



408 Saint Peter Street, Suite 600
Saint Paul, MN 55102
United States

Amendment
Prepared for
Fullerton, CA

Second Amendment to the Granicus Service Agreement between Granicus, LLC and Fullerton, CA

This Second Amendment to the Granicus, LLC Service Agreement is effective on the date this document is signed and entered into by and between Granicus, LLC, a Minnesota Limited Liability Company d/b/a Granicus (hereinafter referred to as "Granicus"), and Fullerton, CA (hereinafter referred to as "Client"), with reference to the following:

WHEREAS, the Client and Granicus entered into an Agreement effective 06/09/2020 (the "Agreement"); and

WHEREAS, in addition to Client's existing solution, Client wishes to add certain products and services as detailed in Q-138075, which is attached as Exhibit A and incorporated herein by reference; and

NOW, THEREFORE, in consideration of the premises, the parties intend that the Agreement be amended as follows:

1. Compensation shall be amended to include the fees detailed in Exhibit A. Exhibit A is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of the Client to provide applicable exemption certificate(s).
2. Except as amended by this Second Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.
3. In the event of any inconsistency between the provisions of this Second Amendment and the documents comprising the Agreement, the provisions of this Second Amendment shall prevail.
4. The invoice will include a credit equivalent to the price of one year of solutions marked by subject to discount. Upon renewal, products will be invoiced at the rates in the future year pricing table.
5. Pursuant to the credit mentioned above, the subscription's fees are listed at \$0.00 because they will be adjusted by (\$6,000.00). For agreements less than one year, the full credit amount will be applied to the Client's initial invoice(s).

IN WITNESS WHEREOF, the parties have caused this Second Amendment to be executed by their duly authorized representatives.

Agreement and Acceptance

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

Fullerton, CA

Signature:

Name:

Title:

Date:

Granicus

Signature:

Name:

Title:

Date:



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THIS IS NOT AN INVOICE

Exhibit A
Prepared for
Fullerton, CA

Exhibit A

ORDER DETAILS

| | |
|---------------------|-------------------------|
| Prepared By: | Jason Reis |
| Phone: | (949) 899-8097 |
| Email: | jason.reis@granicus.com |
| Order #: | Q-138075 |
| Prepared On: | 04/09/2021 |
| Expires On: | 06/30/2021 |

ORDER TERMS

| | |
|-----------------------|--|
| Currency: | USD |
| Payment Terms: | Net 30 (Payments for subscriptions are due at the beginning of the period of performance.) |

PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

| One-Time Fees | | | |
|---|--------------------------|---------------|--------------------|
| Solution | Billing Frequency | Quantity/Unit | One-Time Fee |
| govAccess - Web Design and Implementation - Specialty Sub | Milestones - 40/20/20/20 | 1 Each | \$22,500.00 |
| Departmental Website Usability Workshop | Upon Delivery | 1 Each | \$3,000.00 |
| SUBTOTAL: | | | \$25,500.00 |

| New Subscription Fees | | | |
|--|-------------------|---------------|---------------|
| Solution | Billing Frequency | Quantity/Unit | Annual Fee |
| govAccess - Maint/Hosting/License Fee - Specialty Sub (Subject to Discount) | Annual | 1 Each | \$0.00 |
| SUBTOTAL: | | | \$0.00 |

- Please note, annual fees for new subscriptions will be prorated to align to Client's then-current billing term. Exceptions include Recurring Captioning Services, SMS, and Targeted Messages.

| Optional Solutions | | | |
|---|--------------------------|---------------|--------------------|
| Solution | Billing Frequency | Quantity/Unit | Associated Fee |
| Content Migration of Accessible Pages - Up to 200 Pages | Milestones - 40/20/20/20 | 1 Each | \$5,625.00 |
| Content Migration of Accessible Pages - Up to 50 Pages | Milestones - 40/20/20/20 | 1 Each | \$1,825.00 |
| Content Migration - Up to 200 Pages of Migration Total | Milestones - 40/20/20/20 | 1 Each | \$2,000.00 |
| Content Migration - Up to 50 Pages of Migration Total | Milestones - 40/20/20/20 | 1 Each | \$1,125.00 |
| SUBTOTAL: | | | \$10,575.00 |

FUTURE YEAR PRICING

| Solution(s) | Period of Performance | | | |
|---|-----------------------|----------------------|----------------------|----------------------|
| | 7/1/2021 - 6/30/2022 | 7/1/2022 - 6/30/2023 | 7/1/2023 - 6/30/2024 | 7/1/2024 - 6/30/2025 |
| govAccess - Maint/Hosting/License Fee - Specialty Sub | \$6,300.00 | \$6,615.00 | \$6,945.75 | \$7,293.04 |
| SUBTOTAL: | \$6,300.00 | \$6,615.00 | \$6,945.75 | \$7,293.04 |

PRODUCT DESCRIPTIONS

| Solution | Description |
|---|--|
| govAccess - Web Design and Implementation - Specialty Sub | <p>Speciality Subsite package is intended to serve the needs of larger and often revenue-generating departments that have either maintained their own separate website in the past, or would like to develop one as part of this project. This package includes:</p> <ul style="list-style-type: none"> • UX consultation, which may include one (1) or more of the following: <ul style="list-style-type: none"> ◦ One (1) site analytics report ◦ One (1) heatmap analysis ◦ One (1) internal stakeholder survey • Three (3) customer journeys (top tasks or heavily visited webpages) identified for optimization • Fully customized wireframe • Unique design theme, including color palette for landing page and interior pages • Unique header and footer • Unique navigation design • Individual URL and search capabilities • Optional video background (included) • Optional custom mobile homepage (included) • Migrate up to 50 pages |
| Departmental Website Usability Workshop | <p>The Departmental Website Usability Workshop is an onsite consultative service for two to three departments per day to help departments identify:</p> <ul style="list-style-type: none"> • Key services, public information, and workflows • Top website pain points • Analytics performance for department-related pages • Paper forms with potential for conversion to web • Third party applications inventory |

| Solution | Description |
|---|--|
| govAccess - Maint/Hosting/License Fee - Specialty Sub | <p data-bbox="548 289 1507 359">Maintenance, Hosting and Licensing includes the following for the client's Specialty Subsite(s) covered by the subscription:</p> <ul data-bbox="618 373 1507 793" style="list-style-type: none"><li data-bbox="618 373 980 407">• Monthly software updates<li data-bbox="618 422 1425 491">• Unlimited technical support (6:00 AM – 6:00 PM PT, Monday – Friday)<li data-bbox="618 506 1386 539">• Access to training webinars and on-demand video library<li data-bbox="618 554 1263 588">• Access to best practice webinars and resources<li data-bbox="618 602 1474 672">• Annual health check with research-based recommendations for website optimization<li data-bbox="618 686 850 720">• DDoS mitigation<li data-bbox="618 735 1507 793">• Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO) |