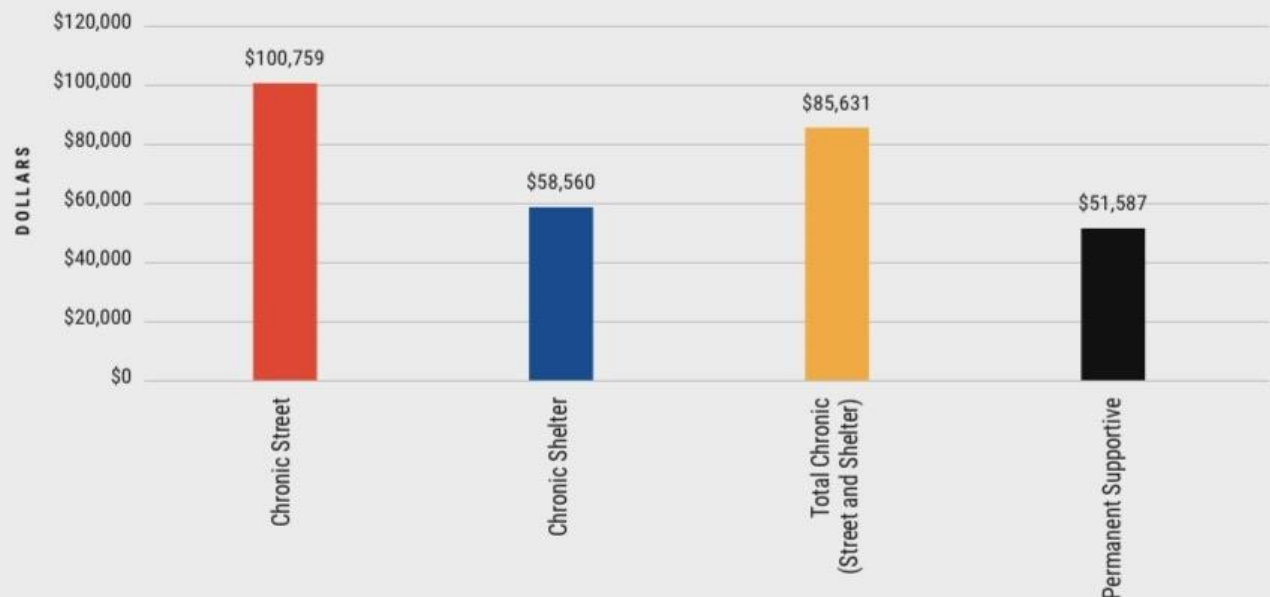
1. **Cost Benefit Analysis:** Housing a homeless individual is less expensive than leaving them on the street. *United Way of OC – Homelessness in Orange County: The Cost to Our Community 2017.* (See graphs below)

**Figure 2.** Annual Cost of Addressing Homelessness Across Four Institutional Sectors in OC



**Notes:** Housing agencies are agencies providing overnight shelter, bridge housing, rapid re-housing, or permanent supportive housing services, and the figure provided totals the program budget spent on homelessness across these agencies.

**Figure 10.** Mean Cost Per Person for Service Utilization in Last Year, Comparing Permanent Supportive Housing Clients to the Chronically Homeless



**Note:** See notes in Figure 9.

## Key Findings Continued

2. The Anti-Camping Ordinance cannot be enforced until Fullerton can provide year-round shelter for 60% of the unsheltered homeless population.

*North SPA Federal Court Settlement Agreement*

3. After the Buena Park, Placentia, and Fullerton Navigation Center shelter beds are all available, the City of Fullerton should be able to enforce the Anti-Camping Ordinance.

*Ken Domer –City of Fullerton: City Manager*

4. Homelessness cannot be solved through arrests and requires a system of care.

*Robert Dunn –City of Fullerton Police Chief*



*Source: Orange County Point-In-Time Report 2019*

# Key Findings Continued

5. Bridges at Kraemer Place, the only available year-round shelter accessible to Fullerton, is close to or at capacity the majority of the year.

*City Net –City of Fullerton Outreach Contracted Agency*

## North Service Planning Area Demographics

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	694	508	1,202
Brea	30	0	30
Buena Park	142	145	287
Cypress	39	0	39
Fullerton	308	165	473
La Habra	45	0	45
La Palma	9	0	9
Los Alamitos	1	21	22
Orange	193	148	341
Placentia	55	108	163
Stanton	71	45	116
Villa Park	0	0	0
Yorba Linda	1	0	1
County Unincorporated	8	0	8
Domestic Violence Programs	N/A	29	29
<b>NORTH SERVICE PLANNING AREA</b>	<b>1,596</b>	<b>1,169</b>	<b>2,765</b>

*Source: Orange County Point-In-Time Report 2019*

### North Orange County Homeless Census

*Data Summary - Prepared by City Net for the City of Fullerton*

Homeless Adults Encountered in Fullerton\*: 352 (233 unsheltered, 112 in adult shelters, 7 in family shelters)

<b>Ages</b> (MoE 0%)			<b>Primary Language</b> (MoE 0.73%)			<b>Mental Health Concern</b> (MoE 1.83%)			<b>Usually Sleeps in</b> (all sheltered & unsheltered respondents surveyed during census) (MoE 1.37%)		
Count	% of 135		Count	% of 134		Count	% of 129		Count	% of 1283	
18-19	1	0.7%	English	122	91.0%	No	70	54.3%	Anaheim	622	48.5%
20s	17	12.6%	Spanish	10	7.5%	Yes	59	45.7%	Brea	14	1.1%
30s	27	20.0%	Vietnamese	1	0.7%	<b>Struggles with Addiction</b> (MoE 1.04%)			Buena Park	93	7.2%
40s	31	23.0%	Other	1	0.7%	No	79	59.4%	Cypress	17	1.3%
50s	41	30.4%	<b>Gross Annual Income</b> (MoE 2.12%)			Yes	54	40.6%	Fullerton	183	14.3%
60s	16	11.9%	Count	% of 127		<b>Domestic Violence Survivor</b> (MoE 1.66%)			La Habra	39	3.0%
70s	2	1.5%	No Income	84	66.1%	No	91	70.0%	La Palma	5	0.4%
80s	0	0.0%	\$1-\$6,000	19	15.0%	Yes	39	30.0%	Los Alamitos	10	0.8%
			\$6,001-\$12,000	15	11.8%	<b>Duration of Homelessness</b> (MoE 1.48%)			Orange	93	7.2%
			\$12,001+	9	7.1%	< 1 year	26	19.8%	Placentia	53	4.1%
<b>Ethnicity</b> (MoE 1.66%)			<b>Receiving CalFresh</b> (MoE 0.73%)			1-2 years	31	23.7%	Stanton	52	4.1%
Count	% of 130		Count	% of 134		3-5 years	26	19.8%	Yorba Linda	7	0.5%
Am. Indian or Alaskan	3	2.3%	No	55	41.0%	6-10 years	32	24.4%	Other (inside OC)	59	4.6%
Asian	3	2.3%	Yes	79	59.0%	11-20 years	13	9.9%	Other (outside OC)	21	1.6%
Black or Afr. Am.	16	12.3%	<b>Health Insurance</b> (MoE 1.83%)			21+ years	3	2.3%	Other (unspecified)	15	1.2%
Hispanic/Latino	36	27.7%	Count	% of 129		<b>Last Permanent Residence (before entering homelessness)</b> (all sheltered & unsheltered respondents surveyed during census) (MoE 1.49%)			Count	% of 1227	
Pacific Islander	1	0.8%	No	39	30.2%	Anaheim	353	28.8%	Brea	8	0.7%
White	58	44.6%	Yes	90	69.8%	Buena Park	58	4.7%	Buena Park	58	4.7%
Multi-Ethnic	4	3.1%	<b>Military Service</b> (MoE 0.73%)			Cypress	18	1.5%	Cypress	18	1.5%
Other	9	6.9%	Count	% of 134		Fullerton	126	10.3%	Fullerton	126	10.3%
			No	113	84.3%	La Habra	44	3.6%	La Habra	44	3.6%
			Yes	21	15.7%	La Palma	2	0.2%	La Palma	2	0.2%
<b>Gender</b> (MoE 0%)			<b>Permanent Disability</b> (MoE 1.66%)			Los Alamitos	2	0.2%	Los Alamitos	2	0.2%
Count	% of 135		Count	% of 130		Orange	67	5.5%	Orange	67	5.5%
Man	105	77.8%	No	68	52.3%	Placentia	24	2.0%	Placentia	24	2.0%
Woman	30	22.2%	Yes	62	47.7%	Stanton	26	2.1%	Stanton	26	2.1%
Trans	0	0.0%				Yorba Linda	12	1.0%	Yorba Linda	12	1.0%
Nonbinary	0	0.0%				Other (inside OC)	186	15.2%	Other (inside OC)	186	15.2%
						Other (outside OC)	275	22.4%	Other (outside OC)	275	22.4%
						Other (unspecified)	26	2.1%	Other (unspecified)	26	2.1%
<b>Minor Children Present</b> (MoE 0.73%)											
Count	% of 134										
No	132	98.5%									
Yes	2	1.5%									

\*Regardless of sheltered/unsheltered status or typical sleeping location.

1. Unless otherwise noted, the data contained represents unsheltered adult survey respondents who usually sleep in the City.

\*Regardless of sheltered/unsheltered status or typical sleeping location.

1. Unless otherwise noted, the data contained represents unsheltered adult survey respondents who usually sleep in the City.

2. All data was self-reported by the survey respondents.

3. MoE: Margin of Error, assuming a 95% confidence level.

4. See the full Census Report 2018 for methodology, limitations, and analysis.



## Key Findings Continued

6. Shelters are important, but affordable housing is critical to solving homelessness.

*Cesar Covarrubias –The Kennedy Commission*

7. Fullerton is falling behind in the Low and Very Low Regional Housing Needs Assessment goal for 2021.

*SCAG, Regional Housing Needs Assessment*

### 1. City of Fullerton progress on current 2014-2021 Housing Element Regional Housing Needs Assessment (RHNA)

#### Fullerton

Income Level		RHNA	2014 Year 1	2015 Year 2	2016 Year 3	2017 Year 4	2018 Year 5	Total Units to Date	Remaining RHNA	Percentag e to RHNA
Very Low	Deed	411	9	0	43	39	26	265	146	64%
	Non-deed		0	0	148	0	0			
Low	Deed	299	0	0	97	17	19	133	166	44%
	Non-deed		0	0	0	0	0			

# Committee Process

To provide a foundation for understanding the current efforts on a city, region, and county level, guest speakers were invited to address the FHPC, members of the public were invited to share their ideas and opinions at each meeting, recommendations were brainstormed with the committee members and public, recommendations were prioritized, and a report was issued.

## **August 20<sup>th</sup>, 2019 –Topic: Fullerton Homeless Effort**

Rebecca Leifkes, City of Fullerton (Housing and Homeless Resources Manager) –Presented information on the efforts the City of Fullerton has worked on around homelessness. The presentation included an overview on the context of homelessness in Fullerton, current funding available, potential funding, the North Service Planning Area, housing progress and the anticipated Navigations Centers.

## **September 17<sup>th</sup>, 2019 –Topic: Fullerton Police Department and Homelessness**

Robert Dunn, Fullerton Police Chief –Presented on the Fullerton Police Department’s involvement around homelessness. Chief Dunn spoke on how the Police Department cannot arrest their way out of the issue and have had to relearn how to engage with the homeless population. The presentation included information on the no-camping ordinance, changes the police department have implemented, and the challenges that have come with losing the ability to enforce of anti-camping ordinance as well as, minor drug and loitering misdemeanors.

## **October 1<sup>st</sup>, 2019 – Topic: Homeless Lawsuit Settlement**

Ken Domer, Fullerton City Manager –Presented information on the Settlement Agreement the City of Fullerton entered into with the Federal Court. Ken Domer spoke on regional efforts, Navigation Centers, police enforcement, Federal Judge Carter and upcoming resources.

## **October 15<sup>th</sup> 2019 – Topic: Affordable Housing in Orange County**

Cesar Covarrubias, Kennedy Commission –Presented on affordable housing in Orange County and information on Fullerton’s Regional Housing Needs Assessment. During the presentation Cesar Covarrubias provided insight on the unique challenges and opportunities around affordable housing.

## **October 29th 2019 – Topic: Homelessness in Orange County**

Susan Price, OC Director of Care Coordination –Presented on the current status of homelessness in Orange County. In her role she worked to develop a countywide System of Care to help address homelessness with a holistic approach. In addition to a System of Care, Susan Price spoke on the County the Point in Time Count, the Service Planning Areas, and setting the goal of ending Veterans Homelessness. The strategies the County is focusing on to end homelessness are the following:

- Implementing prevention and diversion
- Employment
- Housing Development.

## **November 12 and November 26 – Topic: Developing Recommendations**

In the last two meetings the committee focused on discussing the strategies for addressing homelessness and agreed upon a series of recommendations to the Fullerton City Council as well as next steps. The Chair was authorized to edit the final draft to reflect the committee’s agreements and request a Study Session with the City Council to present the report.

**Fullerton Homeless Plan Committee**

# **Strategic Plan for Addressing Homelessness**

**Report to the Fullerton City Council**

## **Appendices**



# Appendices

## I. Attachments

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# **I. Attachments**





# EVERYONE COUNTS

## 2019 POINT IN TIME SUMMARY

July 2019



# EVERYONE COUNTS

## 2019 POINT IN TIME COUNT TOTALS

### 2019 POINT IN TIME COUNT BY THE NUMBERS

# 6,860

Individuals

North: 2,765 Individuals

Central: 3,332 Individuals

South: 763 Individuals

### SUBPOPULATIONS

## 311

#### VETERANS

Individuals who served in the U.S. Armed Forces, National Guard or Reserves

## 275

#### TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

## 612

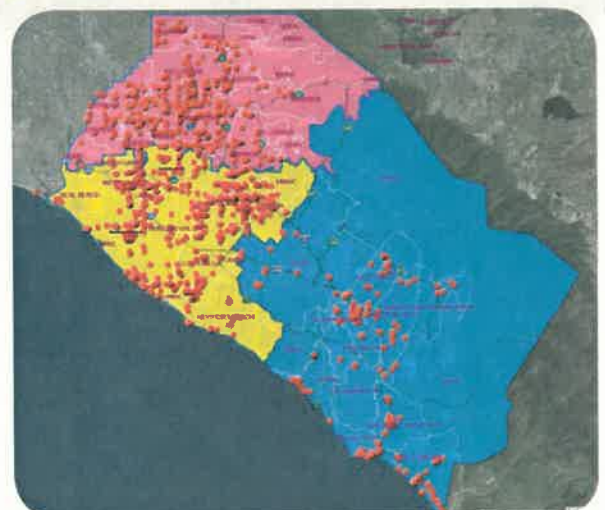
#### SENIORS

Individuals ages 62 and older

### METHODOLOGY

The U.S. Department of Housing and Urban Development (HUD) requires that all Continuum of Care jurisdictions across the nation complete a biennial unsheltered count and an annual sheltered count of all individuals experiencing homelessness in the community on a single point in time during the last ten days of January.

Orange County's 2019 Sheltered Point In Time Count took place the night of Tuesday, January 22, 2019. Emergency Shelters and Transitional Housing Programs collected client-level demographic information from individuals and families staying the night in each program. The 2019 Unsheltered Count process took place over two days, Wednesday, January 23 and Thursday, January 24, to ensure the 800 square mile County jurisdiction was canvassed effectively. The change in methodology allowed the count teams to collect unique ID data points that were used to deduplicate records for the two day street count process. The survey data was collected with ArcGIS Survey 123, a phone application that captures GIS locations and provides vital information that guides the way the County responds to homelessness in Orange County. The results for the 2019 Everyone Counts process provide the most accurate data on the scope of homelessness in the County. Because of this improved process, methodology and data quality from the use of GIS technology, Orange County's 2019 Point In Time Count results ensure that Everyone Counts.







# EVERYONE COUNTS

## SHELTERED COUNT

99

### VETERANS

Individuals who served in the U.S. Armed Forces, National Guard or Reserves

117

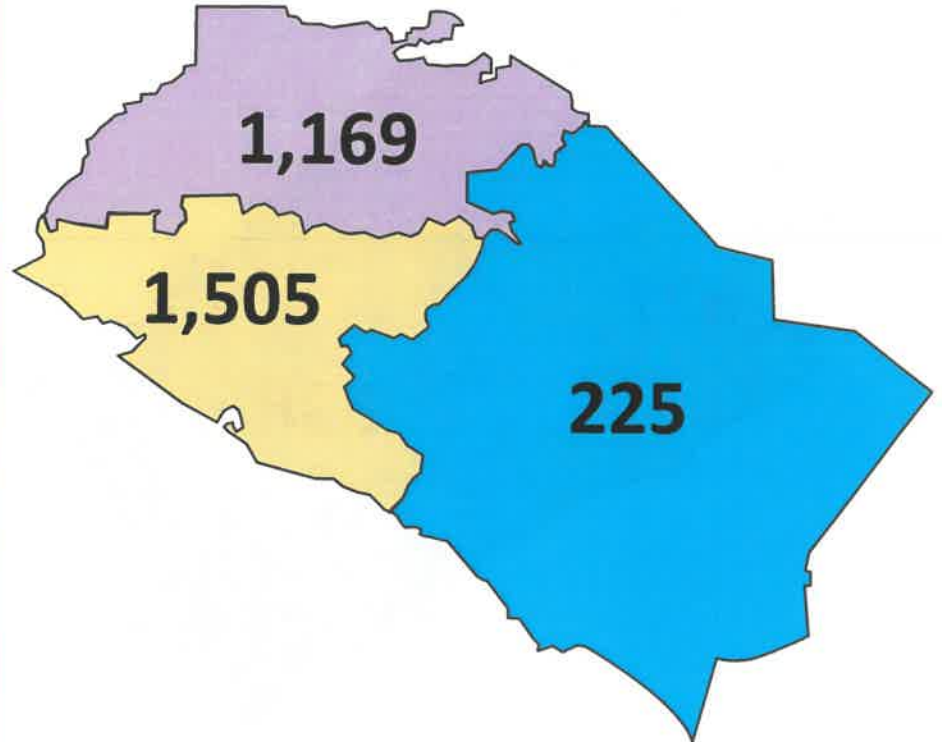
### TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

255

### SENIORS

Individuals ages 62 and older



2,899  
SHELTERED TOTAL



## THANK YOU TO ALL THOSE INVOLVED

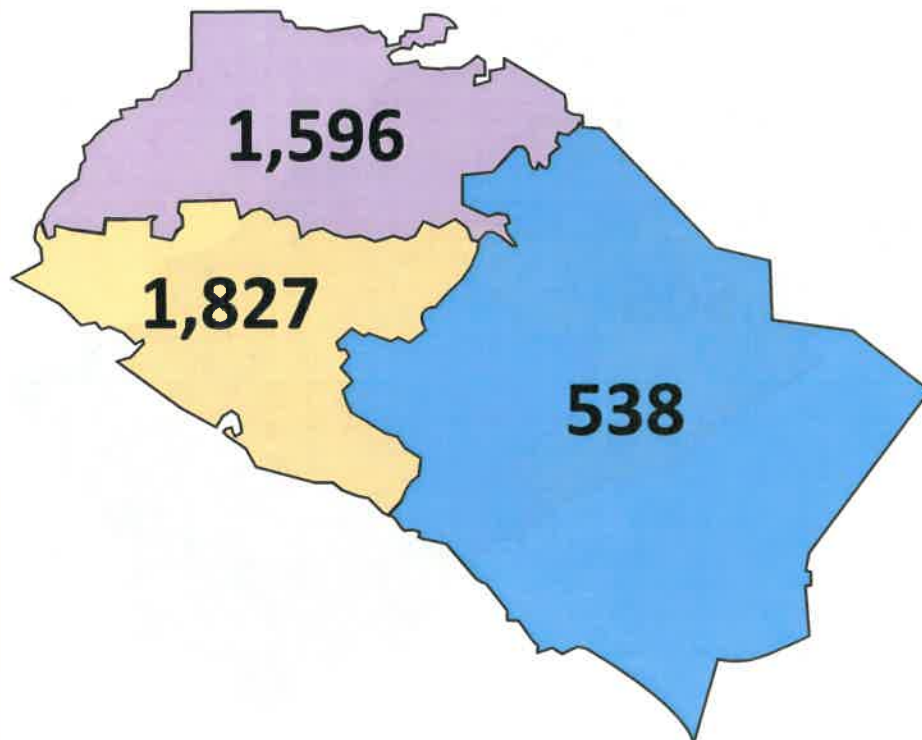
- **Hub for Urban Initiatives** – HUD methodology and survey tool design
- **City Net** – lead agency for unsheltered count
- **2-1-1 Orange County** – lead agency for sheltered count
- **County of Orange** – including Health Care Agency, Social Services Agency, OC Community Resources, OC Parks, OC Public Works and OC Information & Technology
- **Continuum of Care Agencies**
- **Nonprofit and faith-based service providers**
- **34 Cities and law enforcement agencies**
- **Community volunteers from every part of our county**





# EVERYONE COUNTS

## UNSHELTERED COUNT



**3,961**  
UNSHELTERED TOTAL

**212**

### VETERANS

Individuals who served in the U.S. Armed Forces, National Guard or Reserves

**158**

### TRANSITIONAL AGED YOUTH

Individuals ages 18 to 24

**357**

**SENIORS** Individuals ages 62 and older

## MAPS & VOLUNTEERS

**1,167**

Community volunteers, nonprofit and faith-based service providers including representatives from law enforcement, all 34 cities and County government.

**244**

Field teams of volunteers deployed into the community to canvas maps and survey people experiencing homelessness.

**239**

Maps were canvassed at least twice during the 2019 Point In Time Count effort.





