



Agenda Report

Fullerton City Council

MEETING DATE: AUGUST 16, 2022

TO: CITY COUNCIL / SUCCESSOR AGENCY

SUBMITTED BY: ROBERT DUNN, CHIEF OF POLICE

PREPARED BY: LAUREN PARKHOUSE, SENIOR ADMINISTRATIVE ANALYST

SUBJECT: GLASS BOX TECHNOLOGY 2022 PSA AMENDMENT ONE

SUMMARY

City Council consideration of Amendment Number One to the Professional Service Agreement with Glass Box Technology, Inc. (Glass Box) for Application Development and Reporting Services.

RECOMMENDATION

1. Approve and authorize City Manager, or designee, to execute and administer Glass Box Technology, Inc. Professional Services Agreement Amendment Number One, in a form approved by the City Attorney.
2. Authorize budget adjustments to transfer and appropriate \$9,350 from the General Fund (10) to the Information Technology Fund (68).

CITY MANAGER REMARKS

The City Manager requests approval of the \$9,350.

PRIORITY POLICY STATEMENT

This item matches the following Priority Policy Statements:

- Fiscal and Organizational Stability
- Infrastructure and City Assets.

FISCAL IMPACT

The fiscal impact to the General Fund totals \$9,350.

DISCUSSION

The police department uses an application called PD24X7 hosted on an older server that requires an upgrade to a secure, modern platform. This effort will involve some application coding changes to support the new platform. The City will perform testing to assure that the application functions correctly. Additionally, the Department requests the system generate new traffic, crime and dispatch analysis reports. Glass Box will build and deploy these reports after the application upgrade.

The Glass Box Technology Statement of Work attached in the PSA Amendment Exhibit A provides detailed information regarding the scope of work.

Attachments:

- Attachment 1 – Amendment One to Glass Box Technology PSA

cc City Manager Eric J. Levitt