RESOLUTION NO. <u>8667</u>

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF FULLERTON REPEALING RESOLUTION NO. 8213 AND ESTABLISHING REVISED ADMINISTRATIVE REGULATIONS GOVERNING THE PARAMEDIC SERVICE PROGRAM.

THE CITY COUNCIL OF THE CITY OF FULLERTON HEREBY RESOLVES AS FOLLOWS:

1.0: The following administrative regulations are adopted to ensure the efficient and effective operation of the Paramedic Service Program.

2.0: The City Manager or his designee may exercise reasonable discretion of the interpretation of these regulations, and resolve any dispute arising from the operation of the program or conflicts which may arise from the implementation of the various sections of this Resolution.

3.0: Definitions

<u>Household</u> - is defined as a dwelling unit in which one or more related or unrelated persons permanently reside. For purposes of this section, convalescent hospitals, rest homes, and retirement homes, shall each be defined as containing households equal to the number of bedrooms in each facility. Hotels, motels, and other temporary residential facilities are not included under this definition unless a person has taken up permanent residence at one of these facilities, and can show proof of residence as required under section 4.1.

<u>Non-resident Student</u> - is defined as a student attending a Fullerton School because the parent(s)/guardian(s) work in Fullerton, the school is within the City boundaries or the school services a regional need for special programs.

<u>Business</u> - is defined as an entity with a current City license to do business at a physical location within the City that is the place of employment for one or more individuals.

4.0: A Paramedic Subscriber Program is hereby established subject to the following regulations:

4.1: Eligibility

This program is only open to residents of the City of Fullerton, nonresident students attending Fullerton schools and businesses located in the City of Fullerton.

Eligibility will be established through a) current water billing records; b) rent receipts; c) utility bills; or d) other forms of identification which clearly show residence in the city.

4.2 Annual Fees

The annual fee for this program shall be set from time-to-time by Resolution of the City Council. The fee will be based on the following formula: Allocatable total cost of the paramedic program divided by the total number of households receiving a water bill equals the annual fee. Surcharges may be added, or the formula changed, to cover unanticipated program funding deficits or additional operating costs.

4.3 Annual Billing

- A. Each resident of the city will have the opportunity to join the program annually during the months of May and June. Households which receive a water bill shall automatically be included in the program and be subject to the annual charge unless they notify the City within 30 days of the receipt of the bill, that they do not wish to be a member of the program. Persons declining service during the initial enrollment period will be eligible to join the program during the remainder of the "subscription year" upon payment of the full annual fee plus a \$10.00 processing charge. Coverage under the subscription program will not predate the actual enrollment date. Residents who leave the city prior to the end of the year shall not be eligible for a refund of any portion of the fee.
 - B. Current residents who do not receive a City of Fullerton water bill may join the program annually between May 1 and June 30 by paying the annual fee at the paramedic office. Enrollment after the June 30 registration deadline will require payment of the full annual fee plus a \$10.00 processing charge.
 - C. New residents may join the program within 30 days of the actual date upon which their residency in the city commenced by paying the entire annual fee at the time of enrollment. This fee will not be prorated. Subscribers who are new water customers will automatically be billed for the annual fee on the first month's billing unless they decline the program when establishing a new water service.
 - D. Water customers who do not notify the City that they are declining to join the program may be liable for the entire annual fee. Non-payment of the fee on the water bill may subject the customer to shut off of their water service.
 - E. A subscription to the Paramedic Service Program will cover all members and/or dependents of a subscriber's household who are permanent residents of that household. Visitors and non-residents' family members will be liable for direct service charges.
 - F. Subscribers who move within the city limits during the "subscription year", will not be required to pay an additional fee, but must submit a change of address to the paramedic billing office.
 - G. The school district will collect the applications and fees from the non-resident students and submit a list of names, addresses, school attended together with a check drawn on school district funds to the City. The fee will be the annual subscription fee established by the Council for each student enrolled.
 - H. Businesses may join the program under the same conditions as residents as described in paragraphs 4.3 A, B and C. For businesses, the subscription fee will be one resident fee for each 10 employees or fraction thereof. Coverage only applies at the business address and for employees only.

I. Residents who are unable to enroll in the program in person will be allowed to enroll by mail. The paramedic program director and the paramedic billing office will coordinate the handling of mailed enrollments.

5.0: A Paramedic Service Charge is hereby established subject to the following regulations:

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5.1 Paramedic Service Charge

The Paramedic Service Charge shall apply to all non-residents who request or are deemed, by public safety officials, to require paramedic service. The service charge shall also apply to any city resident who is not a current member or qualified dependent of a current member of the paramedic subscription program.