# EVERYONE COUNTS

## UNSHELTERED Subpopulations & Disabling Conditions

*\*Some individuals may identify with more than one subpopulation\**

### CHRONIC HOMELESSNESS

**52.02%**

1,932 Individuals

### SUBSTANCE USE ISSUES

**32.93%**

1,223 Individuals

### PHYSICAL DISABILITY

**30.83%**

1,145 Individuals

### MENTAL HEALTH ISSUES

**26.49%**

984 Individuals

### DEVELOPMENTAL DISABILITY

**13.73%**

510 Individuals

### DOMESTIC VIOLENCE

**9.59%**

356 Individuals

### HIV/AIDS

**1.80%**

67 Individuals

**3,714 ADULTS**



# EVERYONE COUNTS

## SHELTERED Subpopulations & Disabling Conditions

*Some individuals may identify with more than one subpopulation\**

### CHRONIC HOMELESSNESS

**25.81%**

559 Individuals

### SUBSTANCE USE ISSUES

**26.69%**

578 Individuals

### PHYSICAL DISABILITY

**15.05%**

326 Individuals

### MENTAL HEALTH ISSUES

**30.93%**

670 Individuals

### DEVELOPMENTAL DISABILITY

**5.17%**

112 Individuals

### DOMESTIC VIOLENCE

**8.54%**

185 individuals

### HIV/AIDS

**1.80%**

39 Individuals

# 2,166 ADULTS



# EVERYONE COUNTS

## DEMOGRAPHICS

### AGE

	UNSHELTERED	SHELTERED
Under 18	6.24% 247 Individuals	25.28% 738 Individuals
18-24	3.99% 158 Individuals	4.04% 117 Individuals
25-39	28.98% 1,148 Individuals	22.70% 658 Individuals
40-49	23.28% 922 Individuals	14.69% 426 Individuals
50-54	13.83% 548 Individuals	9.73% 282 Individuals
55-61	14.67% 581 Individuals	13.38% 388 Individuals
62+	9.01% 357 Individuals	8.80% 255 Individuals
Unknown*		1.38% 40 Individuals

### RACE

	UNSHELTERED	SHELTERED
American Indian or Alaska Native	1.87% 74 Individuals	3.86% 112 Individuals
Asian	3.11% 123 Individuals	3.28% 95 Individuals
Black or African American	8.41% 333 Individuals	15.01% 435 Individuals
Native Hawaiian or other Pacific Islander	1.67% 66 Individuals	1.21% 35 Individuals
White	72.71% 2,880 Individuals	72.54% 2,103 Individuals
Multiple Races or Other	12.24% 485 Individuals	4.10% 119 Individuals

### GENDER

	UNSHELTERED	SHELTERED
Female	28.73% 1,138 Individuals	48.22% 1,398 Individuals
Male	71.04% 2,814 Individuals	51.61% 1,496 Individuals
Transgender	0.10% 4 Individuals	0.10% 3 Individuals
Gender Non-Conforming	0.13% 5 Individuals	0.07% 2 Individuals

### ETHNICITY

	UNSHELTERED	SHELTERED
Hispanic or Latino	34.18% 1,354 Individuals	38.84% 1,126 Individuals
Non-Hispanic or Non-Latino	65.82% 2,607 Individuals	61.16% 1,773 Individuals

\*One Domestic Violence Provider provided the ages of clients in ranges: under 18, 18 to 24 and 25 and older. There were 20 clients in the 25 and older range.





**EVERYONE  
COUNTS**

Adults Surveyed  
OTHER UNSHELTERED  
QUESTIONS

2,146 UNSHELTERED ADULTS SURVEYED



**819 (38.16%) Individuals  
Reported Experiencing  
Homelessness For The First  
Time In The Past 12 Months**

JAN 2018 - JAN 2019

---

**427 (19.90%) Individuals  
Reported A Vehicle\* As  
Their Current Sleeping  
Location**

**\*A vehicle is defined as a car, truck, van  
or non-functioning recreational vehicle**





# EVERYONE COUNTS

## SHELTER INVENTORY & HOUSEHOLD STATUS

### EMERGENCY SHELTERS INVENTORY



# OF BEDS IN 2017 - 1,149

# OF BEDS IN 2019 - 2,539

% CHANGE: +120.97%

# 79.2%

average occupancy in 2019

### TRANSITIONAL HOUSING INVENTORY



# OF BEDS IN 2017 - 1,166

# OF BEDS IN 2019 - 1,135

% CHANGE: -2.65%

# 78.2%

average occupancy in 2019

## HOUSEHOLD STATUS

Population	Description	Unsheltered (3,961)	Sheltered (2,899)	TOTAL (6,860)
Individuals	Individuals ages 18+	3,562	1,734	5,296
Families	Households with at least one adult and one child	<b>110 FAMILIES</b> 396 persons in households: 152 Adults 244 Children	<b>356 FAMILIES</b> 1,154 persons in households: 432 Adults 722 Children	466 Families 1,550 persons in households: 584 Adults 966 Children
Unaccompanied Youth	Minors (17 and younger without parent/guardian)	3	11	14



### REPORTED CITY WHERE MOST TIME SPENT WHILE HOMELESS

**City in North Service Planning Area**  
828 Individuals (38.58%)

**City in Central Service Planning Area**  
900 Individuals (41.94%)

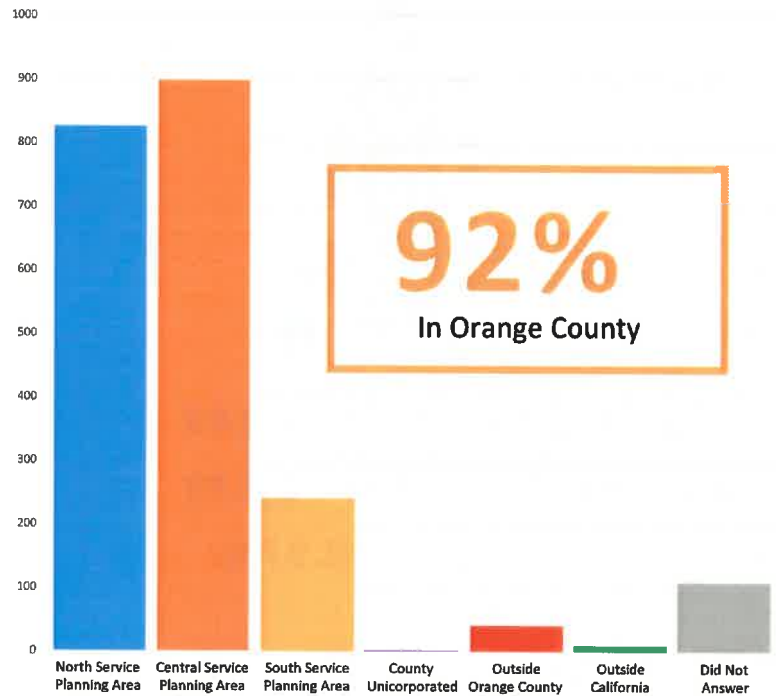
**City in South Service Planning Area**  
244 Individuals (11.37%)

**County Unincorporated**  
5 Individuals (0.23%)

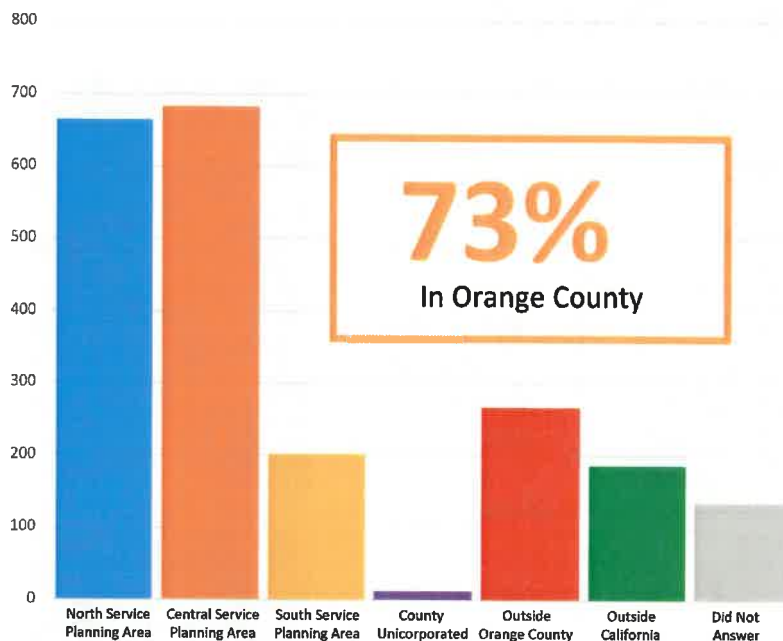
**Outside Orange County**  
45 Individuals (2.10%)

**Outside California**  
12 Individuals (0.56%)

**Did Not Answer**  
112 Individuals (5.22%)



### REPORTED CITY OF LAST PERMANENT ADDRESS



**City in North Service Planning Area**  
663 Individuals (30.89%)

**City in Central Service Planning Area**  
682 Individuals (31.78%)

**City in South Service Planning Area**  
202 Individuals (9.41%)

**County Unincorporated**  
12 Individuals (0.56%)

**Outside Orange County**  
267 Individuals  
(12.44%)

**Outside California**  
186 Individuals (8.67%)

**Did Not Answer**  
134 Individuals (6.24%)



# EVERYONE COUNTS

## COMMUNITY TIES: UNSHELTERED ADULTS

2,146 UNSHELTERED INDIVIDUALS SURVEYED

**51.63%**

1,108 Individuals

**HAVE FAMILY IN ORANGE COUNTY**

**51.72%**

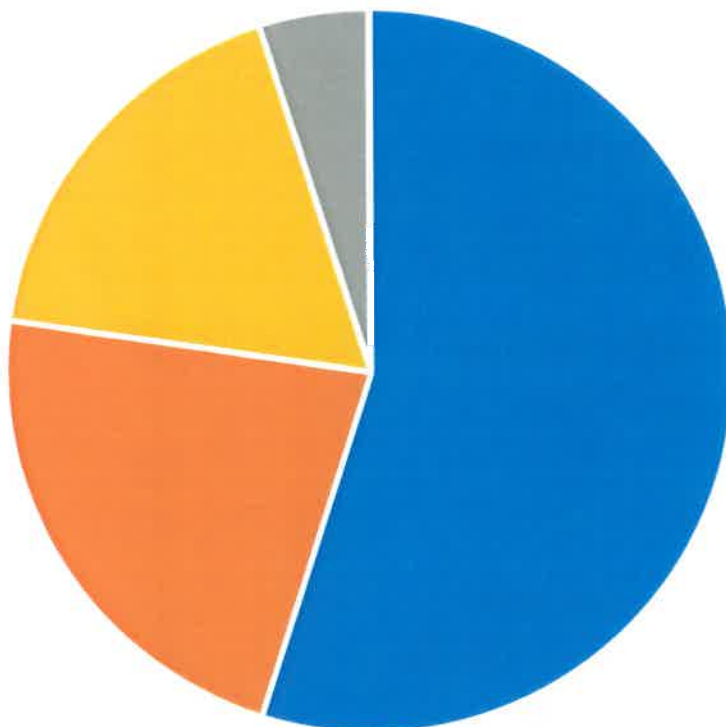
1,110 Individuals

**ATTENDING OR HAVE ATTENDED  
SCHOOL IN ORANGE COUNTY**

**72.09%**

1,547 Individuals

**CURRENTLY WORKING OR HAVE EVER  
WORKED IN ORANGE COUNTY**



## CURRENT EMPLOYMENT STATUS

**Unemployed**

1,180 Individuals (54.99%)

**Full-Time, Part-Time, Seasonally Employed**

480 Individuals (22.37%)

**Retired, Disabled**

380 Individuals (17.71%)

**Did Not Answer**

106 Individuals (4.94%)





# EVERYONE COUNTS

## HOW ORANGE COUNTY IS ADDRESSING HOMELESSNESS

### COUNTY OF ORANGE: SYSTEM OF CARE

What is the “System of Care” and the importance of it in addressing homelessness

The County of Orange is developing a System of Care that is responsive to the needs of the individuals and families experiencing homelessness in our community. The System of Care is comprised of five components that provide the needed resources and programs to prevent homelessness among individuals and families while transitioning others into permanent housing. The System of Care is focused on increased care coordination for each individual and in facilitating access and navigation within each system component.



#### BEHAVIORAL HEALTH

- Outreach and Engagement Teams
- Mental Health and Substance Use Services
- Housing Navigation
- Development of The Wellness Campus on Anita Drive



#### HEALTHCARE

- Whole Person Care
- Recuperative Care
- Comprehensive Health Assessment Teams – Homeless (CHAT-H)



#### HOUSING

- Emergency Housing
- Expansion of Housing Assistance Programs
- Housing Funding Strategy
- Housing Finance Trust Fund
- Landlord Incentive Program



#### COMMUNITY CORRECTIONS

- Proposition 47 Re-Entry Center Program
- Stepping Up Initiative
- Collaborative Courts
- Integrative Services Strategy



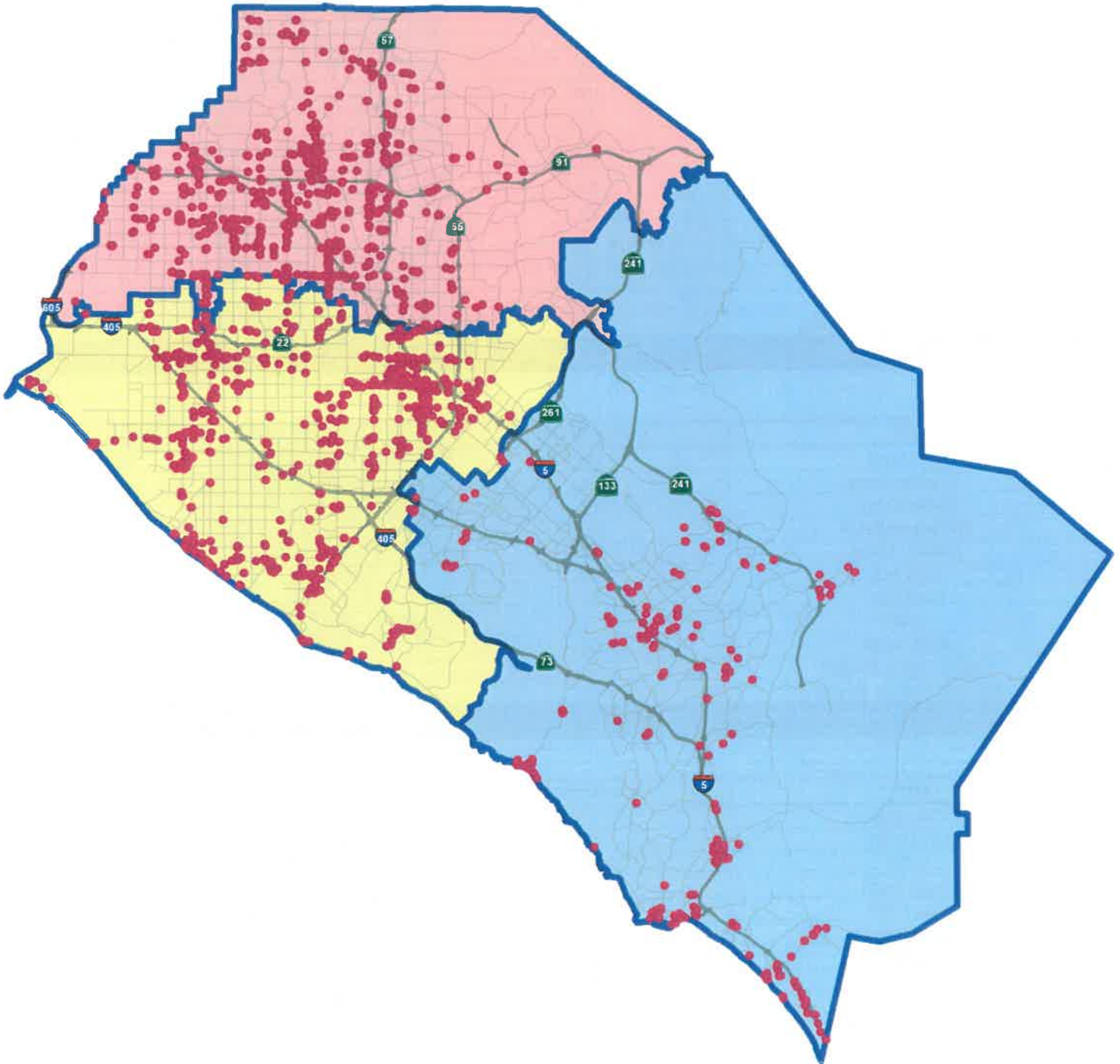
#### PUBLIC SOCIAL SERVICES

- Enhanced Outreach for hard-to-reach populations
- Access to Public Benefits
- Countywide expansion - Restaurant Meals Program
- Chrysalis Employment Program



# EVERYONE COUNTS

Unsheltered Count  
2019 POINT IN TIME COUNT





# EVERYONE COUNTS

## 2019 POINT IN TIME COUNT: CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	694	508	1,202
Brea	30	0	30
Buena Park	142	145	287
Cypress	39	0	39
Fullerton	308	165	473
La Habra	45	0	45
La Palma	9	0	9
Los Alamitos	1	21	22
Orange	193	148	341
Placentia	55	108	163
Stanton	71	45	116
Villa Park	0	0	0
Yorba Linda	1	0	1
County Unincorporated	8	0	8
Domestic Violence Programs	N/A	29	29
<b>NORTH SERVICE PLANNING AREA</b>	<b>1,596</b>	<b>1,169</b>	<b>2,765</b>

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	187	6	193
Fountain Valley	28	14	42
Garden Grove	163	62	225
Huntington Beach	289	60	349
Newport Beach	64	0	64
Santa Ana	830	939	1,769
Seal Beach	8	0	8
Tustin	95	264	359
Westminster	159	25	184
County Unincorporated	4	31	35
Domestic Violence Programs	N/A	104	104
<b>CENTRAL SERVICE PLANNING AREA</b>	<b>1,827</b>	<b>1,505</b>	<b>3,332</b>

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	1	0	1
Dana Point	32	0	32
Irvine	127	3	130
Laguna Beach	71	76	147
Laguna Hills	24	0	24
Laguna Niguel	7	3	10
Laguna Woods	5	0	5
Lake Forest	76	36	112
Mission Viejo	22	9	31
Rancho Santa Margarita	15	0	15
San Clemente	96	49	145
San Juan Capistrano	62	0	62
County Unincorporated	0	0	0
Domestic Violence Programs	N/A	49	49
<b>SOUTH SERVICE PLANNING AREA</b>	<b>538</b>	<b>225</b>	<b>763</b>





# ORANGE COUNTY

## Definitions for System of Care

**Bridge Housing** is a relatively new term, which describes Emergency Shelter or Transitional Housing program models that have reduced the average length of stay for participants and yielded increased Permanent Housing placement outcomes. Bridge Housing has become a term used by service providers that are focused on permanent housing navigation and placement services, providing the shortest term sheltering required to achieve this outcome.

**Comprehensive Health Assessment Team-Homeless (CHAT-H)** is part of the OC Health Care Agency. CHAT-H is comprised of Public Health Nurses who provide targeted nursing case management for Orange County residents in housing crisis. Clients are seen in shelters, soup kitchens, motels and on the streets. The primary goal is to link clients to health insurance and a healthcare provider.

**Coordinated Entry System (CES)** is a mechanism for allocating available housing units into a systematic resource targeting process designed to implement localized priorities for program participants via intake assessment. The Coordinated Entry System covers the geographic area of the County and is regionally focused by Service Planning Areas, is easily accessed by individuals and families seeking housing and services, and includes a comprehensive and standardized process used by all service providers in the System of Care.

**County Health Assessment Response Team (CHART)** is made available by the County of Orange to assist Orange County Cities with local homeless issues, including encampments. CHART will consist of staff from the OC Health Care Agency Behavioral Health and Public Health Services divisions, OC Community Resources, OC Social Services Agency, OC Sheriff's Department, OC Probation, OC Public Works, CalOptima and contracted partners. Upon request by and in partnership with a City office, the CHART team will determine the appropriate date(s) and location to assemble and provide adequate advance notice to homeless persons and, as possible, individuals. CHART will bring resources to the City, including clinical staff to conduct screenings/assessment for physical and mental health, substance use disorders, and housing needs. Those assessed to need services will be referred to the appropriate programs and transportation will be offered. Applications for social service programs will be accepted onsite, and assistance will be provided to obtain proper identification cards. CHART will provide an opportunity to make the most impact through coordination of resources across multiple jurisdictions and connect to Regional Navigation Center.

**Crisis Assessment Team (CAT)** is part of the OC Health Care Agency and provides a 24-hour mobile response service to anyone experiencing a behavioral health crisis. They provide crisis intervention to individuals living with mental health issues, and also facilitate involuntary holds for hospitalization as appropriate.

**Crisis Residential Programs (CRP)** provide short-term crisis residential services to meet the needs of individuals in a behavioral health crisis and who may be at risk of psychiatric hospitalization. These facilitate a home-like environment in which intensive and structured psychosocial recovery services are offered around the clock. Stays are voluntary and average 7-14 days. CRP is person-centered and recovery oriented and focuses on having individuals take responsibility for themselves and reintegrate into the community. Services include crisis intervention, development of a Wellness Recovery Action Plan, group education and rehabilitation, assistance with self-administration of medications, case management and discharge planning.



# ORANGE COUNTY

## Definitions for System of Care

**Crisis Stabilization Unit (CSU)** provides emergency psychiatric evaluation and crisis stabilization to adults experiencing a behavioral health crisis. As an outpatient facility, the CSU may evaluate and treat clients for no longer than 23 hours and 59 minutes; i.e., the client does not reside at the facility. The primary goal of the CSU is to help stabilize and treat individuals in order to refer them to the most appropriate level of care, hospital diversion when indicated or to facilitate admission to psychiatric inpatient units when the need for this level of care is present.

**Emergency Shelter (ES)** refers to a variety of sheltering models, which by HUD guidelines are 90 days or less in duration. These programs are generally considered to be entry points to a broader array of supportive services, with linkages to longer term programs or permanent housing opportunities. The primary purpose is to address the sheltering crisis for general and specialized populations of both homeless individuals and/or families. Emergency Shelters do not require occupants to sign leases or occupancy agreements.

**Full Service Partnership (FSP)** program focuses on the person rather than their disease and utilizes a wide variety of programs and services in providing support to individuals with the highest level of behavioral health impairments. Because FSPs are funded by Mental Health Services Act funds, participants must be diagnosed with a severe mental illness in order to qualify. Intensive, wraparound services may include emergency response, housing search and placement, job coaching, outreach and engagement, linkage to financial benefits/entitlements, medication support, case management, transportation and more.

**Housing First** is an approach to quickly and successfully connect individuals and families experiencing homelessness to permanent housing without preconditions and barriers to entry. Supportive services are voluntarily offered and to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals as eligibility for permanent housing referrals.

**Medical Detoxification** is a free-standing chemical dependency recovery facility staffed with doctors and nurses that provides detoxification from drugs and/or alcohol using prescription medication.

**Navigation Centers** are regional resource hubs that provide emergency shelter beds and co-located supportive services provided by the Coordinated Homeless Assessment and Response Team (CHART) and community organizations. CHART is a group of County departments to complete intake, assessment and linkages to public benefits, mental health, behavioral health, physical health, and employment and housing resources. Regional Navigation Centers have been identified in each of the Service Planning Areas for both individuals and families seeking assistance for homelessness. Regional Navigation Centers coordinate with the other emergency shelters, transitional housing and bridge housing programs within the Service Planning Area to facilitate regional targeting of resources via the Coordinated Entry System.

**Outpatient Treatment** refers to mental health and substance use disorder programs in which the participant does not reside at the facility where he/she receives treatment.

**Permanent Supportive Housing (PSH)** is permanent housing with indefinite duration, whereby leasing or rental assistance is paired with supportive services to assist disabled homeless persons or families with an adult or child member with a disability achieve housing stability. Disability of a household member is required for all HUD funded permanent supportive housing units.





# ORANGE COUNTY

## Definitions for System of Care

**Psychiatric Emergency and Response Team (PERT)** is comprised of OC Health Care Agency mental health clinicians who ride-along with assigned law enforcement officers to address mental health related calls in a particular city. They conduct risk assessments, initiate involuntary hospitalizations when necessary, and provide resources and education.

**Rapid Rehousing (RRH)** emphasizes short- and medium-term rental assistance to move homeless persons and families (with or without a disability) as rapidly as possible into permanent housing. Rapid Rehousing funds can be applied with households as a precursor to Permanent Supportive Housing in markets where housing units are difficult to secure due to either affordability or availability.

