



OC ANIMAL CARE

2026 CONTRACT RENEWALS

THE TRUSTED SERVICES YOUR CITY ALREADY RELIES ON

- Daily, tailored enrichment for animals housed on OC Animal Care's 10-acre, state-of-the-art campus
- Over 15,000 animals of various species admitted by OC Animal Care in 2025
- Daily adoptions 7 days a week
- Daily on-site veterinary team led by a Chief Veterinarian and 3 full-time vets
- Shelter team led by a certified dog training professional
- Trusted 24/7 field response services
- Robust community programs
- Essential support programs like pet fostering and rescue partnerships
- Pet education and adoption opportunities at your city events
- Efficient pet licensing
- City-wide business licensing
- Streamlined animal permits
- State-mandated rabies program

24/7 ANIMAL CARE SERVICES

OC Animal Care delivers 24/7 field services, partnering with local first responders to keep your communities safe. From stray and aggressive animals to emergency rescues, our officers ensure rapid response. With veterinary care available seven days a week and expert behavioral support from our shelter team, we reduce risk and promote safe outcomes.



Community members walk through adoptable dog viewing areas.

FIVE NEW CONTRACT PROVISIONS

1. One consolidated agreement instead of separate construction and service agreements
2. Five-year contract term length
3. Methodology for billing stabilization and monthly reports
4. New contract city opportunities
5. Opt-in for service category changes

Working together, we are a trusted partner in public safety and animal welfare.



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2026 CONTRACT RENEWAL FAQs

What is the scope and size of OC Animal Care?

OC Animal Care is the largest municipal animal shelter in Orange County, providing services to 14 contract cities and County unincorporated areas. In 2025, OC Animal Care had a total live intake of 15,106 animals. 12,388 of those animals were cats and dogs.

What services does OC Animal Care provide for each city?

OC Animal Care provides 7 categories of Animal Care services, including field operations, licensing, animal permits, business licensing, barking dog ordinance enforcement, animal bite reporting, and shelter services.

What is the dog save rate?

The save rate for the shelter continues to be well above 90% for dogs, which is an industry benchmark and the goal the Board of Supervisors has set for the shelter. In 2025, the save rate for dogs was 94.26%.

What is OC Animal Care's role in handling wildlife?

As a municipal shelter, OC Animal Care's role as it relates to wildlife is limited with wildlife being regulated by the California Department of Fish and Wildlife. OC Animal Care responds to calls for assistance when wildlife is sick, injured, aggressive, or a threat to public safety. Our primary goal is to protect community health and safety while preserving the delicate balance of our local ecosystem.

Will my city costs increase because of the new contract?

No. The new contracts are based on the current service areas along with service levels, and since city costs are based on usage, the provisions in the new contract will not increase city costs.

Are you recruiting new cities, and how does that affect the original charter cities?

OC Animal Care's 10-acre campus was designed to serve the charter cities and unincorporated County areas, and the shelter currently operates at full capacity. New city partnerships will be considered only if space becomes available or if there is a commitment to expand the facility. Charter cities retain ownership rights and are not required to fund startup costs for new partners.

How are charter cities' investments in the shelter campus being maintained?

Any new city choosing to join the system would be responsible for related construction costs. If the city can be absorbed within the shelter's existing footprint, the new partner city would pay into a maintenance fund of 5% annually of their NOI for the first five years.

What qualifications do the staff at OC Animal Care have?

OC Animal Care staff is a team of trained professionals with backgrounds in shelter medicine, animal handling, enforcement, and shelter management. They hold qualifications ranging from entry-level animal care experience to specialized certifications, licenses, and supervisory expertise.

What is unique about OC Animal Care?

OC Animal Care combines regional scale, comprehensive programming, daily accessibility, and strong community outreach. This makes it not just a place for adoptions, but a hub for animal welfare, public safety, and education across Orange County.