- 5.2 Fees and Charges
 - A. Fees for paramedic service shall be set from time-to-time by Resolution of the City Council.
 - B. Fees for paramedic services shall be divided into two categories: Critical (advanced life support) and non-critical (basic life support) care.
 - C. Critical care service is defined as the rendering of service in a life threatening situation where hospitalization is required.
 - D. Non-critical care service is defined as the rendering of service in a non-life threatening situation where immediate hospital care is not required.
 - E. The determination of the classification of a call shall be determined by the incident commander, subject to guidelines which may be adopted from time-to-time by the Fire Chief in conjunction with the paramedics and base station physicians.

5.3 Billing

- A. Each recipient of paramedic service as provided in this section shall be liable for all charges incurred on their behalf. In the case of multiple accident or injury calls, each person shall be liable for the cost of services rendered.
- B. Bills for service are due upon presentation. All bills shall be delinquent after 30 days from the due date.
- C. In no case will the City directly bill insurers.
- D. Bills which are outstanding over 90 days will be referred to a collection agency.
- E. The program director may exercise reasonable discretion in the referral of a delinquent account for collection if there is a reasonable expectation that payment will be made and/or the insurance company has not reimbursed the individual because of claim processing delays.

5.4 Exemptions

A. <u>SENIOR CITIZENS</u>

- 1) A senior citizen is defined as a person over 65 years of age. Persons of any age who are considered disabled in accordance with Social Security eligibility criteria and who are covered by Medicare shall also be included under this definition.
- 2) A senior citizen who receives paramedic services under this Section, and who demonstrates an inability to pay because of hardship conditions, shall have the option of a) paying the annual subscriber fee plus a \$10.00 processing charge if he/she is a Fullerton resident pursuant to Section 4.0; or b) if he/she is not a resident, paying the equivalent of the annual subscriber fee plus a \$10.00 processing charge.

B. MEDI-CAL RECIPIENTS

Recipients of public assistance or persons who are otherwise eligible for the county administered MediCal program may request and shall be granted a waiver of the fees contained in this section upon:

- 1) If a resident: presentation to the program director of a copy of a MediCal eligibility card with an accompanying invoice for service from the city: and payment of the annual subscriber fee plus a \$10.00 processing charge. Residents who qualify under this section, and pay the annual fee will become members of the subscriber program for the remainder of the subscription year.
- 2) If a non-resident: presentation to the program director of a copy of a MediCal eligibility card and an accompanying invoice for service from the city, and the payment of the equivalent to the annual subscriber fee plus a \$10.00 processing charge.

C. MEDICARE COVERAGE

Persons who are covered under the MediCare program, and not covered by any other supplemental medical insurance program, shall be granted a waiver of the fees in this section upon:

- 1) If a resident: presentation to the program director of a copy of a MediCare Eligibility card with an accompanying invoice for service from the city, and payment of the annual subscriber fee plus a \$10.00 processing charge. Residents who qualify under this section, and pay the annual fee will become members of the subscriber program for the remainder of the subscription year.
- 2) If a non-resident: presentation to the program director of a copy of a MediCare Eligibility card with an accompanying invoice for service from the city, and the payment of the equivalent of the annual subscriber fee

D. GOOD INTENTION CALLS

In the event that a third party requests paramedic service for a person who is believed to be experiencing a medical emergency, and that person declines assistance from the paramedic, there shall be no charge made for paramedic service.

6.0: That Resolution No. 8213 is hereby repealed effective May 1, 1995.

ADOPTED BY THE FULLERTON CITY COUNCIL on March 21, 1995.

SIGNED AND APPROVED on March 22_, 1995.

Julie Sa, Mayor

ATTEST:

<u>Audrup K. Culver</u> Audrey K. Culver, City Clerk

CERTIFICATE OF CLERK

I HEREBY CERTIFY that the foregoing Resolution was duly adopted by the Fullerton City Council at its regular meeting on <u>March 21, 1995</u>, by the following vote:

> AYES: COUNCILMEMBERS: Sa, Norby, Bankhead, Flory, Godfry

NOES: COUNCILMEMBERS: None

ABSENT: COUNCILMEMBERS: None

IN WITNESS WHEREOF, I have hereunto set my hand this ______ day of <u>March</u>, 1995.

Audrey K. Culver, City Clerk

APPROVED:

City Attorney

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