**Recovery Residence** (a.k.a. Sober Living Home or Transitional Living Environment) is a supervised facility with a structured living environment that offers an alcohol and drug-free residence for adults who are recovering from a substance use disorder. While no drug or alcohol treatment services are provided on-site, residents are often required to participate in 12-step meetings offsite and pass sobriety tests as a condition of ongoing participation.

**Recuperative Care** provides acute and post-acute medical care for 90 days maximum in a supportive transitional housing environment for eligible participants. Additional services include linkage to applicable programs and services for which the participant qualifies and may benefit from, such as Supplemental Security Income, Social Security Disability, mental health and/or substance use disorder treatment as well as assistance in preparing for housing readiness and obtaining any necessary forms of identification.

**Social Model Detoxification** program is a residential, social model that provides non-medical, around-the-clock detoxification services in a clean, supportive, and calm environment that are monitored by experienced, certified staff. Social Model Detoxification refers to the primary phase of drug and alcohol treatment, in which the process of withdrawal from the relevant substance(s) is monitored, supervised and managed without the need for detoxification medication.

**Transitional Housing (TH)** is a program that provides an array of targeted supportive services, often serving a specific sub population such as veterans, families, domestic violence or transitional age youth with the purpose of facilitating the movement of homeless individuals and families to permanent housing within a prescribed length of stay, HUD regulations cap of 24 months. Federal funding for transitional housing has been deprioritized due to best practice research which has demonstrated that shorter shelter stays and expedited permanent (supportive) housing yields greater outcomes and is more cost effective.

**VI-SPDAT** – Vulnerability Index – Service Prioritization Decision Assistance Tool is a survey administered both to individuals and families to determine risk and prioritization when providing assistance to homeless and at-risk of homelessness persons.

**Whole Person Care (WPC)** is a County of Orange pilot program that focuses on the coordination of physical, behavioral health, and social services in a patient-centered approach with the goals of improved health and well-being through more efficient and effective use of Emergency Medical Services resources for Medi-Cal beneficiaries struggling with homelessness. WPC promotes increased communication between hospital emergency rooms, CalOptima, community clinics, OC Health Care Agency (HCA) Behavioral Health Services and Public Health Services as well as recuperative care providers to improve access and navigation of services for the homeless populations.





# Homeless Definition

## RECORDKEEPING REQUIREMENTS



RECORDKEEPING REQUIREMENTS	Category 1	Literally Homeless	<ul style="list-style-type: none"> <li>Written observation by the outreach worker; <u>or</u></li> <li>Written referral by another housing or service provider; <u>or</u></li> <li>Certification by the individual or head of household seeking assistance stating that (s)he was living on the streets or in shelter;</li> <li>For individuals exiting an institution—one of the forms of evidence above <u>and</u>: <ul style="list-style-type: none"> <li>discharge paperwork <u>or</u> written/oral referral, <u>or</u></li> <li>written record of intake worker's due diligence to obtain above evidence <u>and</u> certification by individual that they exited institution</li> </ul> </li> </ul>
	Category 2	Imminent Risk of Homelessness	<ul style="list-style-type: none"> <li>A court order resulting from an eviction action notifying the individual or family that they must leave; <u>or</u></li> <li>For individual and families leaving a hotel or motel—evidence that they lack the financial resources to stay; <u>or</u></li> <li>A documented and verified oral statement; <u>and</u></li> <li>Certification that no subsequent residence has been identified; <u>and</u></li> <li>Self-certification or other written documentation that the individual lack the financial resources and support necessary to obtain permanent housing</li> </ul>
	Category 3	Homeless under other Federal statutes	<ul style="list-style-type: none"> <li>Certification by the nonprofit or state or local government that the individual or head of household seeking assistance met the criteria of homelessness under another federal statute; <u>and</u></li> <li>Certification of no PH in last 60 days; <u>and</u></li> <li>Certification by the individual or head of household, and any available supporting documentation, that (s)he has moved two or more times in the past 60 days; <u>and</u></li> <li>Documentation of special needs <u>or</u> 2 or more barriers</li> </ul>
	Category 4	Fleeing/ Attempting to Flee DV	<ul style="list-style-type: none"> <li><i>For victim service providers:</i> <ul style="list-style-type: none"> <li>An oral statement by the individual or head of household seeking assistance which states: they are fleeing; they have no subsequent residence; and they lack resources. Statement must be documented by a self-certification or a certification by the intake worker.</li> </ul> </li> <li><i>For non-victim service providers:</i> <ul style="list-style-type: none"> <li>Oral statement by the individual or head of household seeking assistance that they are fleeing. This statement is documented by a self-certification or by the caseworker. Where the safety of the individual or family is not jeopardized, the oral statement must be verified; <u>and</u></li> <li>Certification by the individual or head of household that no subsequent residence has been identified; <u>and</u></li> <li>Self-certification, or other written documentation, that the individual or family lacks the financial resources and support networks to obtain other permanent housing.</li> </ul> </li> </ul>





# Homeless Definition

CRITERIA FOR DEFINING HOMELESS	Category 1	Literally Homeless	<p>(1) Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:</p> <ul style="list-style-type: none"> <li>(i) Has a primary nighttime residence that is a public or private place not meant for human habitation;</li> <li>(ii) Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs); <u>or</u></li> <li>(iii) Is exiting an institution where (s)he has resided for 90 days or less <u>and</u> who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution</li> </ul>
	Category 2	Imminent Risk of Homelessness	<p>(2) Individual or family who will imminently lose their primary nighttime residence, provided that:</p> <ul style="list-style-type: none"> <li>(i) Residence will be lost within 14 days of the date of application for homeless assistance;</li> <li>(ii) No subsequent residence has been identified; <u>and</u></li> <li>(iii) The individual or family lacks the resources or support networks needed to obtain other permanent housing</li> </ul>
	Category 3	Homeless under other Federal statutes	<p>(3) Unaccompanied youth under 25 years of age, or families with children and youth, who do not otherwise qualify as homeless under this definition, but who:</p> <ul style="list-style-type: none"> <li>(i) Are defined as homeless under the other listed federal statutes;</li> <li>(ii) Have not had a lease, ownership interest, or occupancy agreement in permanent housing during the 60 days prior to the homeless assistance application;</li> <li>(iii) Have experienced persistent instability as measured by two moves or more during in the preceding 60 days; <u>and</u></li> <li>(iv) Can be expected to continue in such status for an extended period of time due to special needs or barriers</li> </ul>
	Category 4	Fleeing/ Attempting to Flee DV	<p>(4) Any individual or family who:</p> <ul style="list-style-type: none"> <li>(i) Is fleeing, or is attempting to flee, domestic violence;</li> <li>(ii) Has no other residence; <u>and</u></li> <li>(iii) Lacks the resources or support networks to obtain other permanent housing</li> </ul>



# Documentation Standards for Chronic Homelessness

**Instructions:** Based on your navigation of the flowchart on the previous page, locate the appropriate numbered situation on this page and follow the documentation standards noted. This tool summarizes the criteria for the new Chronically Homeless Definition. To review the exact language, please refer to 24 CFR Parts 91 & 578 and the HUD Exchange (<https://www.hudexchange.info/homelessness-assistance/resources-for-chronic-homelessness/>)

Situation	Documentation of Homelessness	Documentation of Disability
1. Household is Chronically Homeless (12 Consecutive Months)	<ul style="list-style-type: none"> <li><input type="checkbox"/> HMIS record or record from a comparable database; or</li> <li><input type="checkbox"/> Written observation by an outreach worker of the conditions where the individual was living; or</li> <li><input type="checkbox"/> Written referral by another housing or service provider; or</li> <li><input type="checkbox"/> Where the evidence above is unavailable, there must be a certification by the individual seeking assistance, accompanied by the intake worker's documentation of the living situation and the steps taken to obtain the evidence listed above.</li> </ul> <p>If the head of household is currently staying in an institution where they have been for less than 90 days (and were in a shelter/street/safe haven immediately prior) their Institutional Stay can be documented by:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Discharge paperwork or written/oral referral from a social worker or appropriate official of the institutional facility, with start/end dates of client's residence, or</li> <li><input type="checkbox"/> Where the evidence above is unavailable, there must be a certification by the individual seeking assistance, accompanied by the intake worker's documentation of the living situation and the steps taken to obtain the evidence listed above.</li> </ul>	<p>Documentation of the head of household's disability, including:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Written verification of the disability from a licensed professional;</li> <li><input type="checkbox"/> Written verification from the Social Security Administration;</li> <li><input type="checkbox"/> The receipt of a disability check; or</li> <li><input type="checkbox"/> Intake staff-recorded observation of disability that, no later than 45 days from the application for assistance, accompanied by supporting evidence.</li> </ul>
2. Household is Chronically Homeless (4+ Occasions totaling 12 months over 3 years)* *May include institution stays of <90 days	<ul style="list-style-type: none"> <li><input type="checkbox"/> HMIS record or record from a comparable database; or</li> <li><input type="checkbox"/> Written observation by an outreach worker of the conditions where the individual was living; or</li> <li><input type="checkbox"/> Written referral by another housing or service provider; or</li> <li><input type="checkbox"/> Discharge paperwork or written/oral referral from a social worker or appropriate official of the institutional facility, with start/end dates of client's residence (for institutional stays of less than 90 days)</li> <li><input type="checkbox"/> Where the evidence above is unavailable, there must be a certification by the individual seeking assistance, accompanied by the intake worker's documentation of the living situation and the steps taken to obtain the evidence listed above.</li> </ul> <p>* Each separate occasion <b>MUST</b> be documented (minimum of 3 breaks). 100% of the breaks can be documented by self- report.</p>	<p>Documentation of the head of household's disability, including:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Written verification of the disability from a licensed professional;</li> <li><input type="checkbox"/> Written verification from the Social Security Administration;</li> <li><input type="checkbox"/> The receipt of a disability check; or</li> <li><input type="checkbox"/> Intake staff-recorded observation of disability that, no later than 45 days from the application for assistance, accompanied by supporting evidence.</li> </ul>

## Important Notes:

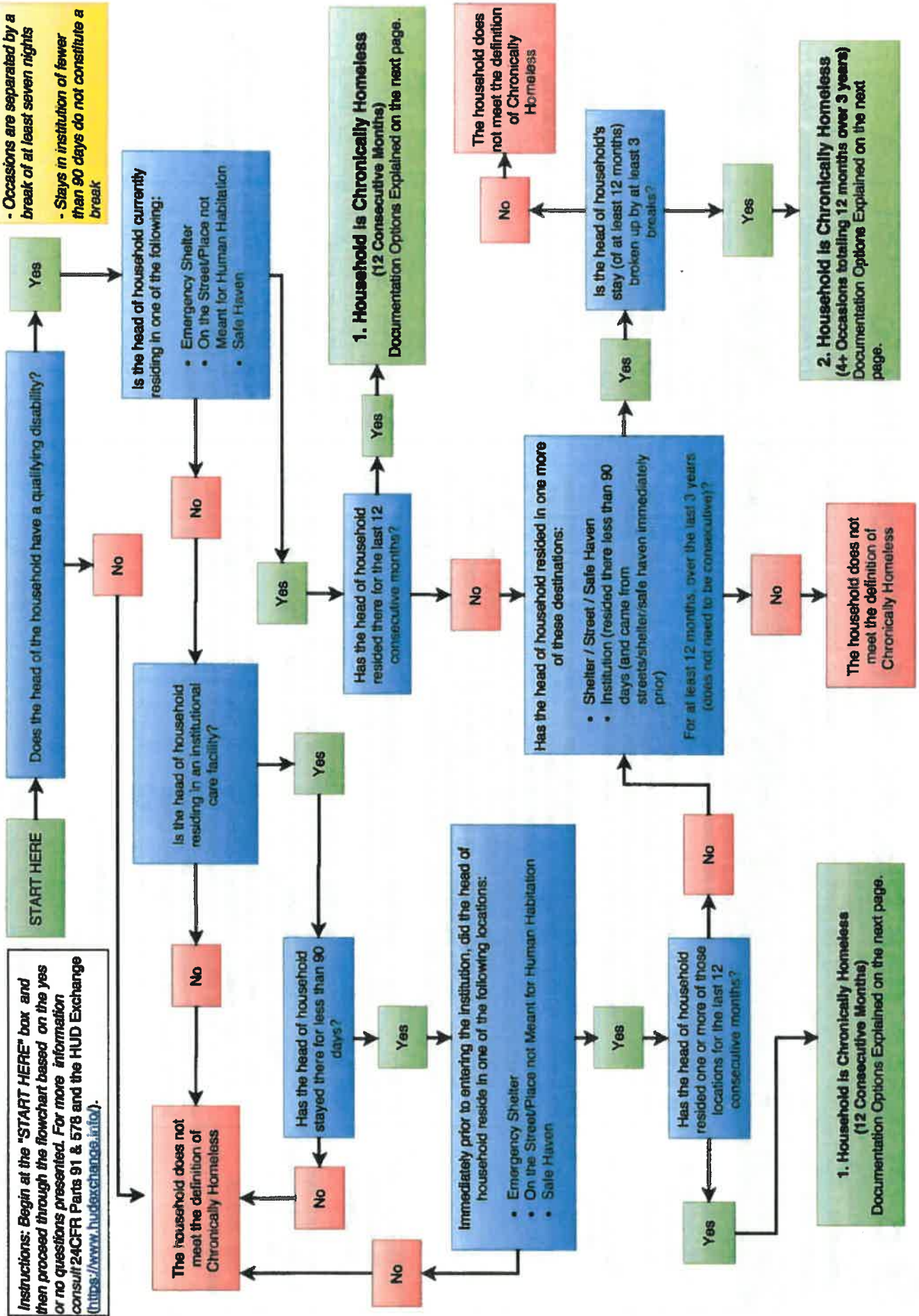
- Each individual occasion needs to be fully documented.
- Breaks can be documented by self-report.
- For each Project:
  - 100% of households served can use self-certification for 3 months of their 12 months,
  - 75% of households served need to use 3<sup>rd</sup> Party documentation for 9 months of their 12 months, and
  - 25% of households served can use self-certification as documentation for any and all months.



# Flowchart of HUD's Definition of Chronic Homelessness

Instructions: Begin at the "START HERE" box and then proceed through the flowchart based on the yes or no questions presented. For more information consult 24CFR Parts 91 & 578 and the HUD Exchange (<https://www.hudexchange.info/>).

Remember:  
- Occasions are separated by a break of at least seven nights  
- Stays in institution of fewer than 90 days do not constitute a break





# Creating a Homelessness Plan



Whether a city or county has been addressing homelessness for years or is just starting, having a plan is important. The plan provides direction for elected officials and staff as they make decisions about where to dedicate resources and offers a way to measure progress and success.

Whether the plan is for one year or multiple years, it is likely to involve multiple individual actions or strategies that may or may not be related. This section includes a series of questions a city or county should explore when deciding what strategies to include in its plan and a template to outline individual strategies. Depending on the jurisdiction, the plan might include anywhere from two to over 100 individual strategies.

This information was developed following a review of existing homelessness plans. Although plans vary from jurisdiction to jurisdiction, a number of themes emerged. A list of plans reviewed is included at the end of this section, and a customizable template is available at [www.ca-ilg.org/homelessness](http://www.ca-ilg.org/homelessness).

## Questions to Consider When Developing a Homelessness Plan

This list of questions is not exhaustive, but it will help any jurisdiction focus during the development of a homelessness plan. In all likelihood, asking these questions will lead to more questions that are specific to a specific jurisdiction or region.

- Will our strategies/plans be set annually or will they span years? How often will our jurisdiction review progress?
- Is our strategy/plan specific to our jurisdiction or are there efforts included that impact the region?
- Does our strategy/plan include government agency actions only or does it include actions of other community partners?
- Do we want to create a new department, agency or community organization to coordinate and oversee efforts?
- Who in our jurisdiction will lead and oversee the effort?
- What resources is our agency already using for this effort? Can additional resources be dedicated?
- Are we trying to address a specific population?
- Is our plan outcome based?
- What is the purpose of the plan? What are we trying to achieve?
- How will we determine if we are successful?
- Who is the audience?
- What is the role/responsibility of law enforcement?
- How will we share/represent our plan with the public?
- What other plans exist?
- How do we measure success?

## Homelessness Plans: Template for Strategies

### CATEGORY

*(For organizational purposes, identify which category best describes the strategy)*

- |   |  |
|---|--|
| <input type="checkbox"/> Prevention               | <input type="checkbox"/> Management and Services |
| <input type="checkbox"/> Coordinated Entry System | <input type="checkbox"/> Income                  |
| <input type="checkbox"/> Housing                  |  |
| <input type="checkbox"/> Other: _____             |  |

### RECOMMENDATION

*(One or two sentences describing the recommendation or action item)*

### DESCRIPTION

*(More in depth description of recommendation and strategy overall. May include additional information on the challenge the strategy is addressing.)*

### POPULATION(S) TARGETED

*(A description of the jurisdiction's population and specifically the homeless population.)*

- |   |   |
|---|---|
| <input type="checkbox"/> All                        | <input type="checkbox"/> Transitional Age Youth (TAY) |
| <input type="checkbox"/> Chronically Homeless Adult | <input type="checkbox"/> Veteran                      |
| <input type="checkbox"/> Families                   | <input type="checkbox"/> Victims of Domestic Abuse    |
| <input type="checkbox"/> Homeless Pet Owners        | <input type="checkbox"/> Women                        |
| <input type="checkbox"/> LGBTQ Community            | <input type="checkbox"/> Youth                        |
| <input type="checkbox"/> Single Adult               |   |

### POTENTIAL FUNDING SOURCE

*(Identification of current funding available or possible funding the agency will pursue.)*

### IMPLEMENTATION TIME-FRAME

*(When is the strategy expected to be accomplished?)*

### LEAD AGENCY

*(Who is the lead responsible agency? This may be a department within the jurisdiction or a community partner.)*

#### COLLABORATING DEPARTMENTS/AGENCIES

*(A list of all other departments and agencies within the jurisdiction that will be involved in implementing the recommendation. Should also include departments/agencies that experience downstream impacts, such as public works and libraries.)*

#### CONNECTION TO OTHER COMMUNITY ORGANIZATIONS (INCLUDING CITY/COUNTY)

*(A list of community organizations or agencies outside the city or county government that will be involved in implementing the recommendation. May also include state agencies.)*

#### BUDGET

*(Discussion of the current resources the jurisdiction is putting towards addressing solutions and identification of other options that could be pursued.)*

#### DATA

*(What is the problem being addressed? What is already being done?)*

#### IMPACT

*(What is the impact on the broader community?)*



## Regional Collaborative Matrix

Collaborative	Description	Goals/Initiatives
<b>North OC Public Safety Task Force</b>	<p>Formed in 2017 by AB 97 (Ting, 2017), an act of the State Legislature, the NOCPSTF was initially comprised of six cities, and has since been expanded to include ten cities: Anaheim, Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Placentia, Stanton, and Yorba Linda.</p>	<p><b>Funding Initiative</b></p> <ul style="list-style-type: none"> <li>-Programs to address youth violence prevention and intervention in K-12 schools</li> <li>-Programs to promote and enhance the successful reentry of offenders into the community</li> <li>-Programs to address homeless outreach and intervention efforts (HLO's and City Net)</li> </ul>
<b>United to End Homelessness</b>	<p>The United to End Homelessness Initiative, empowered by United Way, is a powerful collaboration between Orange County's top business, philanthropic, governmental, faith-based and non-profit leaders. It also depends on caring residents to end our community's homeless crisis. They are all working together to create long-term supportive housing to do more for those most in need.</p>	<p><b>Ways to Engage</b></p> <ul style="list-style-type: none"> <li>-Leadership Council: Leadership Council is comprised of top business, philanthropic, faith-based, governmental and non-profit leaders.</li> <li>-Residents: Thousands of Orange County residents have already joined our coalition to end homelessness or signed on to volunteer.</li> <li>-Business &amp; Philanthropic Leaders: Several local companies and philanthropic organizations have generously donated their financial resources and time to United to End Homelessness.</li> <li>-Faith Leader's Council: United to End Homelessness has gained tremendous support from the Orange County faith community and has convened a Faith Council comprised to top leaders of multiple faiths.</li> <li>-Homelessness 101: The best way to learn more about homelessness and proven solutions to the challenge is attending a Homelessness 101 class.</li> <li>-Social Media: Join their effort by signing up for the newsletter, or following them on Facebook, Twitter, Instagram, LinkedIn and YouTube!</li> </ul>
<b>Be Well Initiative</b>	<p>Be Well OC brings together a robust, community-based, cross-sector strategy—public, private, academic, faith and others—to create a community-wide, coordinated ecosystem to support optimal mental health.</p>	<p><b>Call to Action</b></p> <ul style="list-style-type: none"> <li>-Commit to a common agenda</li> <li>-Defined the distributed leadership accountability and decision making</li> <li>-Identify mutually reinforcing activities and strategies and move from competition to collaboration</li> <li>-Develop a shared measurement system</li> <li>-Establish the structure for financial stability</li> <li>-Establish a process for continuous communication</li> </ul>
<b>Continuum of Care</b>	<p>The Orange County CoC Board is the governing body for the Orange County CoC whose purpose and scope is to implement the Continuum of Care program. The</p>	<p><b>As noted in CFR 24 Part 578.1, the Continuum of Care program is designed to:</b></p> <ul style="list-style-type: none"> <li>-Promote communitywide commitment to the goal of ending homelessness through Regional Coordination and collaboration.</li> </ul>



	<p>Continuum of Care Program is authorized by subtitle C of title IV of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11381-11389).</p> <p>The Orange County CoC has number of committees aimed at coordination and collaborating on specific functions and programs associated with the Continuum of Care Program. The committees contribute to the ongoing planning, coordination and collaboration of homeless services and programs to address the needs of individuals and families experiencing homelessness and preventing homelessness.</p>	<ul style="list-style-type: none"> <li>-Advocate for funding and resources to end homelessness and provide funding for proven efforts by nonprofit providers, States, and local governments to quickly rehouse people experiencing homelessness, while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness.</li> <li>-Promote access to and effective utilization of mainstream programs by homeless individuals and families.</li> <li>-Promote implementation of best practices and evidence-based approaches to homeless programming and services.</li> </ul> <p><b>Meetings</b></p> <ul style="list-style-type: none"> <li>-Continuum of Care Homeless Provider Forum Meeting</li> <li>-Homeless Provider Forum</li> <li>-Coordinated Entry System Committee Meeting</li> <li>-Continuum of Care Board Special Meeting</li> <li>-Data and Performance Management Committee Meeting</li> <li>-Emergency Shelters Committee Meeting</li> <li>-Street Outreach Committee Meeting</li> <li>-Housing Opportunities Committee Meeting</li> </ul>
<p><b>Commission to End Homelessness</b></p>	<p>The Commission to End Homelessness works in collaboration with the County government, 34 city governments, business sector, philanthropic organizations, community organizations, faith-based organizations, health care, public safety and other interested stakeholders to promote an effective response to homelessness within Orange County. The Director of Care Coordination works with commission members to focus on regional policy and implementation strategies, affordable housing development, data and gaps analysis, best practice research, social policy, and systemic change.</p>	<p><b>Ten Year-Plan</b></p> <ul style="list-style-type: none"> <li>Goal 1. Prevent Homelessness - Ensure that no one in our community becomes homeless.</li> <li>Goal 2. Outreach to those who are homeless and at-risk of homelessness.</li> <li>Goal 3. Improve the efficacy of the emergency shelter and access system.</li> <li>Goal 4. Make strategic improvements in the transitional housing system.</li> <li>Goal 5. Develop permanent housing options linked to a range of supportive services.</li> <li>Goal 6. Ensure that people have the right resources, programs, and services to remain housed.</li> <li>Goal 7. Improve data systems to provide timely, accurate data that can be used to define the need for housing and related services and to measure outcomes.</li> <li>Goal 8. Develop the systems and organizational structures to provide oversight and accountability.</li> <li>Goal 9. Advocate for community support, social policy, and systemic changes necessary to succeed.</li> </ul>

<b>North Orange County City Coalition</b>	<p>City Managers meeting. It started originally as about six cities, Fullerton, Brea, Yorba Linda, Placentia, Buena Park, and Orange. With the Public Safety Task Force they included four more, than with the NSPA, they invited all of the cities, but usually it is the original six that show up most often. It is not an official meeting.</p> <p>CAMF is a volunteer organization with leadership selected yearly from within the group to facilitate meetings and to plan events. The group meets monthly to share information, resources, and coordinate solutions to meet the needs of motel residents. The Collaboration consists of community partners from over 80 organizations including Motel Managers, Faith Based Community, Non-profit Agencies, Private Companies, Local City Government Agencies, Local Education Agencies and County Dept. of Education Public Social Services, Health, and Human Services Agencies.</p>	<p><b>Meeting Focus</b> To share about what is happening in their cities and see if North SPA efforts can be implemented.</p>
<b>Collaborative to Assist Motel Families Meeting</b>	<p>CAMF is a volunteer organization with leadership selected yearly from within the group to facilitate meetings and to plan events. The group meets monthly to share information, resources, and coordinate solutions to meet the needs of motel residents. The Collaboration consists of community partners from over 80 organizations including Motel Managers, Faith Based Community, Non-profit Agencies, Private Companies, Local City Government Agencies, Local Education Agencies and County Dept. of Education Public Social Services, Health, and Human Services Agencies.</p>	<p><b>Resources Provided</b> Agencies collaborate to provide services and tools necessary for motel families to achieve self-sufficiency. Health care providers, educators, housing advocates, safety providers, nursing organizations, and others collaborate to determine how we can best pool resources to help families. CAMF's members collectively provide an array of services that include basic needs, housing, nutritional, social/emotional, and educational.</p>
<b>OC Housing Trust</b>	<p>Their focus is to provide gap financing for the acquisition, development or construction of supportive and affordable housing projects for developers who share our vision of ending homelessness in Orange County. By increasing the supply and housing options for our county's most vulnerable, they can reduce homelessness and enhance the quality of life for all Orange County residents. With an immediate need to house 2,700 people experiencing homelessness, the Orange County Housing Trust provides nimble funding solutions to immediately increase the supply and options of permanent supportive and affordable housing in Orange County.</p>	<p><b>Areas of Focus</b>          -Business Leadership: Orange County Housing Trust is a 501(c)(3) nonprofit private capital-funded housing trust powered by the skills of NeighborWorks Orange County and Orange County Business Council – two leading organizations committed to making Orange County a vibrant place to live, work and play.          -Working Together: Local business leaders have rallied around the housing-first mission of Orange County Housing Trust, with Disneyland Resort providing the first \$5 million private grant. Recognizing that effective models addressing affordable housing around the country have involved the collective efforts of everyone in our community, the business community is ready to step up to the plate in addressing this serious issue.          -One Community: Permanent supportive and affordable housing projects are often complex developments that require numerous creative funding sources. Orange County Housing Trust will complement the collective efforts of private and public parties united in tackling our homelessness issue by efficiently bridging the funding gap for these projects throughout the region.</p>

## **Fullerton Homeless Planning Committee**

### **NOTES from Rusty**

#### **Shelter Alternative Must Be Available to Close Encampments**

1. We need to have shelter for about 60% (284) of our 473 (PIT estimate) homeless, BEFORE enforcement of city ordinances against camping etc.
2. The Armory bad weather shelter is not counted in the 60% of shelter beds needed due to the fact that it is not open for most of the year.

#### **Navigation Centers in Partnership with SPA**

1. We are partners in Navigation Centers scheduled to open in Placentia in Dec. and Buena Park in Feb.
2. We have a potential navigation center in Fullerton in the early concept stages with the Illumination Foundation.
3. These Navigation Centers should get us to our 60% minimum target set by the court.
4. In the future La Mesa Shelter beds may become available after the Salvation Army opens their new very large Anaheim shelter. (potentially 500 or 600)

#### **Dealing with Encampments Before we Have a Shelter Alternative**

1. Fullerton has a number of homeless encampments including: Gilbert/Valencia, Harbor/Orangethorpe, along RR Tracks, Coyote Hills, etc.
2. Cleaning of the Gilbert encampment of about 25 homeless was approached carefully and respectfully and was successful in gaining cooperation of most of the homeless there. Weekly cleanings are scheduled. Advance notice, city and CityNet assistance, trash bags, storage bags, locking bins, and safe keeping were all elements in the success of this week's cleaning.

#### **Law Enforcement Rules and Perspective on Homeless**

1. Police are tightly regulated in their enforcement efforts balancing the rights of the homeless and local residents and business people.
2. Police believe that we cannot arrest our way out of the homeless problem, and that alternate paradigms are necessary, such as the engagement that our FPD Homeless Liaison Officers are doing.
3. The FPD paradigm shift includes the critical partnership with case managers and outreach workers from CityNet and OC Mental Health that provide a softer interface with the homeless, many of whom fear or do not trust police for a number of reasons.
4. Police can arrest folks for illegal activity such as drug use and trespassing, but those arrests usually result in arrest and release due to the national movement against mass incarceration.
5. Police can arrest folks for more serious crimes such as assault and the District Attorney will make the decision as to prosecution.

#### **Safe Parking Program for Short Term**

1. About 30 folks are living in their cars in Fullerton (FPD estimate)
2. Faith based service providers characterize the majority of those in cars would be eager to accept a shelter alternative.

#### **Refusal of Service by Homeless**

1. CityNet responded to the concern that many homeless refuse services by reporting that in their experience it takes multiple interactions with a homeless person before they are ready to trust an offer of service.
2. CityNet suggested that it may take them 5 or 10 interactions before a homeless person trusts them.
3. Police have a more difficult time getting voluntary cooperation with an offer of service due to the fears many of the homeless have about police interaction.

### **Public Safety Needs**

1. Recruitment and retention of police officers is difficult, salaries and benefits have to be more competitive to attract and keep good officers. (Chief Dunn)
2. Non-traditional policing such as the Homeless Liaison Officers cost more money and we have cut down from 4 to 2 HLO's due to budget issues.

### **Regional Planning Efforts Should be Identified**

1. County SPA Meetings convened by Susan Price, OC Homeless Manager
2. OC Continuum of Care and Homeless Commission, Susan Price
3. NOC Public Safety Task Force chaired by BP Chief Corey Sianez
4. NOC City Managers Ken Domer attends
5. Affordable Housing/Housing Trust/Community Development Julia Bidwell, County of Orange, City Community Development/Housing staff
6. Mental Health Be Well Center set to open in a year in Orange, OC HCA
7. United Way, Susan Parks, CEO

### **Questions Raised During Public Comments Section of Each Meeting**

- Concerns about the encampment along Gilbert by St Phillips including drugs, blocking the sidewalk, open fires, alcohol, blocking the fire hydrant, safety of children. *City responded with a comprehensive clean-up of Gilbert done in a respectful way in cooperation with the homeless, and to be repeated regularly.*
- Jere Greene offered the members access to his comprehensive database of homeless services.
- What can the committee do to address beyond shelter to public safety? *Committee invited the Chief of Police to address Public Safety to identify needs in this area.*
- What are the guidelines for use of the Armory? *This was deferred for a future response from someone knowledgeable.*
- Can the Armory beds count towards our 60% goal for shelter beds minimally needed? *No, the Judge does not count the Armory because it is not year-round.*
- Do the homeless make us vulnerable to diseases such as: bubonic plague, typhoid, etc.? *Barry Ross, VP of St Jude responded that they had seen 500 homeless in the past year, and none had presented any of those diseases.*
- What progress has the city made on a Safe Parking Program? *The city responded that they needed partners who could provide, a venue, run an operation, and provide funding, then the city could evaluate what they could do.*
- How many homeless individuals are living in cars in Fullerton? *Chief estimated about 30.*
- What resources do the police need? *Chief responded more money to pay higher salaries and reduce turnover, and more money to pay for higher price of homeless liaison officers.*

### **Rough Ideas for Fullerton Homeless Strategic Plan Framework**

1. Introduction
2. Identification of the Scope of Homeless Problem
3. Review of the Homeless Planning Committee Process
4. Identification of Existing Services and Shelters
5. Regional Coordination with Public and Private Services and Shelters
6. Recommendations
  - Public Safety
  - Crisis Management and Shelter
  - Prevention and Diversion including Supportive Services
  - Permanent Affordable and Supportive Housing



# HOMELESSNESS IN ORANGE COUNTY



## The Costs to Our Community

This **comprehensive** and **collaborative** study reveals the estimated costs of homelessness to Orange County and its 34 municipalities in 2014/15. It highlights the demographic and biographic characteristics of those experiencing homelessness. And, it assesses how costs vary from those living on the streets and in shelters vs. those living in alternative forms of housing.

### HOW MANY?

2015  
POINT  
IN TIME  
COUNT



2017  
POINT  
IN TIME  
COUNT



### WHO ARE THEY?



U.S.-born  
citizens



lived in OC  
10 yrs or longer



live alone



male



middle-aged  
(50 or older)

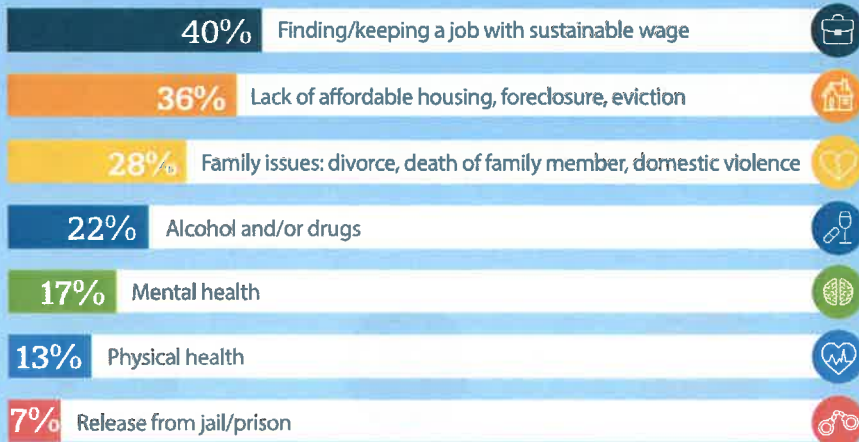


non-hispanic  
white

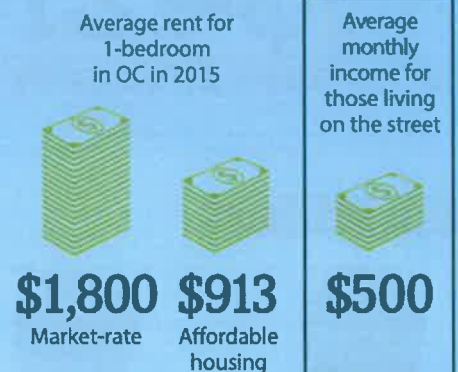


experienced  
childhood abuse

### Factors that lead to homelessness:



### Housing Cost vs. Income



### WHO PAYS?

How city and public service money is being spent on homelessness:



\$121M  
healthcare



\$106M  
all housing types



\$23M  
police/jail/legal

### Total spending:





## PERMANENT SUPPORTIVE HOUSING: A COST-SAVING SOLUTION

**Chronic homeless (those with a disability)**

Annual cost of ALL services per person:

**\$100,759**

On the street



**\$51,587**

In permanent  
supportive  
housing  
(with services)

**50%**  
savings

**Chronic homeless (top 10%)**

Annual cost of ALL services per person:

**\$439,787**

On the street



**\$55,332**

In permanent  
supportive  
housing  
(with services)

**88%**  
savings

## HOW HOUSING REDUCES COSTS

When housed, chronic  
homeless have:



**78%**

fewer  
ambulance  
transports in  
the last month



**100%**

fewer arrests  
(vs. chronic homeless  
living on street or in  
emergency shelters)

Annual cost savings by housing & providing  
services to all OC's chronic homeless:

**\$42M**

## WHY IT'S URGENT

Chronic health conditions increase over time:

Homeless  
reporting 3+  
chronic health  
conditions



## WHAT'S NEXT?



**CREATE**  
greater awareness  
and understanding



**FORMALIZE**  
shared goals  
and defined roles



**DEVELOP**  
increased housing goals  
with agreed-upon timeline



**PRIORITIZE**  
populations  
to house first



**ASSESS**  
and redeploy  
resources

Align + Collaborate + Bridge gaps =



**#EndHomelessnessOC**

Download infographic and full report at:  
[jamboreehousing.com/oc-homelessness-cost-study](http://jamboreehousing.com/oc-homelessness-cost-study)



**UCI** University of  
California, Irvine

Findings are based on data collected from five main sources: the County of Orange, the municipalities within the county, Orange County hospitals (via the Hospital Association of Southern California and Cal Optima), a sample of non-governmental agencies addressing homelessness and individuals experiencing homelessness themselves. Data was gathered through questionnaires sent to municipalities, hospitals, service agencies, as well as structured in-person survey interviews conducted with a sample of 252 homeless individuals throughout the county. Given the breadth and volume of data assembled, this is one of the most comprehensive studies of the public costs of homelessness in the United States.

This is a collaborative study among Orange County United Way, Jamboree Housing Corporation, and the University of California, Irvine – with the support of the Association of California Cities-Orange County (ACC-OC), 2-1-1 of Orange County, and the Hospital Association of Southern California – as part of the County's 10 Year Plan to End Homelessness and its new Office of Care Coordination.

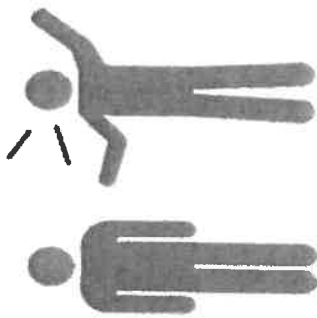


Fullerton Resources		List
	<b>Monday</b> *Orangethorpe Christian Church 2200 W. Orangethorpe Ave., Fullerton 6-7 pm <b>Tuesday</b> *First Lutheran Church 215 N Lemon St., Fullerton 6-7 pm *Seventh Day Adventist 2355 W. Valencia Dr. Fullerton 11:30am <b>Wednesday</b> *First Christian Church 115 E. Wilshire Ave., Fullerton 6-6:30 pm <b>Thursday, Saturday</b> *Faith Deliverance Apostolic Church Food Pantry Thursdays 12pm -5pm, Saturday 10-4pm <b>Friday</b> *St. Andrews Episcopal Church 1231 E. Chapman Ave., Fullerton 6-6:30 pm and <b>1st Sat</b> *Richman School : 700 S Richman St., Fullerton 9-11 am <b>1st and 3rd Sat</b> *Orangethorpe United Methodist 2351 W. Orangethorpe, Fullerton 9-11am <b>3rd Sat</b> *Calvary Chapel 2311 E. Chapman Ave., Fullerton 9-11 am *Fullerton First United Methodist 114 N. Pomona Ave., Fullerton 7-9 am <b>Sunday</b> *Wilshire Avenue Community Church 212 E. Wilshire Ave., Fullerton 9-11 am – (Fullerton Residents only)	
Prevention/ Diversion	*Pathways of Hope (families) Mon-Fri 9am-5pm ..... (714)680-3691 *St. Jude Neighborhood Health Center Richman ..... (714) 446 – 5100	
Health Clinic	*Victory Outreach Fullerton *Alano Club (walk in ok)..... (714)992-0988 530 W. Commonwealth Ave: every day from 10am-10pm *Salvation Army *St. Jude Medical Center (714)732-4825 Chemical Dependency counseling – Robert Mon-Fri 7-2 *New Wine Men's Home ..... (714)458-3649 *Medical Detox Thurs– 9-11: 2035 E. Ball Rd Ste 100 Anaheim..... (714)517-6140	
Recovery/Detox	*Jobs For Life, OC United (Bridges)	
Work Force Development	*VA CRCC Center (walk in ok) ..... (844)838-8300 888 W. Santa Ana Blvd., Santa Ana #150: Mon-Fri 8am-3pm: *Volunteers of America ..... (714)-426-9834 *1736 Family Crisis Center ..... (714)620-7303 *Veterans Outreach OC ..... (833)725-8831 *OC Rescue Mission Veteran Initiative ..... (714) 716-2612 *Veteran's Crisis Hotline ..... (800)273-8255	
Veterans		

Fullerton Resources		List
Outreach/Inreach/Case Management	*City Net (call to see if services your city) ..... (714)451-6198 Fullerton: Thurs: St Mary's Church 8:30-10 /Fridays: Library 8-12	
	*Pathways of Hope..... Hub Of Hope	
Shelter/Navigation Center	*St. Jude Community Care Navigators - Assist homeless clients who come to the hospital	
	*OC Health Care Agency	
	*Armory Cold Weather Shelter Program (Closed for the season )	
	*Bridges at Kraemer (single adults) (714) 678-5337 ext. 1 for info Obtain referral from healthcare agency, PD, City Net, Pets ok	
	*Buena Park Navigation Center (Not Available)	
Domestic Violence Shelter	*Placentia Navigation Center (Not Available)	
	*HIS House (Families)	
	*Mercy House Shelter Plus Care Program	
Bridge Housing/Rapid Rehousing	*The Sheepfold	
	*WTLC	
Recuperative Care	*Pathways of Hope (families) Mon-Fri 9am-5pm ..... (714) 680-3691	
	*Mercy House	
Affordable Housing	*Illumination Foundation	
	*Entitlement and development of Citrea Apartment 55 Units developed	
	*Housing Bond and Redevelopment funds for 6 extremely low income units to fulfill conditions of York Settlement Agreement	
	*Entitlement and development of Compass Rose, Housing Bond Redevelopment funds for 46 units of which 14 extremely Low income to fulfill conditions of York Settlement Agreement	
	*Entitlement and development of Fullerton Heights 36 Units developed (24 units Mental Health Services Act funding.	
Hygiene/Food/ Clothing	Mon-Fri	
	*Pathways of Hope Food, resources	
	*EV Free Fullerton 4:15-5:15pm Rm 100 Food resources	
	*St. Phillips/St. Vincent De Paul 1pm Food	
	Mon	
	*Orangethorpe Christian Church 6-7pm. Food Pantry	
	Tue	
	*St. Mary's 9:00-10:30 Food	
	*Seventh Day Adventist Church Tue 9:30-10:30 ..... (714)525-4561 2355 W. Valencia Dr. Fullerton: food/clothing/hygiene	
	Wednesday	
	*First Lutheran of Fullerton 10am-12pm Food	
	3rd Thurs	
*Buzy Bee Laundromat ..... (714) 528-2995 2940 Yorba Linda Blvd, Fullerton 5:30-7:30p		
1st & 3rd Sat of month,		
*In the Vine Church 1-4pm, 114 North Pomona Ave., Fullerton (Methodist Church parking lot) Showers, laundry, lunch, donations		
3rd Saturday		
*12-2 New Wine Church 1425 S. Brookhurst, Fullerton: Showers, haircuts, food, clothing		
Sunday		
*2-4p First Baptist Church of Fullerton Food		
Permanent Supportive Housing	*Fullerton Heights, MHSA, Housing Bond for 36 PSH units affordable to very low income households	
Rental Assistance	*Mercy House	

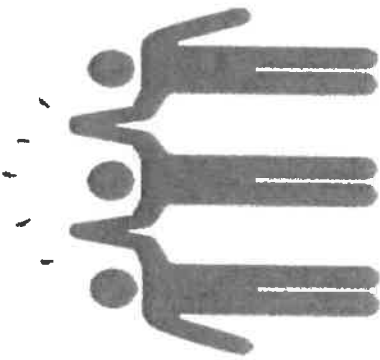
# Continuum of Care

Outreach & Engagement

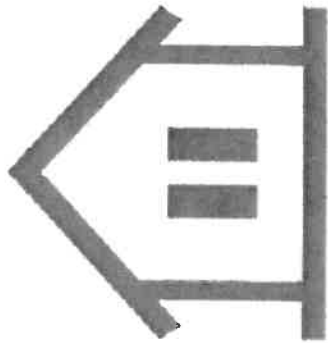


Coordinated Entry

Entry



Shelter & Housing\*



- Outreach & Engagement Center
- CARE Team
- Downtown Streets Team

- Shelter & Housing Inventory
- Emergency Shelter
- Transitional Housing
- Rapid Rehousing
- Permanent Supportive Housing

## Supportive Services / Peer and Community Supports

Behavioral Health / Health / Basic Needs / Employment Training / Peer and Community Support



FUNDING	Current Efforts	Funding Committed 2019-2020	Projected / Potential Costs	Pros	Cons	Needs	City Council ACTION:
Community Development Block Grant Funds	Life Skills Training, Housing Navigation, Social Services, Beds, Jobs	\$129,223	Estimated Up to Approx. \$210,000 Annually available for Public Services Funding If all to Homeless Activities	Additional \$80,777 could be available for Homeless services provided	1. Only able to spend 15% of CDBG Allocation yearly 2. If all 15% to Homelessness, 15-18 non profits receive \$0	CC Direction: Does all 15% public services funding to Homeless Activities in the future?	Approval or Denial to Revise Annual CDBG Application for Homeless Service Providers Only
HEAP Year 2 CESH 1 Funds	\$500,000,000 to State \$15,568,715 to OC	\$12,062,300 as NSPA Collaborative	None	MOU NSPA Buena Park 150 Bd Placentia-100 Bd	None	None	See Declaration of Shelter Crisis Below
SB 2 Year 1 CESH Funds to County	50% of State Budget to Counties	\$1,057,272	None				None
SB 2 Year 1 Funds to City	50% of State Budget to Cities	\$309,931 MOU Development \$72,000 MOU Operating Costs	Additional SB2 Funds of \$234,390 Estimated may be available	Fullerton share 30% of Beds=75 Beds No General Fund used	May have to use all SB2 funds MOU development No funds for Fullerton homeless activities. In recession, less funding may be available due to \$75 Real Estate Transaction Fees. Funding based on Home Sales.	CC Direction: Do we bring increased funding for consideration, if additional SB2 Funds needed for development or opration of Navigation Centers?	Approval or Denial of Increase of SB2 funds in Development or Operating Cost Overruns
HOME Investment Partnerships Funds	RFP to CHDO Developers for Permanent Supportive Housing	\$1,674,852 Development Permanent Supportive Housing	No additional costs in 2020	Help 3-5 Extremely Low-Very Low-, or Low income Households	1. Very Short timing to spend CHDO funds 2. No location, Project, CHDO Proposal received 3. No TBRA for up to 100 for 1 year (\$350,000 annually needed)	1. CC Direction: Does all HOME go to Development or set aside \$350,000 for TBRA? 2. Location, Proposal, CHDO	1. Approval or Denial of all HOME funds for Development. 2. Approval or Denial \$350,000 to TBRA
Prior Redevelopment Low Moderate Income Housing Asset Funds received	Review proposals for Extremely Low Income units as received	\$110,000 Staffing, Resources Trainings	\$110,000	1. Up to \$250k per year can be used on homeless activities 2. \$40,000 Uncommitted	1. Only receive approx. \$150K per year 2. Less funding for Affordable development 3. Only helps 3-5 households benefit	CC Direction: 1. Amount of Funding-Do we use \$150,000 or more, for services or activities. 2. What activity/services to bring to Council for consideration	1. Approval or Denial of amounts. 2. Approval or Denial of homeless activities or services to use RDA funds.
North Orange County Public Safety Taskforce Funds	Homeless Services: City Net-Outreach Homeless Liaison Officers	\$80,000-2 FTE 2 days \$214,000 2 Officers \$16,000 Misc.	\$160,000 City Net \$150,000 HLO Program	More outreach and Engagement & additional services-Increase to 3.33 FTE Improved Public Safety	1. Program sunsets 2021 2. If Services to continue Funding needed (General Fund or SB2? Would need to be used)	Identify Funding once program sunsets to continue same level of services	None
General Fund	Misc. Police Officers Fire Personnel Public Works Library Security	\$401,076 Unknown \$94,162 Cleaning, etc. \$80,000 Security	4,424 hrs 2,000 incidents Staff hours Est. Contract	Improve Public & Health Safety	Less Funding for street improvements and other activities	Unknown	Unknown
HEAP Year 2 Funds	\$650,000,000 Total State Budget	70% to Counties and Cities	None	No General Fund needed	Unknown	Unknown	Unknown
SB2 Year 2 Permanent Local Housing Allocation (PLHA) to City	\$603,125 Estimated	Based on CDBG Allocation Formula	\$301,562 Operating Costs MOU	2. Additional \$301,562 Estimated may be Available	Unknown	Unknown	Unknown
California Emergency Solutions & Housing (CESH) SB 850 Round 1	\$53,000,000 Total State Budget	\$1,900,000 To County	Unknown-CESH Round 1-TBD-6/26/19	CESH funds may be used for: Housing relocation and stabilization services (including rental assistance), Operating subsidies for permanent housing,	Unknown	Unknown	Unknown



FUNDING	Current Efforts	Funding Committed 2019-2020	Projected / Potential Costs	Pros	Cons	Needs	City Council ACTION:
California Emergency Solutions & Housing (CESH) SB 850 Round 2	\$29,000,000 Total State Budget	\$1,116,463 To County When Received RFP to be releases	Unknown- CESH Round 2 Award TBD ? Summer 2019	Flexible housing subsidy funds, Operating support for emergency housing interventions, Systems support for housing delivery systems and homelessness services, 14 RFPs to be released soon The City CalOptima and Orange County Healthcare Agency plans to create pilot a program offering mobile medical services to our homeless population, focusing on those on the streets.	Unknown	Unknown	Unknown
Cal Optima and WPC Funding	Attended Community Alliance Forum	None	Unknown	1. Additional Funding may be available. 2. Could END Homelessness	Need Program, plan	Need Additional information on funding requirements	Approval or Denial of Grant Applications before submittal.
Housing Trust Fund	Approved	Unknown	Unknown	1. Weekly meetings keep staff abreast on all funding opportunities by staying up to date on all new NOFAs for upcoming grants. 2. Could end homelessness	Unknown	More information, Locations, Project, Funding, costs, etc.	Approval or Denial application for funding as necessary
Mental Health Services Act Funding MHP Grant Activity Report (GAR) Meeting	Attend weekly briefing on all potential grant funding	None However, Staff is actively pursuing all potential funding sources.	Estimated costs from \$34,600,000 to \$44,000,000 depending on number of units, income levels, etc.		Need Program or project	Grant applications require project readiness.	Approval or Denial of Grant Applications before submittal.

## **ATTACHMENT 3**

### **City Efforts to Address Homelessness**

#### **City Manager Efforts:**

1. Attendance and participation at the following leadership meetings
  - Numerous Federal hearings, proceedings and meetings with the Judge
  - North Orange County City Managers meetings
  - North SPA Collaborative meetings
  - Commission to End Homelessness
  - Grand Jury Meeting on Homelessness
2. North SPA Settlement Agreement Sub-Committee Member
3. Worked Collaboratively with North SPA Cities for the award of HEAP, SB2 and CESH funds

#### **Housing and Homeless Services Manager:**

##### **Homeless Prevention (Affordable Housing) Programs:**

1. Permanent Supportive Housing and Affordable Housing:
  - Development of Fullerton Heights, MHSA, Housing Bond for 36 PSH units affordable to very low income households
  - Entitlement and development of Citrea Apartment 55 Units developed Housing Bond and Redevelopment funds for 6 extremely low income units to fulfill conditions of York Settlement Agreement
  - Entitlement and development of Compass Rose, Housing Bond Redevelopment funds for 46 units of which 14 extremely Low income to fulfill conditions of York Settlement Agreement
2. Provided Tenant Based Rental Assistance to 100 low income seniors to prevent them from becoming homeless.
3. Affordable Housing Compliance for 735 Rental units and 60 Ownership units

##### **Homeless Services:**

1. Attendance at
  - Numerous Regional meetings regarding Continuum of Care, County or Orange, HEAP, CESH, SB2 Workshops, No Place Like Home, Welcome Home OC
  - CalOptima and Whole Person Care Training
  - Bridges at Kramer Place Advisory Meetings
  - 7 Homeless 101 trainings Held
  - 5 meetings with the Tri-Parish Collaborative members
  - 9 Fullerton Collaborative Homeless Subcommittee meetings
  - 3 Federal Court hearings and walked 5 miles of rail road tracks with Federal Judge Carter.
  - Grand Jury Meeting on Homelessness
  - Annual Interreligious Memorial Services
  - Safe Parking Professionals inaugural Workshop
  - Tustin Shelter Tour
  - Bridges at Kraemer Place Tour
  - La Mesa Tour
2. Oversight of Contracts for Homeless service providers including:
  - Pathways of Hope for Housing Navigation and Life Skills Training
  - Hart Community Homes, Job Training for Foster Youth

- Chrysalis, Jobs for homeless and previously homeless
  - Jamboree Housing, Permanent Supportive Housing
  - Care Housing Social Services
  - Lutheran Social Services, Victims Intervention Program
  - Young Lives Redeemed, Homeless Youth Wellness Program
  - Stand Up for Kids, We got your back for homeless youth
  - Mercy House, Operating Costs for:
    - i. Bridges at Kraemer Place
    - ii. California National Guard Armory
3. City Contact for all issues regarding homelessness:
    - For City Net, Health Care Agency, Behavioral Health, Mental Health, CalOptima
    - Residents, Businesses, Non Profits, visitors, City Council, Other Stakeholders
    - County, State, Federal Agencies regarding homelessness (Care Coordination)
    - Created the Multi-Departmental Task Force with Police Department and Homeless Liaison Officers, Public Works, Library, Parks & Rec
    - Created staff Code of Conduct and organized Employee Fair Housing and homeless training for Planning Department staff to fulfill a condition of the York Settlement Agreement
  4. Assisted with the County 2019 Point in Time Count
  5. Prepared Resolution of Intention for shelter definition to fulfill conditions of York Settlement Agreement
  6. Worked with St. Philip Benizi's, Illumination Foundation and OCTA for Safe Parking Program
  7. Responded to more than 100 emails, letters, requests for information regarding homelessness
  8. Created three Notice of Request for funding RFPs for the use of HOME funds for affordable housing and permanent supportive housing.
  9. Researched:
    - Four Safe Parking models including Santa Barbara's New Beginnings, LA Dreams for Change, San Diego's and Korea Town models
    - Safe Storage programs including costs and types of bins
    - Modular Housing Options

#### **Homeless Resources Consultant:**

1. Chair the Homeless Task Force (Previously Fullerton Collaborative Homeless Sub-Committee)
2. Liaison with Faith-based Community Leaders including FullertonAct and Fullerton Interfaith Ministerial Association
3. Developed training curriculum and materials
4. Evaluated Report on the Task Force on Homelessness to determine Recommendations completed
5. Research Partners and non-profit service providers for engagement with churches
6. Organized service providers meeting on outreach and engagement

#### **Homeless Liaison Officers (HLO) (2):**

1. Perform outreach and engagement with homeless individuals throughout the City, 6 days per week. HLOs are assisted by health care providers, including behavioral health workers, OCHCA mental health workers, and City Net staff members (2 days a week)

## Point in Time Survey 2019

Total	Population	Veterans	Trans Aged	Seniors
Total PIT	6860	311	271	677
Calculated % Based on Total		5%	4%	10%
North	2765	125	109	273
Central	3332	151	132	329
South	763	35	30	75

Sheltered	Population	Veterans	Trans Aged	Seniors
Total	2899	99	117	255
Calculated % of Sheltered		3%	4%	9%
North	1169	40	47	103
Central	1505	51	61	132
South	225	8	9	20

Unsheltered	Population	Veterans	Trans Aged	Seniors
Total	3961	212	154	422
Calculated % of Unsheltered		5%	4%	11%
North	1596	85	62	170
Central	1827	98	71	195
South	538	29	21	57

Fullerton	Population	Veterans	Trans Aged	Seniors
Total	Assumed from Above	5%	4%	10%
	473	24	19	47
Sheltered	Assumed from Above	3%	4%	9%
	165	5	7	15
Unsheltered	Assumed from Above	5%	4%	11%
	308	15	12	34





STRATEGIC PLAN Template

Mission:  
Vision:

GOAL	ACTION PLAN	MEASURE	RESPONSIBLE PARTY



# North Orange County Homeless Census Data Summary - Prepared by City Net for the City of Fullerton

Homeless Adults Encountered in Fullerton\*: 352 (233 unsheltered, 112 in adult shelters, 7 in family shelters)

Ages			Primary Language			Mental Health Concern			Usually Sleeps In		
(MoE 0%)	Count	% of 135	(MoE 0.73%)	Count	% of 134	(MoE 1.83%)	Count	% of 129	(all sheltered & unsheltered respondents surveyed during census)	(MoE 1.37%)	Count % of 1283
18-19	1	0.7%	English	122	91.0%	No	70	54.3%	Anaheim	622	48.5%
20s	17	12.6%	Spanish	10	7.5%	Yes	59	45.7%	Brea	14	1.1%
30s	27	20.0%	Vietnamese	1	0.7%	Struggles with Addiction			Buena Park	93	7.2%
40s	31	23.0%	Other	1	0.7%	(MoE 1.04%)	Count	% of 133	Cypress	17	1.3%
50s	41	30.4%	Gross Annual Income			No	79	59.4%	Fullerton	183	14.3%
60s	16	11.9%	(MoE 2.12%)	Count	% of 127	Yes	54	40.6%	La Habra	39	3.0%
70s	2	1.5%	No Income	84	66.1%	Domestic Violence Survivor			La Palma	5	0.4%
80s	0	0.0%	\$1-\$6,000	19	15.0%	(MoE 1.66%)	Count	% of 130	Los Alamitos	10	0.8%
Ethnicity			\$6,001-\$12,000	15	11.8%	No	91	70.0%	Orange	93	7.2%
(MoE 1.66%)	Count	% of 130	\$12,001+	9	7.1%	Yes	39	30.0%	Placentia	53	4.1%
Am. Indian or Alaskan	3	2.3%	Receiving CalFresh			Duration of Homelessness			Stanton	52	4.1%
Asian	3	2.3%	(MoE 0.73%)	Count	% of 134	(MoE 1.48%)	Count	% of 131	Yorba Linda	7	0.5%
Black or Afr. Am.	16	12.3%	No	55	41.0%	< 1 year	26	19.8%	Other (inside OC)	59	4.6%
Hispanic/Latino	36	27.7%	Yes	79	59.0%	1-2 years	31	23.7%	Other (outside OC)	21	1.6%
Pacific Islander	1	0.8%	Health Insurance			3-5 years	26	19.8%	Other (unspecified)	15	1.2%
White	58	44.6%	(MoE 1.83%)	Count	% of 129	6-10 years	32	24.4%	Last Permanent Residence (before entering homelessness)		
Multi-Ethnic	4	3.1%	No	39	30.2%	11-20 years	13	9.9%	(all sheltered & unsheltered respondents surveyed during census)	(MoE 1.49%)	Count % of 1227
Other	9	6.9%	Yes	90	69.8%	21+ years	3	2.3%	Anaheim	353	28.8%
Gender			Military Service			Permanent Disability			Brea	8	0.7%
(MoE 0%)	Count	% of 135	(MoE 0.73%)	Count	% of 134	(MoE 1.66%)	Count	% of 130	Buena Park	58	4.7%
Man	105	77.8%	No	113	84.3%	No	68	52.3%	Cypress	18	1.5%
Woman	30	22.2%	Yes	21	15.7%	Yes	62	47.7%	Fullerton	126	10.3%
Trans	0	0.0%	Minor Children Present			Regardless of sheltered/unsheltered status or typical sleeping location.			La Habra	44	3.6%
Nonbinary	0	0.0%	(MoE 0.73%)	Count	% of 134	1. Unless otherwise noted, the data contained represents unsheltered adult survey respondents who usually sleep in the City.			La Palma	2	0.2%
			No	132	98.5%	2. All data was self-reported by the survey respondents.			Los Alamitos	2	0.2%
			Yes	2	1.5%	3. MoE: Margin of Error, assuming a 95% confidence level.			Orange	67	5.5%
						4. See the full Census Report 2018 for methodology, limitations, and analysis.			Placentia	24	2.0%
								Stanton	26	2.1%	
								Yorba Linda	12	1.0%	
								Other (inside OC)	186	15.2%	
								Other (outside OC)	275	22.4%	
								Other (unspecified)	26	2.1%	

\*Regardless of sheltered/unsheltered status or typical sleeping location.

1. Unless otherwise noted, the data contained represents unsheltered adult survey respondents who usually sleep in the City.

2. All data was self-reported by the survey respondents.

3. MoE: Margin of Error, assuming a 95% confidence level.

4. See the full Census Report 2018 for methodology, limitations, and analysis.

For questions regarding the census or this data set please contact matt@citynet.org.



# 1. City of Fullerton progress on current 2014-2021 Housing Element Regional Housing Needs Assessment (RHNA)

## Fullerton

Income Level		RHNA	2014 Year 1	2015 Year 2	2016 Year 3	2017 Year 4	2018 Year 5	Total Units to Date	Remaining RHNA	Percentage to RHNA
Very Low	Deed	411	9	0	43	39	26	265	146	64%
	Non-deed		0	0	148	0	0			
Low	Deed	299	0	0	97	17	19	133	166	44%
	Non-deed		0	0	0	0	0			
Moderate	Deed	337	0	0	0	0	0	3	334	1%
	Non-deed		0	0	1	2	0			
Above Moderate		794	72	131	236	363	39	841	-47	106%
Total Units		1,841	81	131	525	421	84	1,242		

## 2. Projection of RHNA for City of Fullerton for new cycle

Fullerton RHNA 7523

2,973 EX low, VL and Low

Assuming total RHNA 1,344,740 for SCAG



# SCAG 6TH CYCLE RHNA - DRAFT ALLOCATION METHODOLOGY

2-Oct-19

## Fullerton

Total regional housing need

1,344,740

## Fullerton city statistics:

	Regional Percentile:	
Forecasted household (HH) growth, RHNA period:	1591	71%
Percent of households who are renting:	48%	70%
Housing unit loss from demolition (2009-18):	-	0%
Adj. forecasted household growth, 2020-2045:*	5,440	-
Pct. of regional jobs accessible in 30 mins (2045):**	17.59%	76%
Share of region's job accessibility (pop-weighted):	1.00%	93%
Percent of jurisdiction's pop. in HQTa (2045):	54.28%	77%
Share of region's HQTa population (2045)	0.83%	89%
Share of pop. in low/very low-resource tracts:	33.46%	-
Share of pop. In very high-resource tracts:	3.50%	-
Proposed social equity adjustment:	150%	-

RHNA Allocation Inputs for Fullerton city		
Vacancy Adjustment	51	
Replacement Need	-	
TOTAL PROJECTED NEED:	1541	
Existing need due to future HH growth (50%)	1907	
Existing need due to job accessibility (25%)	2090	
Existing need due to HQTa pop. share (25%)	1750	
Net residual factor for existing need	134	
TOTAL EXISTING NEED	5881	
TOTAL RHNA FOR FULLERTON CITY	7523	Percent of total RHNA:
Very-low income (<50% of AMI)	1837	24.4%
Low income (50-80% of AMI)	1134	15.1%
Moderate income (80-120% of AMI)	1297	17.2%
Above moderate income (>120% of AMI)	3255	43.3%



**Minutes**  
**Fullerton Homeless Plan Committee**  
**Fullerton Community Center**

***Mission: To create a strategic plan around addressing homelessness on a more comprehensive and collective impact level.***

**Tuesday**                      **August 20<sup>th</sup>**                      **10:00AM -11:30AM**

- I. Call to order:** Meeting Called 10:02am
  - Reflection on how far Fullerton has come with addressing homelessness
  - Reviewed the mission statement
  
- II. Introductions**

Present Members: Rusty Kennedy, Mitch Fierro, Matt Bates, Allison Howell, Richard Doubledee, Barry Ross, Barbara Johnson. David Gillanders, Lisa McPheron, Jason Philips, Marlene Halverson, Harry Langenbacher, Mandye Yates. Jay Williams, Karen Sharma  
Staff: Briana Stickney, Rebecca Leifkes  
Audience: Ravi Sharma, Scott, Jere Green
  
- III. Fullerton Homeless Effort Presentation** – Rebecca Leifkes (Housing and Homeless Resource Manager -City of Fullerton)  
*Please refer to Power Point and see additional notes below.*
  - Funding:
    - The loss of the redevelopment funding left a great impact on access to housing funds
  - Mental Health Services Act Funding-Primarily to be used for the services along with new development. Current amount available-Unknown
    - \*Whole Person Care has 50 million available
    - \*HAAP 56 million??
  - Resources
    - \* The Outreach Grid allows service providers to create a profile on clients to help open lines of communication on what a person is receiving
  - Shelter
    - \*Anaheim website Anaheim.net has a Q & A sheet with current shelter openings status for Anaheim



**Minutes**  
**Fullerton Homeless Plan Committee**  
**Fullerton Community Center**

***Mission: To create a strategic plan around addressing homelessness on a more comprehensive and collective impact level.***

- \*A Notice of Intent with Illumination Foundation will be voted on at the Aug 20<sup>th</sup> city council meeting
- \*The Armory will be opening October 15<sup>th</sup>

**IV. Discussion of the Objectives**

- Research models
- Develop framework
- Give Recommendations

**V. Public Comments**

- Jere Greene offered his homeless resources database as a tool for the group
- Ravi Sharma thanked the group for their efforts and looking forward to the process
- Scott thanked staff for keeping him informed on the status of the committee

**VI. Additional Information Needed**

- Staff will provide a list of all affordable and permanent supportive housing in Fullerton
- Staff will share the Buena Park and Placentia opening dates and intake requirements when known
- Staff will provide timeline of when projects are needed to be brought to the County to be considered when they ask for funding from the state
- Staff will ask non-profits about models and thoughts on ending homelessness
- Staff will gather information on the Orange County Ten Year Plan
- David will report on what is happening in Ventura around homelessness
- What opportunities are available through Cal Optima
- City Net will breakdown demographics of homeless population

**Meeting Adjourned 11:35am**



**Minutes**  
**Fullerton Homeless Plan Committee**  
**Fullerton Community Center**

***Mission: To create a strategic plan around addressing homelessness on a more comprehensive and collective impact level.***

**Upcoming Meeting Schedule: Sept. 3<sup>rd</sup>, Sept. 17<sup>th</sup>, Oct 1<sup>st</sup>, Oct 15<sup>th</sup>, Oct. 29<sup>th</sup>, Nov. 12<sup>th</sup>, Nov 26<sup>th</sup>**





## Fullerton Homeless Plan Committee

**Mission:** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

### MINUTES

10:00am, Tuesday, September 3, 2019

Fullerton Community Center (Classroom 2)

**Call to order:** The meeting was called to order by Chair Kennedy at 10:01A.M.

**Members Present:** Rusty Kennedy, Allison Howell, Barbara Johnson, David Gillanders, Deacon Richard Doubledee, Karen Sharma, Jason Philips, Lisa McPheron, Marlene Halverson, Mitch Fierro, Mike Carman-Jay Williams Alternate, Rev. Dr. Mandye Yates, Theresa Harvey

**Staff Support:** Briana Stickney, Rebecca Leifkes

**Minutes:** David Gillanders at 10:05am moved to approve the August 20<sup>th</sup> meeting notes, Deacon Richard Doubledee second the motion Sec 10:05

**Review of Current Public and Private Homeless Efforts:** Please see attachments.

- All homeless counts are most likely under representing the actual number of people on the streets because many may hide or refuse to be interviewed
  - The committee needs to keep in mind that the numbers of those experiencing homelessness is increasing resulting in the need to plan ahead in resources
- The committee needs to keep in mind the system the county is creating and the regional efforts of the North SPA is pursuing when discussing the Fullerton homeless plan
  - The committee will need to connect with all the other cities and north spa to help keep efforts consistent
- Briana consolidated resources available in Fullerton
- Chair Kennedy had the group refer the a Continuum of Care OC model to help begin the conversation on how to organize the resources and plan framework
- Pathways updated the group on new services
  - Single Adults 30-45
  - 25 Emergency Shelter beds will become two 4 bedroom and two 2 bed permanent/affordable housing (30% AMI)
- Safe parking status is there are different models that have a range of cost and size, but no agencies have approached the city with a proposal
  - Point In Time count in LA has a question about living in a car and group thinks OC should too
  - HUD does not have funding marked for safe parking
  - Volunteers could help leverage leverage cost





## **Fullerton Homeless Plan Committee**

***Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.***

- Rapid Rehousing has funding available and could be used for the program
- Housing crisis is a reality the committee needs to recognize when discussing solutions
- The Cost Study is a report the committee needs to review for context on cost of homelessness in OC
- Prevention efforts need to be a part of the plan
  - Churches and non-profits carry a big piece of preventative care via food and vouchers
- The committee should look at the scope of the problem in our community
- The systemic issues should be considered when approaching homelessness
- Who offers services (Police vs service provider) can make or break a person saying yes to help
- A helpful lens for the committee to look though is homelessness is a housing issue rather than a substance issue
- Surveying the churches on what they are doing and who they help will help give context to the community demographic receiving help
- A communication platform called the Outreach Grid will roll out in December
  - The purpose of the grid is to allow services providers to build profiles on clients and open lines of communication to better case manage
  - The committee will have Matt give a breakdown of all the Outreach Grid can do
- Trying to get the pop are along with our direction
- Scattered shelter is a direction the group is interested in having churches help with
  - The shelters would have to comply with the City's shelter number limit
  - Fullerton Free church has a modular they are looking to donate to the City that could be a shelter or resource center
  - Temporary shelter and permanent housing money comes from separate funding streams
  - Laguna's alternative sleeping space through Friendship Shelter is a model to look at

### **Strategic Plan Framework**

- Group values the idea of breaking up the plan into the following categories
  - Immediate
  - Intermediate
  - Long-term

### **Additional Information Needed**

- Update on the Letter of Intent with Illumination Foundation -Ken Domer or Paul Leon
- Update on the lawsuit implications on SPA -Ken Domer



## **Fullerton Homeless Plan Committee**

***Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.***

- Mercy House Armory opening and Health Care Agency presence at the Armory - James Brooks
- Funding sources via Sharon Quirk-Silva representative
- Clarification on statements from Supervisor Chaffee regarding turning the Armory into more than a low barrier shelter -Lisa
- Housing funds -Briana will send out document

### **Public Comments**

- Concerned about the encampment off Gilbert with the kids and schools given the way that people are living there with open fires, alcohol, and no sure if it is legal for them to be camped behind the fire hydrants -Carolyn Simm
- Concerned about the encampment off Gilbert growing and causing the apartment manager across the street to move with her kids out of concern for their safety - Dori Draibeck
- Chair Kennedy reminded the room about the restrictions placed on the city due to the lawsuit
- Feels the response regarding safe parking has been the same for a while and believes the group has the responsibility of making sure the city stays on the timeline voted by council -Mike Clements
  - Other parties are interested in providing the service, but are waiting for an RFP
  - Wants the city to create a RFP
  - Pathways is not sure if they would take on the programs but agree to would be helpful to have a RFP
- The database in the cloud is available for the committee to use when looking for resources -Jere Greene
- City will speak with concerned citizens -Rebecca
- The group needs to think beyond the shelter and take into consideration things like safety- Ravi Sharma
- Would like to know the guideline in the Armory, services offered, county - Mrs. Clements

### **Meeting Adjourned:**

The meeting was adjourned by Chair Kennedy at 11:35am

*Upcoming Meeting Schedule: Sept. 17<sup>th</sup>, Oct 1<sup>st</sup>, Oct 15<sup>th</sup>, Oct. 29<sup>th</sup>, Nov. 12<sup>th</sup>, Nov 26<sup>th</sup>*





## Fullerton Homeless Plan Committee

*Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

### MINUTES

10:00am, Tuesday, September 17, 2019

Fullerton Community Center (Grand Hall)

**Call to order:** The meeting was called to order by Chair Kennedy at 10:03A.M.

**Members Present:** Rusty Kennedy, Allison Howell, Barbara Johnson, Deacon Richard Doubledde, Karen Sharma, Jason Philips, Lisa McPheron, Marlene Halverson, Jay Williams, Rev. Dr. Mandye Yates, Natalie Nuesca-Theresa, Harvey Alternate, Barry Ross Matt Bates

**Staff Support:** Briana Stickney, Rebecca Leifkes

**Minutes:** Barbara Johnson at 10:06am moved to approve the September 17<sup>th</sup> meeting notes, Marlene Halverson second the motion.

**Presentation** Police Chief -Robert Dunn

- Homeless Liaison Officers (HLO) partner with City Net and the Health Care Agency
- HLO's cover all 7 days of the week
- HLO's go out on homeless calls, connect with people wanting services, and enforce if someone is breaking the law
- North Orange County Public Safety Task Force has homelessness as one of the focuses and funds City Net the Fullerton homeless outreach group
- HLO's drive black trucks instead of PD cars and wear a different uniform in an effort to be more approachable to homeless folks
- Due to the Ninth Circuit Court Vs Boise officers cannot enforce the anti-encampment ordinance unless 24/7, service oriented shelter is provided for 60% of our homeless population
- The state legislature has diminished a lot of laws making enforcement very difficult for crimes committed by people experiencing homelessness
- The Outreach Grid funded through the Public Safety Task Force is a communication platform for PD and service providers to build profiles of people on the streets they come in contact with or are assisting
- The settlement agreement with the Catholic Workers lawsuit is that everything the City of Fullerton does impacting the homeless community needs the approval of Judge Carter along with the Plaintiff's attorney and that Fullerton provides 60% of the homeless population with shelter before enforcing the anti-encampment ordinance
- With limitation on enforcement, there are people abusing the rights given to them because the repercussion to their actions typically is a ticket
- North Orange County Public Safety Task Force Funding is ending June 2021
- Health Care Agency goes out with PD two days a week
- The city is currently tracking the cost homelessness



## **Fullerton Homeless Plan Committee**

***Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.***

- The Armory does not count for the 60% of the beds because it is not open 24/7
- The Armory is controlled by the National Guard and cannot be considered for a year-round shelter
- PD is seeing an impact of people coming from Anaheim due to enforcement of the anti-encampment ordinance because they have enough shelter beds
- Currently the city is doing weekly sidewalk cleanings on Wednesdays at the Gilbert encampment
- All people living at the Gilbert encampment are given notices of the cleaning, trash/possession bags, and access to a 64 gallons storage bin during the cleaning days
  - Average 3 people have been utilizing storage
- If someone is arrested and then put on a 51/50 hold, the PD no longer tracks the person unless the person is being charged and arrested after their stay
- If a person is on drugs, the hospital has to wait till sober to provide services or put on hold
- Most people at the Gilbert encampment are refusing services

### **Update from the City** Homeless Resources Coordinator –Briana Stickney

- Has looked into different models and working with Illumination Foundation to see if there is a potential partnership for a safe parking program
- One person went into shelter last week from the Gilbert encampment
- The purpose of the city tour was to show the committee the resources currently available in Fullerton
- Navigation Centers in Buena Park and Placentia are scheduled to open in February

### **Regional Collaboration**

- Need to map out services and identify what can be leveraged
- Need to map out all regional, county and local efforts, goals, and gaps
  - City Managers
  - Public Safety Task Force
  - County Continuum of Care
  - Police Chiefs
  - Commission to End Homelessness
  - Housing Trust
  - Cal Optima
  - Be Well Initiative
- Need to have Susan Price (County Homeless Czar) share the vision of the county and regional efforts
- Can we buy beds from Anaheim if they are not reaching full capacity?
- Salvation is opening shelter 5-600 beds in Anaheim
- Mental health reform has a lot of advocacy, but no big moves coming soon



## Fullerton Homeless Plan Committee

**Mission:** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

- What should we focus on?
  - Handling Immediate crisis
  - Prevention/Diversion
    - Strengthen faith community
  - Supportive services for after housed
  - Long term perm housing
  - Citizen mobilization

### Public Comments

- Erin Luis: Are there stats of homeless that have diseases (Bubonic Plague, Typhoid etc.)? *\*Ms. Luis did not want to hear the response from St. Jude leaving the meeting in a huff.*
- Rachel Rodriguez: Stated that emotions are high given the circumstance
- Nancy Perez: Could St. Jude share their response to the disease question?
  - Barry Ross from St. Jude shared that out of the 500 people experiencing homelessness that they have seen this last year, none have had the stated diseases
  - If those diseases were to start to appear the CDC would make the call on what actions need to take place
- Mike Clements: Can you speak about the other homeless who are not like those on Gilbert?
  - Chief responded that there are about 30 vehicles out there where people live and those looking for services are receiving them
- Ms. Imbiano: Why are you not advocating for the Armory to count for the 60%? Chair Kennedy responded that it was because the armory is not year round and the National Guard needs it for their programs.
- Ravi Sharma: What resources does the PD need?
  - Chief responded that they are in need for more officers and the landscape of recruits has many challenges

### Additional Information Needed

- Matrix on all efforts

**Meeting Adjourned:** The meeting was adjourned by Chair Kennedy at 11:40am

*Upcoming Meeting Schedule: Oct 1<sup>st</sup>, Oct 15<sup>th</sup>, Oct. 29<sup>th</sup>, Nov. 12<sup>th</sup>, Nov 26<sup>th</sup>*







## Fullerton Homeless Plan Committee

**Mission:** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

### MINUTES

10:00am, Tuesday, October 01, 2019  
Fullerton Community Center (Grand Hall)

**Call to order:** The meeting was called to order by Chair Kennedy at 10:05A.M.

**Members Present:** Chair Rusty Kennedy, Allison Howell, Barbara Johnson, Barry Ross, David Gillanders, Jr, Deacon Richard Doubledde, Harry Langenbacher, Jason Philips, Jay Williams, Karen Sharma, Lisa McPheron, Marlene Halvorson, Mitch Fierro, Rev. Dr. Mandye Yates, Theresa Harvey  
Alternate Natalie Nuesca

**Staff Support:** Briana Stickney

**Minutes:** Approved

**Presentation** City Manager –Ken Domer

- Lawsuit Settlement Agreement
  - Started with the Riverbed lawsuit between the Catholic Worker vs. County of Orange
  - Fullerton joined in the settlement to protect themselves from future lawsuits
  - The settlement encouraged the North Service Planning Area (SPA) to lead the charge in collaborating on a regional effort
  - The North SPA has to provide an addition 200 beds before enforcement of the anti-camping ordinance can be done
- Regional Efforts
  - City Mangers began to meet which expanded to include all the North SPA cities
  - The county found managing all of the homeless efforts would be easier if broken into Service Planning Areas
  - There is not a coordinated effort around Permanent Supportive Housing
- Navigation Centers
  - Takes time to build because of the building codes, conditions, and environmental testing needed
  - Fullerton's industrial areas in the SB2 zone have high occupancy rate making building a Navigation Center difficult
  - The cities able to find the appropriate land and/or building for a Navigation Center were Buena Park and Placentia
  - Placentia had to find a second location because the first location did not meet the environmental standards
  - Buena Park bought a property to ensure use but due to community opposition they had to find a different location
  - Buena Park and Placentia Navigation Centers are scheduled to open in February 2020



## Fullerton Homeless Plan Committee

***Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.***

- Due to the cost increase in the shelter three SPA cites almost left the regional effort
  - Fullerton will receive 30% of the beds
- Enforcement
  - PD cannot enforce the anti-camping ordinance until the two Navigation Centers open in Buena Park and Placentia
  - California laws have made enforcing difficult because the repercussions often are a ticket
  - Anaheim can enforce because they have enough beds
  - When the ordinance can be enforced, a ticket will be given to those who do not comply
  - PD cannot enforce if the Navigation Centers are full
- Judge Carter
  - He is still our SPA judge
  - South County felt he was bias toward litigation and requested a different judge
- Upcoming Resources
  - The Be Well Crisis Stabilization Center
  - Vote on the expansion of the SB2 overlay at the October 1<sup>st</sup> council meeting
  - Vote for safe parking program at the October 1<sup>st</sup> council meeting
  - Working on having a recuperative care shelter in the city where we can add Fullerton beds

### **Regional Matrix** Homeless Resources Coordinator –Briana Stickney

- Please refer to matrix attachment
- Briana will add the Families Solution Collaborative to the matrix

### **Public Comments**

- Marlene Halvorson -How many people are currently being helped in Fullerton?
  - A hard number to capture, but know 36 are currently staying at Bridges at Kramer Place
- Dave Duran –Felt the City Manager misrepresented the requirement of the hospital
  - Barry Ross from St. Jude clarified that hospitals are required to provide some items such as food, clothing, shots, etc, but not required to find shelter or recuperative care
    - St. Jude does try to connect patients with shelter if possible
- Jere Grene –The Community Care Navigators utilize his resource data base
- Fr. Dennis Kriz –The 200 bed count is an optimistic count given the number is likely larger. Would people rather have those living on the streets in the shelter or on the street? With all the issues going on around Gilbert there is a sense of urgency on the need for shelter.



## **Fullerton Homeless Plan Committee**

***Mission:*** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

- Donna Whitman –She represents OC United and works in the Valencia Park neighborhood. She spoke on the behalf of the families that don't have cars to say the what is happening on Gilbert is damaging the neighborhood and not setting the kids who are already falling on hard time to succeed.
- Gaby Garcia –Echoed the same concerns as Donna and gave stories of kids impacted by the Gilbert encampment.
- Carolyn Sims –Concerned grandmother, says that those on the committee do not live where the encampment is and do not understand what the community is having to deal with

### **Discuss Learnings and Basic Agreement**

- Need to develop a timeline of expectations and outcomes
- Have meetings from this point take on one area of focus and comprise a recommendation
  - Handling Immediate Crisis
  - Prevention and Diversion
  - Supportive Service For After Housed
  - Long Term Permanent and Supportive Housing
  - Citizen Mobilization

**Meeting Adjourned:** The meeting was adjourned by Chair Kennedy at 11:40am

*Upcoming Meeting Schedule: Oct 15<sup>th</sup>, Oct. 29<sup>th</sup>, Nov. 12<sup>th</sup>, Nov 26<sup>th</sup>*





## Fullerton Homeless Plan Committee

***Mission:*** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

### MINUTES

**10:00am, Tuesday, October 15, 2019**

**Fullerton Community Center (Grand Hall)**

**Call to order:** The meeting was called to order by Chair Kennedy at 10:05A.M.

**Members Present:** Chair Rusty Kennedy, Allison Howell, Barbara Johnson, Barry Ross, Deacon Richard Doubledee, Harry Langenbacher, Jason Philips, Jay Williams, Karen Sharma, Lisa McPheron, Marlene Halvorson, Rev. Dr. Mandy Yates, Theresa Harvey Alternate Natalie Nuesca

**Staff Support:** Briana Stickney

**Minutes:** Approved

**Presentation** Presentation- Affordable Housing: Cesar Covarrubia (The Kennedy Commission)

- Please refer to presentation attachment

**Recommendation Brainstorm:** Rusty Kennedy –Committee Chair

- Committee members and members of the public wrote on Stickney notes their suggested recommendations on the following areas
  - Navigation Centers/Emergency Shelter
  - Public Safety/Outreach
  - Prevention/Diversion
  - Permanent Housing

### **Public Comments**

- Kandra Cargo- Shared her story of moving to Fullerton and the frustration of seeing the city change due to homelessness, specifically the Gilbert encampment around the corner from her house. She and many of her neighbors are thinking of moving due to the impact of the encampment.
- Dave Duran –County has failed sitting funding. The County has 1500 properties, why are they not using them to help with housing. City should peruse and verify info regarding housing.
- Jere Grene –There is an opportunity to form a Neighborhood Watch in the area like Gilbert neighborhood.

**Meeting Adjourned:** The meeting was adjourned by Chair Kennedy at 11:30am

*Upcoming Meeting Schedule: Oct. 29<sup>th</sup>, Nov. 12<sup>th</sup>, Nov 26<sup>th</sup>*





# MINUTES

10:00am, Tuesday, October 29, 2019  
Fullerton Community Center (Grand Hall)

**Call to order:** The meeting was called to order by Chair Kennedy at 10:05A.M.

**Members Present:** Chair Rusty Kennedy, Allison Howell, Barbara Johnson, Barry Ross, Deacon Richard Doubledde, Harry Langenbacher, Jason Philips, Jay Williams, Karen Sharma, Lisa McPherson, Marlene Halvorson, Rev. Dr. Mandye Yates, Theresa Harvey Alternate Natalie Nuesca

**Staff Support:** Briana Stickney

**Minutes:** Approved

**Presentation** Presentation- Affordable Housing: Cesar Covarrubia (The Kennedy Commission)

- Please refer to presentation attachment

**Recommendation Brainstorm:** Rusty Kennedy –Committee Chair

## Emergency Shelter/ Navigation Center

-Approve bed Navigation Center/ Recuperative Care 2,2,2 =6

-Expand zoning areas to allow for shelters in all industrial zones

-Safe Parking 1

-No need 1

Total Votes= 8

## Public Safety/Outreach

-Contract with agency for street cleaning and other city services

-Develop an acceptable police policy to deal with substance abusers

-HLO training and more funding

-City team to monitor shelters for compliance of operating procedures that were approved by the city to ensure is being upheld 1,2 =3

-Data integration of all systems (HMIS, Outreach Grid, Coordinated Entry, Hospitals) 3, 2=6

-Train volunteers to increase outreach capacity in city

Total Votes= 9

## Permanent Housing

-Group /shared housing

-Support the Housing Bond 2020

-Re-zone the Kimberly Clark property for affordable housing

-Create by "right policy" for permanent-supportive housing and shelter by expanding zoning 1 2 =3

-Increase on Single Resident Occupancy units in city

-Develop an affordable housing strategic plan with specific goals and a timeline for units at all levels 5, 1,1=11

-Allow up to 4 units of affordable housing on a single family lot

-Allow tiny homes on single family lots

-Advocacy training/standardization/mobilization

-Incentivize home owners to build granny flats on their properties within the city by providing prefab plans, fast track development process, and tax incentives

-Inclusionary Housing Ordinance designating 10-30% of low and very low housing or in lieu of fee 1,1 =2

-SB 50 permit dense dev near transit Fullerton

\*List continued on next page\*

## Permanent Housing

Identify public land and ease restrictions on higher density building for permanent/affordable housing

3, 1, 1 = 6

- City of Fullerton to work with non-profits to find creative location for permanent housing 2
- Inventory of underutilized kind for adaptive reuse possibility
- Look at commonwealth keystone project again
- Donate land to the land trust and finance trust
- Fast track development
- High density units needed 1
- Community meetings ahead of development of shelters and PSH 1
- Work with faith communities to see if their properties could be used for housing 2
- Density zoning ordinance policy 1, 1, 1 = 3

**Total Votes= 31**

## Prevention/Diversion

- Job development /encourage more industry to come into Fullerton 1
- Diversion from jail to treatment 1
- Develop a pool of funding for prevention of homelessness 4, 1=5
- Longer notices of rent increase
- Contract with Chrysalis or similar organization to provide jobs for people re-entering workforce (exiting homelessness) and cleaning city and services 3, 1=4
- Pass \$15 min wage law in the City of Fullerton
- Safe parking program/expansion 1
- Employment services needed
- A friend or mentor program for volunteers to be a part of like a Big Brother program
- Offer education workshop regarding job readiness

**Total Votes =12**

**Key:** Red=1<sup>st</sup> Choice Yellow=2<sup>nd</sup> Choice Blue=3<sup>rd</sup> Choice Green=4<sup>th</sup> Choice

## Public Comments

- Hidden Villa Ranch would like to help solve the issue of homelessness and is willing to contribute to the cause.
- Curtis Gamble would like the committee to look into the codes related to emergency shelters and encourage council to update the codes.

**Meeting Adjourned:** The meeting was adjourned by Chair Kennedy at 11:30am

*Upcoming Meeting Schedule: Nov 26<sup>th</sup>*



## Fullerton Homeless Plan Committee

***Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.***

### MINUTES

**10:00am, Tuesday, November 12, 2019**

**Fullerton Community Center (Grand Hall)**

**340 W Commonwealth Ave,**

**Fullerton, CA 92832**

**Call to order:** The meeting was called to order by Chair Kennedy at 10:00A.M.

**Members Present:** Chair Rusty Kennedy, Allison Howell, Barbara Johnson, Barry Ross, Deacon Richard Doubledee, Harry Langenbacher, Jason Philips, Jay Williams, Karen Sharma, Lisa McPheron, Marlene Halvorson, Rev. Dr. Mandye Yates, Theresa Harvey Alternate Natalie Nuesca

**Staff Support:** Briana Stickney

**Minutes:** Approved

**Data Review:** Rusty Kennedy  
• Reviewed attachments

**Discuss and Approve Recommendations:** Rusty Kennedy –Committee Chair  
The following recommendations were voted on and one “no” vote was made on \*two items.

### **Emergency Housing/Navigation Centers**

1. \*Fast track the Illumination Foundation’s Navigation and Recuperative Care Center including expanding the SB2 “By Right” zoning for shelters by December 2019.
2. Support the Safe Parking Pilot Program that started 11.12.19 in Fullerton.

### **Permanent Housing**

1. Develop and implement an affordable housing plan with milestones to:
  - a. Meet the 2021 Regional Housing Needs Assessment (RHNA) goal of 146 Very Low-Income units, and 166 Low Income Units by 2021.
  - b. Meet the 2029 RHNA (Projected) goal of 2, 973 Very Low and Low-Income housing units by 2029 with quarterly milestones.
  - c. Approve an Affordable Housing Incentive Overlay Zone that increases the density and “By Right” development of mixed use with Very-Low and Low income housing requirements in areas throughout the city to meet the RHNA goals by January 2020.
  - d. Amend the General Plan on land owned by religious institutions as “By Right” zoned for development of Permanent Supportive, and Low-Income Housing.
  - e. Identify city and other public land to encourage development of Very-Low and Low income housing by January 2020. As developments are proposed, ease permits and density requirements to meet the RHNA goals.
  - f. Fast Track development of permanent supportive, Very-Low and Low income housing as developments are proposed, to meet the RHNA goals.
2. Adopt an Inclusionary Housing Ordinance requiring all new developments include 20% Very Low or Low-Income units. Include an “In Lieu of Fee” that developers can pay where the low-



## Fullerton Homeless Plan Committee

### ***Mission: Create a comprehensive strategic plan addressing homelessness on a collective impact level.***

income housing is not feasible, creating a funding source to subsidize Very Low Income housing units.

3. Promote Additional Dwelling Unit (ADU or "Granny Flats") development by waiving fees, fast tracking development, and providing prefab plans.
4. Encourage hotel/motel conversions into low income housing.
5. \*Pass a rent stabilization ordinance for mobile home parks to prevent the loss of this affordable housing, and the loss of homes by low income owners who cannot move their older units.

### **Prevention/Diversion**

1. Collaborate with non-profits and faith-based organizations to develop funds with a "No Wrong Door" system of access for emergency assistance and prevention of homelessness.
2. Actively encourage non-profits and educational institutions that provide job training and placement programs for the homeless in Fullerton.
3. Welcome re-entry programs in Fullerton that assist individuals coming out of jail to get housing, treatment if needed, and employment.
4. Encourage and facilitate public and private programs in Fullerton that assist those living with mental illness, such as the Be Well Center in Orange.
5. Promote public and private programs that assist those suffering from substance abuse to provide services and locate in Fullerton.

### **Public Safety/Outreach**

1. Applaud Fullerton Homeless Liaison Officer Program collaboration with Orange County Health Care Agency professionals and CityNet community workers and consider enhancing it.
2. Ensure that all Fullerton Police are trained in dealing with the mentally ill and homeless.

### **Regional Collaboration**

1. Create a North County SPA Oversight Commission to:
  - a. Act as a resource to the SPA cities, sharing best practices and encouraging regional collaboration,
  - b. Take complaints from residents in shelters and the public,
  - c. Evaluate the efficacy of the homeless and affordable housing programs, and
  - d. Monitor the implementation of these recommendations and others.
2. Create a staff position to support the North County SPA Oversight Commission that is funded by the SPA cities.
3. Support a countywide system of data sharing to increase the coordination of services between the County, cities, non-profits and faith-based organizations.

### **Public Comments**

- Matt Kawamura.- Businesses are not in favor of Safe Parking. City do a better job at letting the surrounding neighborhood and businesses near homeless programs know about the program along with the ability to give input.
- Maggie Downs – Would like to bring attention to those with disabilities and in need to make sure they are being taken into consideration when creating housing and services



## **Fullerton Homeless Plan Committee**

***Mission:*** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

**Meeting Adjourned:** The meeting was adjourned by Chair Kennedy at 11:45am

***Upcoming Meeting Schedule:*** Nov 26<sup>th</sup>







## Fullerton Homeless Plan Committee

***Mission:*** *Create a comprehensive strategic plan addressing homelessness on a collective impact level.*

### MINUTES

10:00am, Tuesday, November 26<sup>th</sup>, 2019  
Fullerton Community Center (Grand Hall)

**Call to order:** The meeting was called to order by Chair Kennedy at 10:00A.M.

**Members Present:** Chair Rusty Kennedy, Allison Howell, Barry Ross, David Gillanders, Jr, Harry Langenbacher, Jason Philips, Jay Williams, Lisa McPheron, Marlene Halvorson, Mitch Fierro, Theresa Harvey  
Alternate Natalie Nuesca, Matt Bates

**Staff Support:** Briana Stickney

**Minutes:** Approved

### **Review and Approve Report Draft:**

- **11:30am Rusty made the motion to adopt the proposed draft with the discussed amendment. David moved, and Barry second the motion. All were in favor.**

### **PUBLIC COMMENTS:**

- Mike Clements: Agrees the committee should hold a study session with City Council and that the Fullerton Collaborative Task Force has potential to carry the follow-up work of the committee.
- Rebecca: Disagrees with the comment made by Rusty and believes all shelters need to implement Trauma Informed Care. She agrees with the idea of creating a standard for shelters to abide by.

**Adjourned 11:40am**



## **II. Presentations**



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# HOMELESS UPDATE AND DIRECTION REGARDING PROGRAMMATIC RESPONSES



City Council  
July 2, 2019

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# Context

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- **Fullerton Armory**
  - Cold-weather shelter for 30 years
  - 237 beds
  - Extended Open til April 10, 2019
- **Faith-based Community Involvement**
  - Meals and Personal Care Ministries
  - Interfaith Shelter Network
- **2010 Housing Bond**
  - \$28.8 Million invested
  - 504 units developed



Fullerton Armory (Photo: OC Register)

# Context

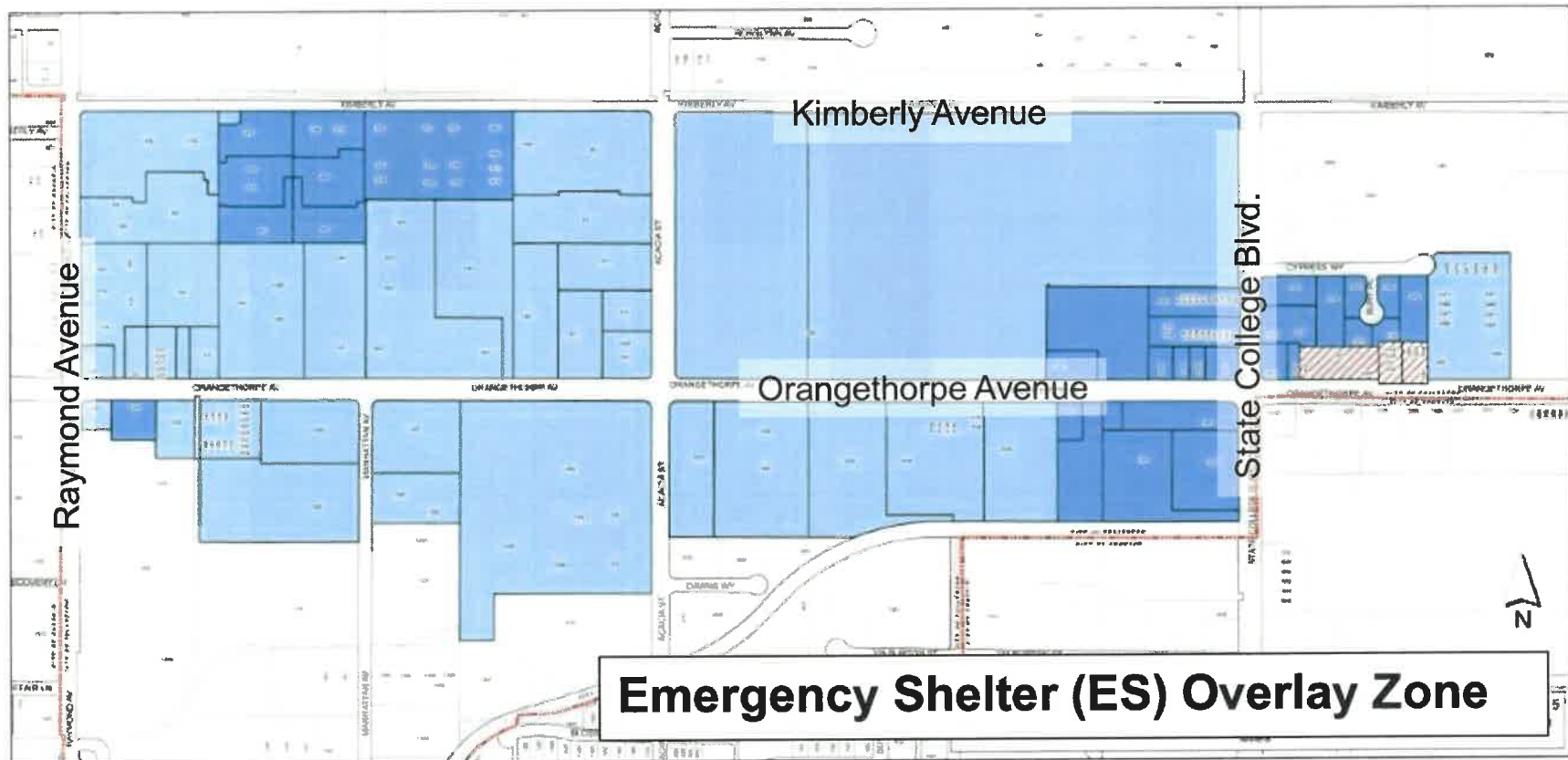
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## Point In Time Count





# Context



- Within the ES Overlay Zone, a 50 bed shelter is permitted by right. Larger shelters are permitted by CUP
- Citywide: Faith- and community-based organizations permitted to shelter up to 12 individuals

# Context

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- OC Catholic Workers Federal Lawsuit
  - 1,550 Beds (60%) needed in OC
  - Locations to be identified in each of the County's three Service Planning Areas (SPA)
  
- Martin v. Boise 9<sup>th</sup> Circuit Court of Appeals
  - City cannot enforce anti-camping laws on public property



Homeless Encampment (L.A. Times 2017)

# Context

- North SPA Collaboration
  - Memorandum of Understanding between thirteen North SPA cities for the development of 250 shelter beds in two locations:
    - 150 beds in Buena Park
    - 100 beds in Placentia
  - Fullerton is paying 30%± of operations based on population.
  - Development of these shelters will also give Fullerton access to 225 shelter beds in Anaheim.
  - Primarily SB-2 funds will be used for development and operation of the shelters. Some cities will contribute low/mod funds and GF.

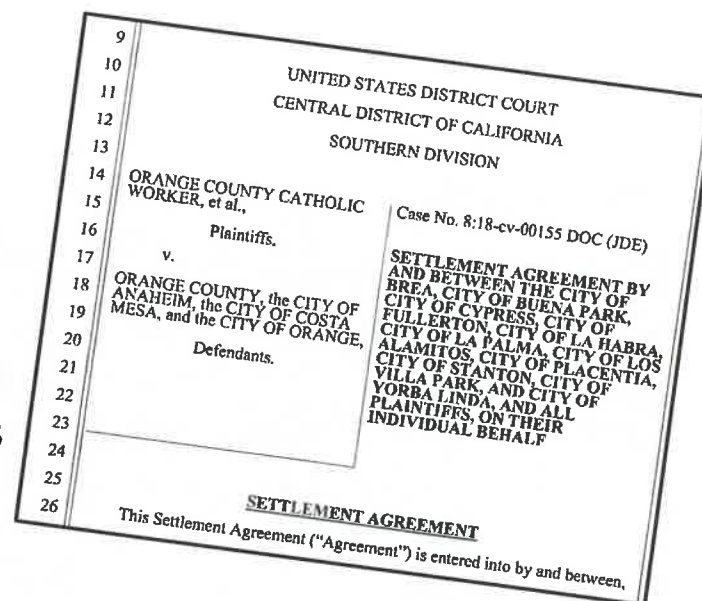


Homeless Encampment (OC Register, 2013)

# Context

## North SPA Settlement Agreement

- Construction and operation of two navigation centers with a capacity of 250 beds
- Enforcement of city ordinances as long as the identified shelter capacity exists
- Spells out the policies in which North SPA cities may enforce local ordinances through as well as spells out a dispute resolution process
- Reinforces the need to meet all applicable anti-discrimination laws
- Releases and forever discharges the North SPA cities (and current and former officials) from any and all claims, etc., related to the lawsuit
- Each side will pay their own attorney's fees
- Non-Admission of Liability
- Term. The Settlement Agreement provide four (4) years of protection under the Federal judge



# Context

## ■ City Engagement

- Homeless Liaison Officers
- Housing & Homeless Resources Manager
- PT Homeless Resources Consultant
- City Net Outreach & Engagement

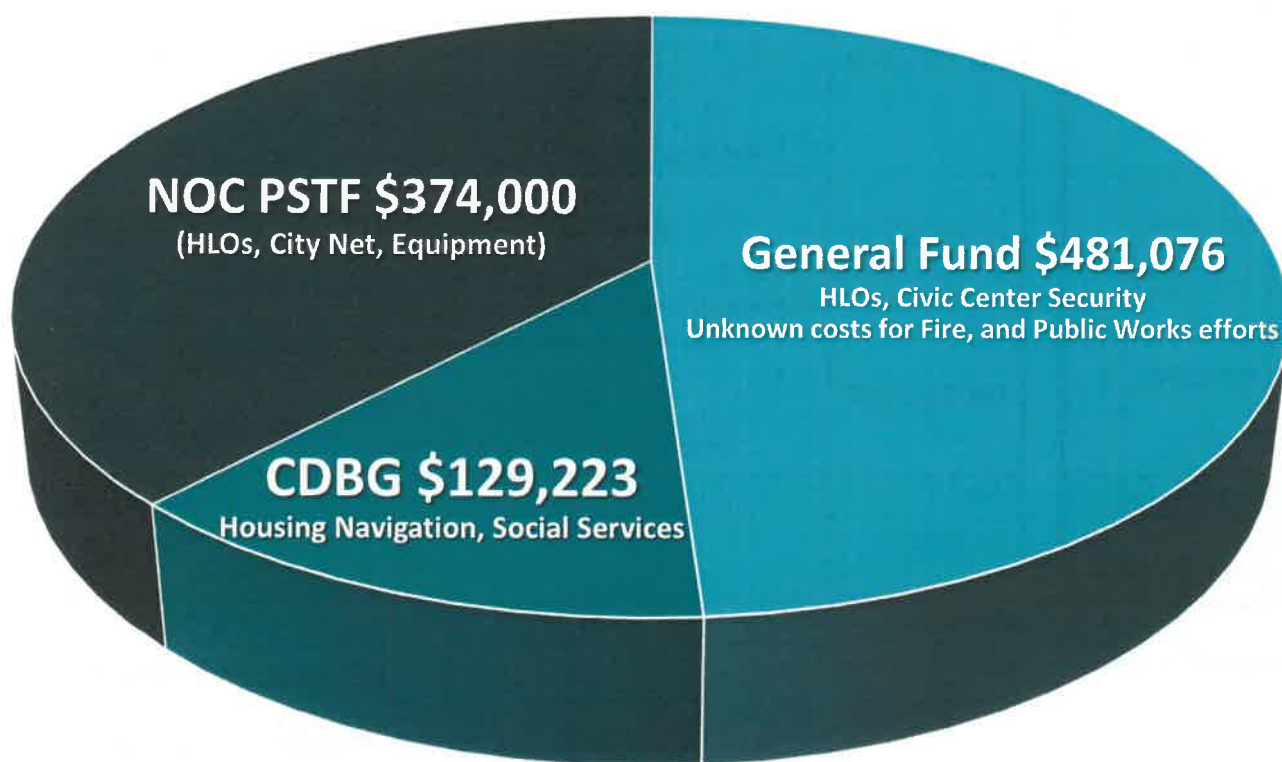


City Net Outreach (Photo: Fullerton Observer)



# Funding

FY 2019/20



**Dedicated Dollars:**  
**\$984,299 +**  
 Costs for Fire,  
 and Public  
 Works and  
 Library efforts  
 to address  
 homelessness.

\* NOCPSTF funding  
 is for five years only.

■ General Fund ■ CDBG ■ North OC Public Safety Task Force

# Funding (County)

## SYSTEM OF CARE RESOURCES

County of Orange

		FY 2017-18 ACTUAL	FY 2018-19 BUDGET		
Type of Resource	Description	Total	Funding Allocated Specifically for Homeless	Funding Allocated for All County Residents Including	Total
Housing	Housing Choice Vouchers & Other Supportive Housing  Current Board policy requires 50% of available vouchers to be used for homeless	192,722,646	28,274,574	201,233,596	229,508,170
Health Care Services	Mental Health Substance Abuse Treatment Public Health Services	177,616,727	6,463,227	187,902,594	194,365,821
Assistance Programs	Entitlement and Assistance Programs  CalFresh CalWORKS Cash Assistance Program for Immigrants Medi-Cal General Relief	438,666,760	13,354,342	440,917,997	454,272,339
Shelters	Courtyard Transition Center Bridges at Kraemer Place Bridge Housing Specialized Shelter Beds Armories - Cold Weather Shelters	21,170,829	12,969,929	-	12,969,929
Outreach and Other Services	Link to Services: Housing, Treatment, Basic Skills and Job Training	14,159,830	7,239,348	17,999,444	25,238,792
TOTAL		844,336,793	68,301,420	848,053,631	916,355,051



# Potential Funding

Funding sources, such as HOME and MHSA are housing related sources, not for homeless operations

**HOME**

**County**

**SB 2**

**MHSA**

Low Mod  
Housing Development

**Additional  
General Fund**

**HEAP**

## LOCAL NEWS

# OC Point in Time Finds 308 Unsheltered Homeless Individuals in Fullerton

BY SLKEDITOR ON APRIL 24, 2019 • ( 3 COMMENTS )

***What might it cost to “solve” homelessness for the City’s 308 unsheltered homeless starting today?***

**A. Estimated cost to pay temporary assistance for hotel vouchers for 90 days:**

**\$3,119,655**

(\$111 /person/night)

**B. Estimated cost to convert 77 Market Rate units (4 persons a unit) into affordable units:**

**\$24,640,000**

**C. Estimated cost to buy property(ies) for shelter(s) or affordable housing units:**

**\$6 to 20 Million**

**D. Estimated cost to convert building(s) to emergency shelter(s):**

**\$6 to 10 Million**

(based on /Bed)

**E. Estimated cost to operate emergency shelter(s):**

**\$5,283,740/yr.**

(\$47/person/night)

**Estimated Annual City Operational Costs:**

**\$5,283,740**

(Not including one time costs)

# North Service Planning Area

## North Service Planning Area – North SPA.

Established to better manage issues between the County and 34 cities related to homeless services and funding.

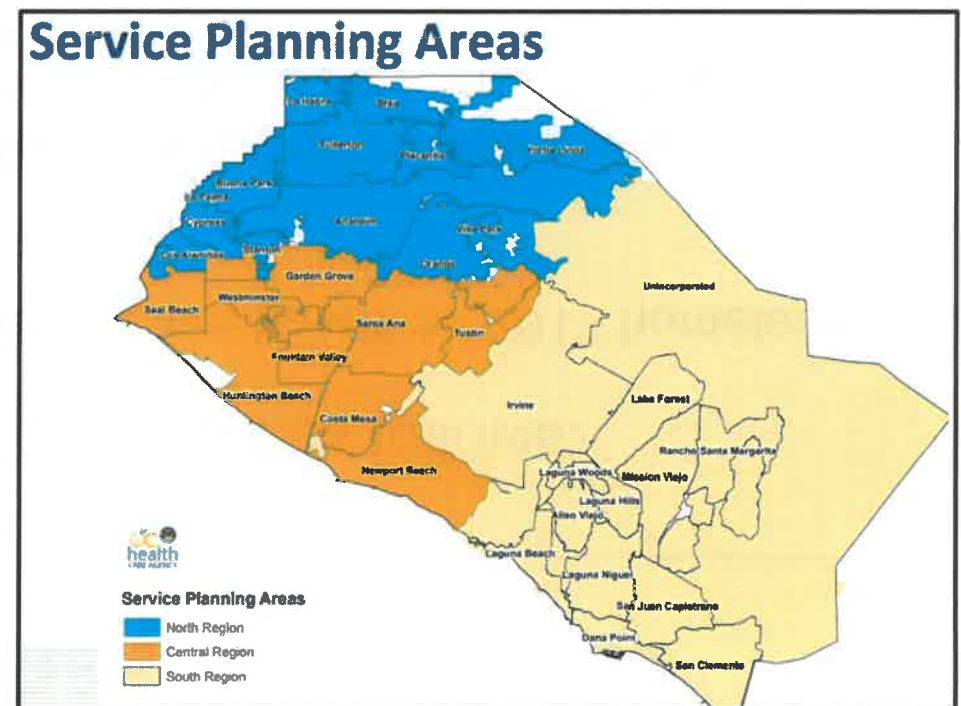
### 13 Cities to include:

Anaheim, Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Los Alamitos, Orange, Placentia, Stanton, Villa Park, and Yorba Linda

The North SPA answered the call to increase the shelter capacity by actively looking at each city for potential sites.

Created a Memorandum of Understanding.

Entered into Settlement Agreement



# HEAP Funding-FY 2018-19

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- \$500,000 Total State Budget split as follows:
  - \$250 million to Continuums of Care based on 2017 homeless point in time count;
  - \$150 million direct allocation to a city or city that is also a county with a population of 330,000 or more as of January 1, 2018 (11 Largest Cities Share); and
  - \$100 million to Continuums of Care (43 Boards) based on their percentage of the statewide 2017 homeless population
  - \$15.6 million (approximately) Orange County share
  - \$12.1 million (North SPA)Development of Navigation Centers 250 Beds (MOU: 30%-75 Beds for Fullerton)

# HEAP Funding-FY 2019-20

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- \$650,000 Total State Budget (NOT SIGNED BY GOVERNOR) split as follows:
  - ANTICIPATED \$275 million direct allocation to a city or city that is also a county with a population of 330,000 or more as of January 1, 2018 (11 Largest Cities Share); and
  - ANTICIPATED \$200 million to Continuums of Care (43 Boards)
  - ANTICIPATED \$175 million to Counties
  - UNKNOWN Amount of Orange County share
  - UNKNOWN Amount of City Share
- Declaration of Shelter Crisis No Longer Necessary to Apply for HEAP Funding

# Declaration of Shelter Crisis

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## 1. PROS:

1. Per League of California Cities-Declaration of Shelter Crisis no longer required.
2. Could take Action at a later date, once site is secured or reasonably expected to be secured as homeless facility.

## 2. CONS:

1. No Guarantee of receiving HEAP
2. No Suitable Location identified
3. If NO HEAP Received and NO location identified, City could be forced to use "Public Facilities" against our will.



# Opportunities

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1. CNG Armory request sent to open September 1<sup>st</sup> until Navigation Centers open. Individuals seeking shelter at the armory may be first navigation center residents.
2. Faith-based organizations allowed to provide shelter for up to 12 individuals on campuses in habitable structure(s) with access to bathrooms, management and security plan and service providers for assessment into coordinated entry system.
3. Safe Parking Pilot Program-No service provider identified. Staff seeks direction to solicit proposals, site(s) and operator for assessment into coordinated entry system.



# Ad Hoc Homeless Task Force

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## Strategies to consider:

- Develop Bridge Housing
- Operate CalOptima Mobile Clinics
- Develop a Chrysalis Work Program
- Evaluate feasibility of a Fullerton-specific emergency shelter (in addition to the North SPA shelters)
- Establish temporary shelters using modular buildings
- Establish Women's shelter using modular building
- Establish Daytime Access Center using modular buildings
- Explore opportunities for recuperative care facilities
- Provide Remote Safe Storage facilities in conjunction with services and assessments
- Partner with Built to Zero

# Recommended Actions

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1. Receive and file the report regarding homeless efforts being undertaken by the City and current and potential funding sources, including Homeless Emergency Aid Program (HEAP) funding;
2. Consider Resolution 2019-XX declaring an Emergency Shelter Crisis;
3. Direct staff to solicit proposals for the development of a Safe Parking Pilot Program for consideration by City Council; and
4. Direct staff to establish an Ad Hoc Homelessness Task Force to develop a coordinated response to homelessness and return to City Council with recommendations within five (5) months.

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# HOMELESS UPDATE AND DIRECTION REGARDING PROGRAMMATIC RESPONSES



City Council  
July 2, 2019

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# Questions?

**Cesar Covarrubias, Executive Director**  
**The Kennedy Commission**  
**(949) 250-0909**  
**[cesarc@kennedycommission.org](mailto:cesarc@kennedycommission.org)**

## Luxaira City of Irvine



### INCLUSIONARY ORDINANCE

- Great Park Neighborhoods
- 157 studio, one-, two-bedrooms
- 50% - 60% AMI
- Amenities: yoga studio with barre bars, cardio room, demonstration kitchen, quilting room, art studio, pool and spa, raised-bed garden, two dog parks, a Tai Chi pavilion, and two roof top decks

## Wesley Village

### City of Garden Grove



#### Adapted Reuse of Church

- **2 buildings:**  
**31 du for families**  
**16 du for seniors**
- **50% - 60% AMI**
- **Amenities:** tot lot, outdoor fitness areas, laundry rooms, podium deck courtyard with outdoor dining and barbecue areas.
- **Orange County Head Start, Inc. learning center, store front community center**
- **Medical clinic and other services available to the entire neighborhood**



# County of Orange



## Housing Element sites for Low and VL

- Overlay on commercial (some industrial) sites
- Allows residential development **only** for multi family affordable at Low and VL



# Overlays and Specific Plans

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**Overlay on commercial/some industrial sites next to Metro-link station**

- Allows residential development
- Densities of 40 du to 80 du

**Request for a community benefit;**

- Affordable Housing at Low and VL
- Investment in area infrastructure
- Community Park

**City of Laguna Niguel Gateway**

# Santa Ana Housing Opportunities Ordinance



## **New residential construction projects**

Requests Affordable Housing - 15%  
Low or 10% Very Low

## **Meeting AH**

- Build on site or off site
- Pay an in lieu fee – \$15 sf
- Acquisition Rehabilitation at 1.5 units per 1





# California Housing Legislation Highlights

as of April 4, 2019

## BALLOT MEASURES

### FASTER APPROVALS

**AB 1484**  
Development fees published and constant throughout project approval process.

**SB 330**  
Faster approvals for housing & zoning changes; no parking requirements; statewide ban on downzoning.

**AB 1485 & AB 1706**  
Incentives and faster approvals for moderate-income housing built with prevailing (union) wage labor.

### UPZONING

**SB 50**  
Upzoning near jobs, good schools, and mass transit.

**AB 1763**  
80% density bonus for affordable housing.

### SHELTERS

**SB 48**  
By-right approval for homeless shelters.

**AB 723**  
Property tax exemption for housing leased for 35+ years to nonprofits in Alameda or Contra Costa County.

**SCA 3**  
Ends inheritance of Prop 13 tax break, unless heir lives in the house.

### TAX POLICY

CC-BY Alfred Twu  
mail@firstcultural.com  
more details at [tinyurl.com/2019housingbills](http://tinyurl.com/2019housingbills)

**SCA 1**  
Eliminates requirement that public housing be approved by ballot measure.

**ACA 1**  
Allows bonds for housing & infrastructure to pass with a 55% majority.

### TRANSPORT

**AB 1568**  
Ties transport funding to housing production.

## ACCESSORY DWELLING UNITS

**SB 13, AB 68, & AB 69**  
Simplifies process of approvals and allows more houses to add Accessory Dwelling Units.

## FUNDING

**AB 10**  
Expands Low Income Housing Tax Credit funding program by \$500 million per year.

**AB 11 & SB 5**  
Creates new local funding agencies for affordable housing, infrastructure, and community investment.

## DATA

**AB 1483**  
Creates housing production database.

**AB 724**  
Creates rental housing database.

**AB 857**  
Allows cities to create Public Banks.

## FUNDING

**AB 1487**  
Creates Housing Alliance for the Bay Area, regional entity to raise \$1.5 billion via ballot measure for affordable housing.

**SB 18**  
Funds for legal aid and rent assistance.

## LEGAL AID

**SB 329**  
Requires landlords to accept Section 8 vouchers.

## MOVE-IN ASSISTANCE

**AB 437**  
Move-In Loans for security deposit and first month's rent.

**AB 53**  
Ban the Box: no questions on criminal record on initial rental applications.

## TENANT PROTECTIONS

**AB 36**  
Costa-Hawkins reform, allows cities to rent control houses, condos, and new buildings after 10 years.

**SB 529**  
Protections for tenant organizing

**AB 1481**  
Statewide just Cause limits to evictions.

**AB 1482**  
Rent cap: Statewide limit to annual rent increases.

**AB 1110**  
Longer notice required for rent increases: 60 days for under 10%, 90 days for 10-15%, 120 days for 15%+

Contact your representatives @  
[findyourrep.legislature.ca.gov](http://findyourrep.legislature.ca.gov)

# Governor Newsom's Housing Proposals

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## **Housing Production**

- 3.5 Million new homes by 2025

## **Funding for Homelessness and AH**

- Increase in State Housing Credits
- Using State Surplus Land for AH
- \$ 1.5 billion to address homelessness
- SB 2 (State Perm. AH Source) – Homeless/TA for local jurisdictions

# Affordable Housing Funding Opportunities

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## **State of California**

- Prop. 1: Veterans & Affordable Housing Act (\$4 Billion)
- Prop. 2: No Place Like Home (MHSA Funding) (\$2 Billion)

## **County of Orange**

- Orange County Housing Finance Trust/ JPA
- OC Housing Trust: \$5M grant from Disneyland Resort
- OC Housing Bond 2020
- Mental Services Act: increased local housing funding (\$70 million)

## **Local Funding – Cities**

- Leverage state affordable housing funding
- 

# Kennedy Commission Advocacy in Orange County

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## **Mixed Income Housing Ordinance/ Housing Opportunities Ordinances**

- Set-aside 15% of new units for affordable homes


## **Affordable Housing Strategic Plan**

- establishes specific number and type of affordable homes to be developed on a specified timeline

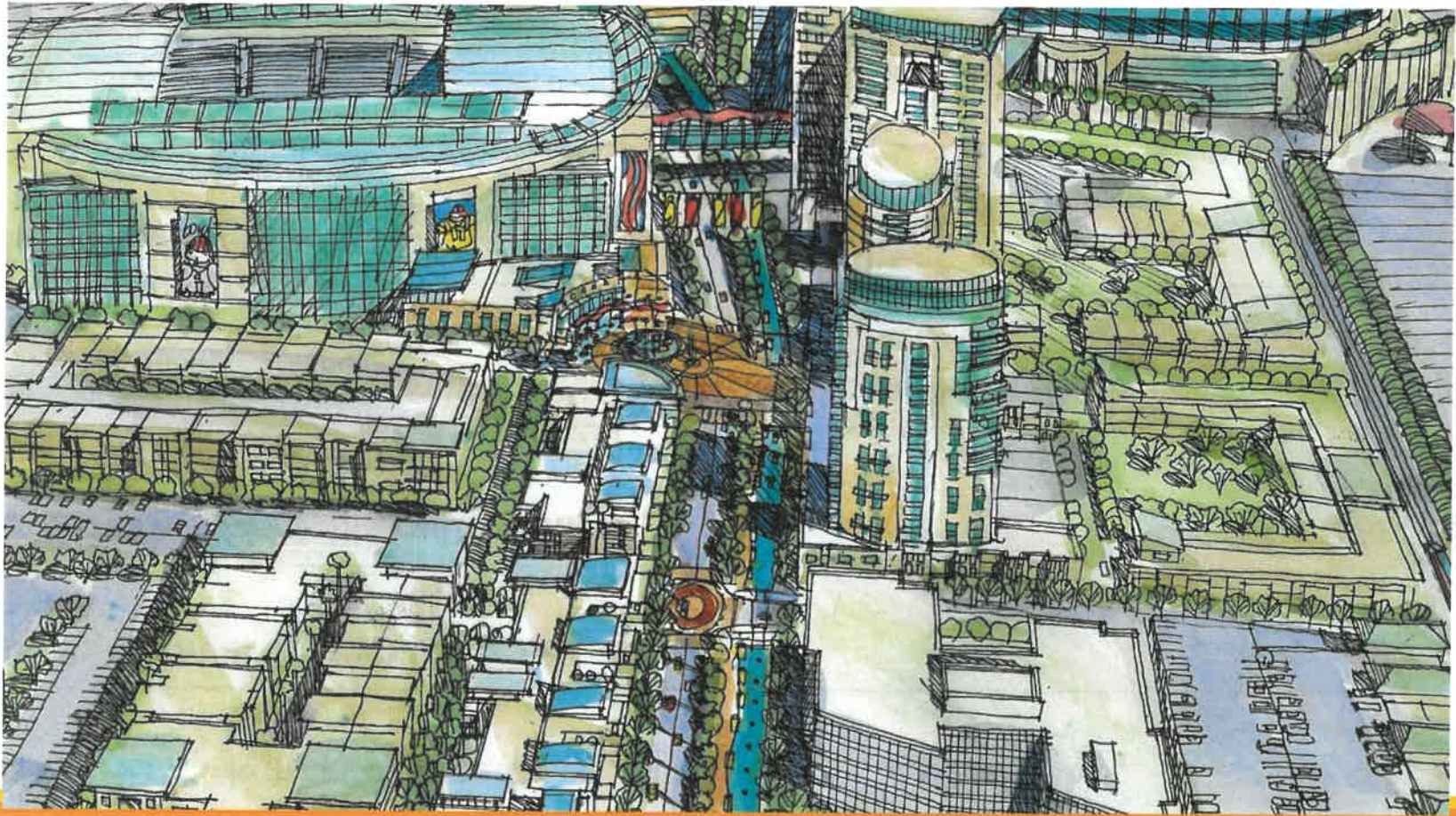
## **Housing Opportunities Zoning/ Overlay**

- allows proposed multi-family home developments that are 100% affordable to be built by-right

## **Affordable Housing Land Trust**

- donate city-owned and surplus sites to the Land Trust for development of affordable homes
- 





# Increasing Affordable Housing Solutions



## Availability of Affordable Homes in O.C.

<b>2008-2019: Number of constructed units*</b>	<b>5,545</b>
<b>2019: Number of units under construction*</b>	<b>1,061</b>
<b>Shortfall of affordable rental homes**</b>	<b>111,996</b>
<b>Affordable &amp; available homes per 100 extremely low-income renters***</b>	<b>18</b>
<b>2014-2018: Median rent increase****</b>	<b>14%</b>

Sources: \* New Construction of Affordable Homes, Kennedy Commission, March 2019.

\*\* Orange County's Housing Emergency and Proposed Solutions, CHPC, May 2018.

\*\*\* How California's Housing Market is Failing to Meet the Needs of Low-Income Families, CHPC, February 2014 and May 2016.

\*\*\*\* OC Community Indicators 2018

# Homelessness in Orange County

- 2019 PIT headcount: 6,860 people experienced homelessness\*
- 2014-2015: \$300 million spent to address homelessness\*\*
- 84,000 on waiting list for Housing Vouchers/ Housing Assistance\*\*\*
- 29,315 Pre-K through 12<sup>th</sup> grade students identified as homeless or living in unstable housing\*\*\*\*

Sources: \* OC Point In Time Summary, April 2019.

\*\* Homelessness in Orange County The Costs to Our Community Report, November 2017.

\*\*\* OC Community Indicators, 2018

\*\*\*\* Orange County Homeless Children and Youth to District Enrollment Ratios 2017-2018, February 2019.

# Distribution of Jobs in OC by Skill Level and Projected (2014-2024)

**High Skill jobs 22.4%**

**Average Income \$83,321\***

**Mid Skill Jobs 31.8%**

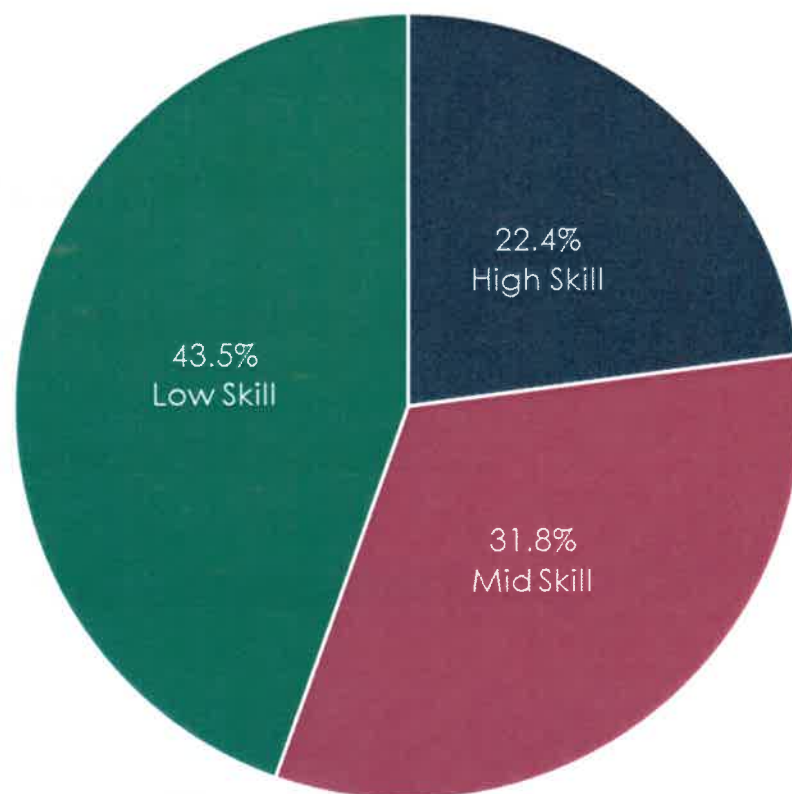
**Average Income \$53,110\***

15% growth over next decade

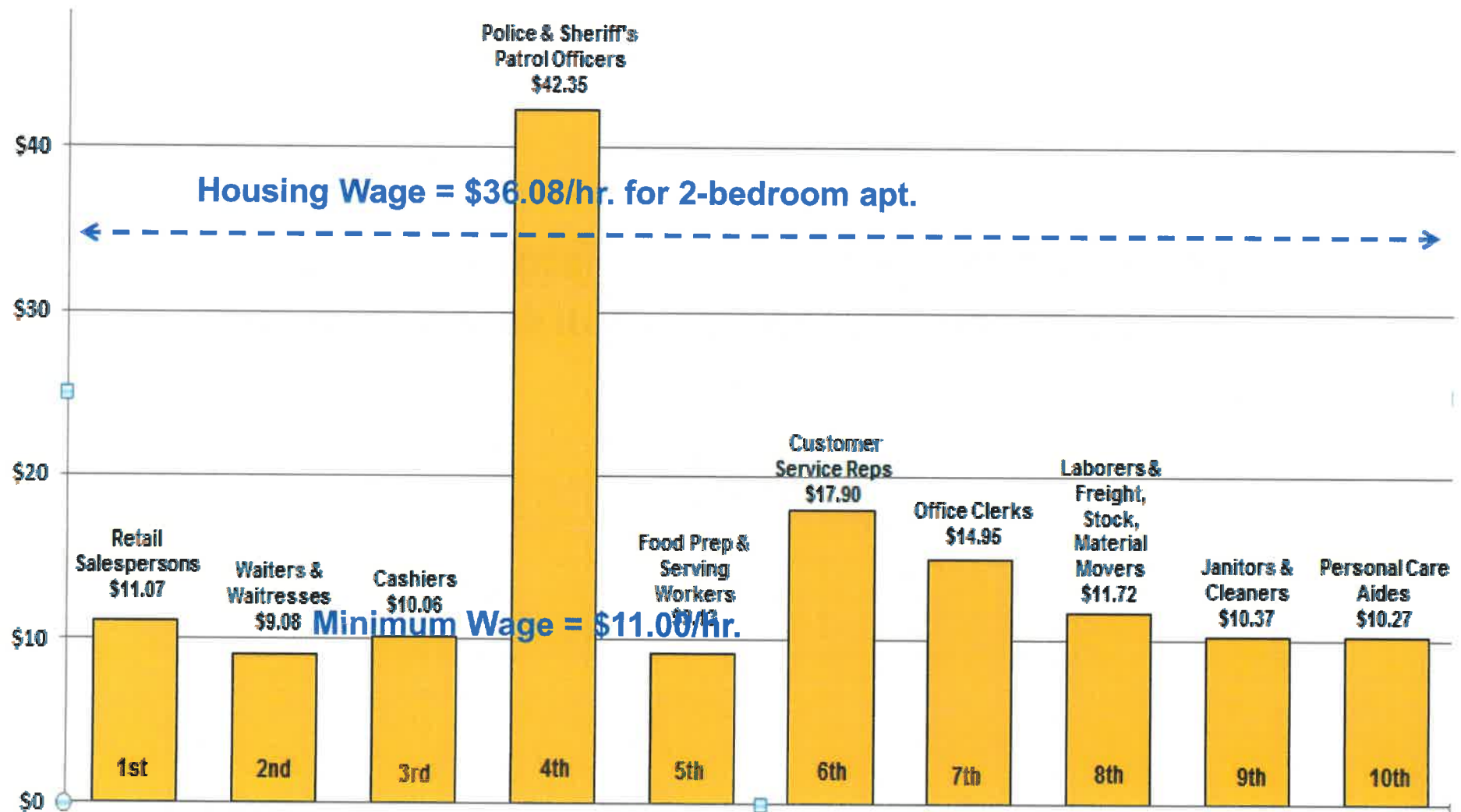
**Low Skill Jobs 43.5%**

**Average Income \$31,371\***

Source: OCBC report Closing the OC's Skills Gap



# Wages for Occupations with the Most Job Openings Orange County, 2010 - 2020



Sources: 2010-2020 Occupations With the Most Job Openings, Santa Ana-Anaheim-Irvine Metro. Division, Employment Development Dept., Nov. 20, 2012.  
2017 Out of Reach, National Low Income Housing Coalition, 2017.

**64%**

**Number of jobs in Orange County that do not earn  
enough to afford median rent on a one-bedroom**

## Orange County is among the top 10 least affordable metropolitan areas in the nation!

2019 Facts for 2-Bedroom FMR in Orange County	
Fair Market Rent (FMR)	\$2037
Annual income needed	\$81,480
Housing wage	\$39.17
Full time jobs needed at minimum wage	3.3
Work hours per week needed at minimum wage	133
Percent of renters unable to afford FMR	70%
Rent affordable to SSI recipient	\$267



## 2019 Orange County Housing Market

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- Median home price: \$835,000
- Monthly payment including taxes & insurance: \$4,220
- Income needed: \$168,680
- 24% of O.C. residents can afford to purchase a home

## Orange County Income Limits for 2019

### Affordability Defined

Income Definitions	% of Median	Income Limits 1-Person HH	Income Limits 4-Person HH	Affordable Rent 4-Person HH
Extremely Low	30%	\$24,950	\$35,600	\$890
Very Low	50%	\$41,550	\$59,350	\$1,484
Low	80%	\$66,500	\$94,950	\$2,374
Median Income	100%	\$64,900	\$97,900	\$2,448
Moderate	120%	\$82,250	\$117,500	\$2,938

Orange County Area Median Income: \$97,900

# Housing in Orange County

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UNIQUE CHALLENGES AND OPPORTUNITIES



# California's Rent and Poverty Crisis

- Renters need to earn 3.6 times state minimum wage to afford average monthly rent (\$2,225)
- The lowest income renters spend a median of 78% of income on rent



# A statewide issue

- Every county in California has an affordable housing shortfall
- California needs 1.4 million more affordable homes to meet the needs of its lowest income renters



California Housing Partnership Corporation, March 2019



**Mission:** Working for systemic change resulting in the production of homes affordable to Orange County's extremely low-income households






# **Affordable Housing in Orange County**

## **Fullerton Homeless Plan Committee**

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**Cesar Covarrubias, Executive Director  
The Kennedy Commission  
October 15, 2019**

A solid orange horizontal bar spanning the width of the slide at the bottom.

# Fullerton Homeless Plan Committee

**Susan Price**  
**Director of Care Coordination**  
**County Executive Office**

County of Orange



## County of Orange System of Care



Healthcare



Behavioral  
Health



Community  
Corrections



Housing

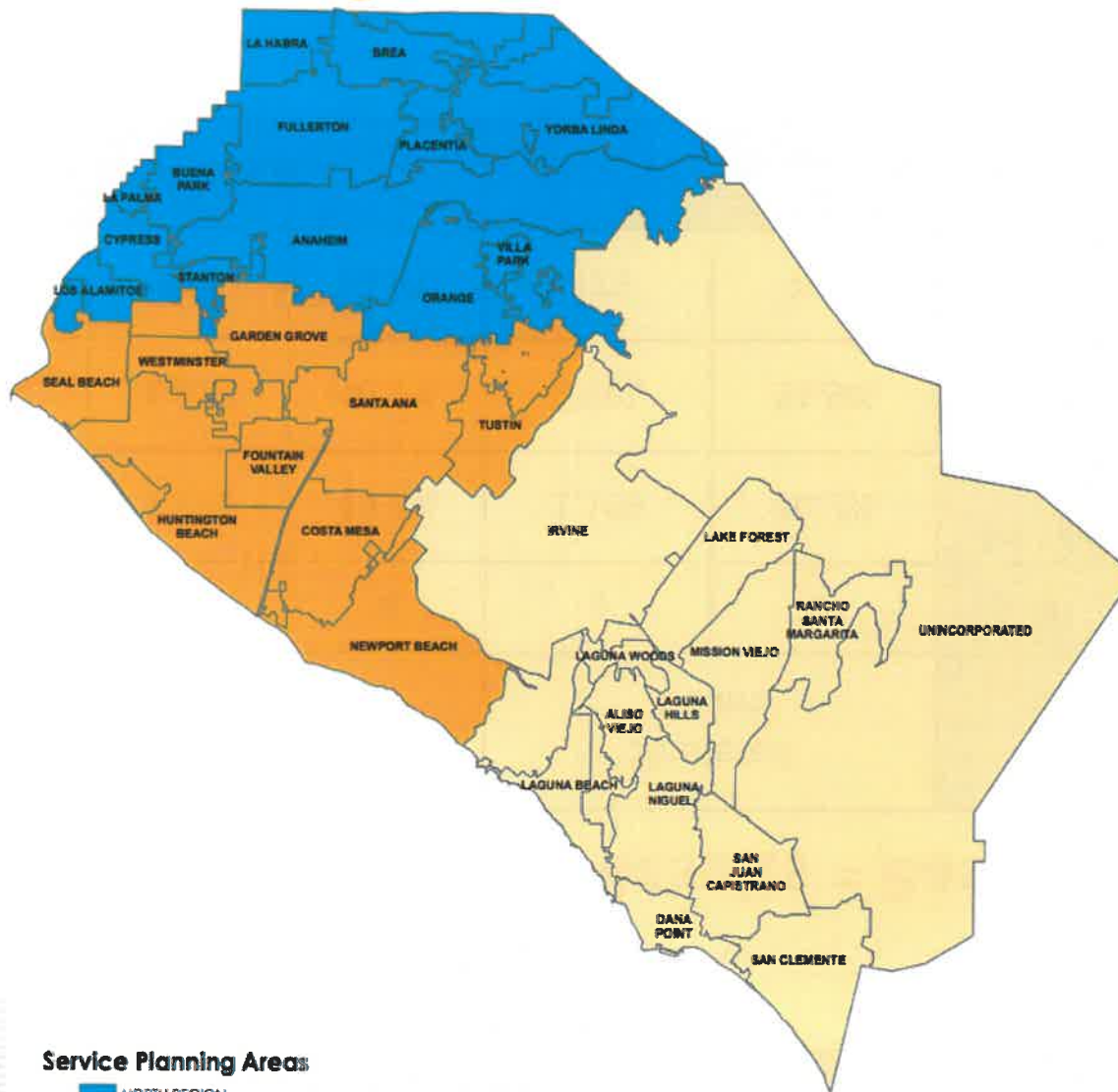


Benefits and  
Support Services

**Office of Care Coordination**



# Service Planning Areas



## Service Planning Areas:

- NORTH REGION
- CENTRAL REGION
- SOUTH REGION



## 2019 Point In Time Count Results = Baseline

Service Planning Area	Unsheltered Count		Sheltered Count		TOTAL	
	#	%	#	%	#	%
North	1,596	40.3%	1,169	40.3%	2,765	40.3%
Central	1,827	46.1%	1,505	51.9%	3,332	48.6%
South	538	13.6%	225	7.8%	763	11.1%
<b>TOTAL</b>	<b>3,961</b>		<b>2,899</b>		<b>6,860</b>	







# EVERYONE COUNTS

2019 Point In Time

## City of Fullerton

	Unsheltered	Sheltered	Total
<b>Total</b>	<b>308</b>	<b>165</b>	<b>473</b>
Individuals	289	88	377
Families	18	77	95
Unaccompanied Minor	1	0	1
Veterans	15	4	19
Transitional Aged Youth	10	4	14
Seniors	31	13	44





## North Service Planning Area Emergency Shelters



- Bridges at Kraemer Place – 200 beds
- Fullerton Armory – 200 beds
  - ▶ Cold weather shelter
  - ▶ Opened October 15, 2019
- Placentia – 80 beds
- Buena Park – 150 beds
- Anaheim Shelters – 325 beds



## Strategies to Address Homelessness

- Implement Prevention and Diversion
  - ▶ Prevent those on fixed income from falling into homelessness
- Employment
- Housing Development
  - ▶ Motel conversions





# MARCHING HOME

A STRATEGY TO END VETERAN HOMELESSNESS IN ORANGE COUNTY

- As of October 25, 2019, there were 297 veterans on the Veteran Registry
- New Permanent Veterans Housing Coming Online
  - ▶ Santa Ana Veterans Village – 75 units, March 2020
  - ▶ Placentia Veterans Village – 49 units, August 2020
- 400 HUD-VASH vouchers available countywide
- Reach Functional Zero by December 2020



## Data Integration

- Improve care coordination for homeless population
- Target resources and interventions
- Improve outcomes and reduce program recidivism



# Office of Care Coordination

CareCoordination@ocgov.com

<http://www.ocgov.com/gov/ceo/care>

